Digital Services

eCourts Services App

The **eCourts Services App** is a mobile application developed by the Government of India to provide citizens with easy access to court-related information and services. It aims to make the judicial process more transparent and accessible by digitizing court operations.

Key Features:

- **Case Status Tracking:** Check the status of ongoing cases in various courts.
- **Case Scheduling:** View upcoming court hearings and schedules.
- **Court Locations:** Find the nearest courts and their contact details.
- **Notifications:** Receive updates and notifications about case statuses and court announcements.
- **Access to Judgments:** Read recent judgments and orders passed by the courts.

How to Download the eCourts Services App:

- **For Android Devices:**
    - **Google Play Store Link:** [eCourts Services App on Google Play](#)
- **For iOS Devices:**
    - **Apple App Store Link:** [eCourts Services App on App Store](#)

Usage Instructions:

- **Download and Install:**

    - Visit the respective app store link based on your device (Android or iOS).
    - Download and install the app on your smartphone.

- **Registration/Login:**
    - Open the app and register using your mobile number and email address.
    - Create a secure password to access the app.
- **Navigating the App:**
    - **Dashboard:** Access various features like case status, schedules, and notifications from the dashboard.

- o **Search Cases:** Enter case numbers, party names, or other relevant details to search for specific cases.
- o **View Schedules:** Check the schedule of upcoming court hearings and proceedings.
- o **Receive Updates:** Enable notifications to receive real-time updates on your cases.
- **Additional Features:**
  - o **Document Upload:** Upload relevant legal documents securely.
  - o **Feedback:** Provide feedback on court services to help improve the system.

- **Additional Resources:**
- o **Official eCourts Website:** eCourts Services
- o **User Guide and FAQs:** Accessible within the app for detailed assistance.

Tele-Law Services

Tele-Law Services provide legal assistance and consultation through telecommunication means, making legal support more accessible, especially for individuals in remote or underserved areas. This service leverages technology to bridge the gap between legal experts and the public.

Key Features:

- **Remote Legal Consultation:** Access legal advice via phone calls, video conferencing, or chat.
- **Booking Appointments:** Schedule consultations with legal experts at your convenience.
- **Document Assistance:** Get help with legal document preparation and review.
- **Legal Information:** Access a wide range of legal information and resources online.

How to Avail Tele-Law Services:

1. **Visit the Official Tele-Law Website:**
   - o **Tele-Law Services Portal:** Tele-Law Services *(Please verify the current URL as it may change)*
2. **Registration/Login:**
   - o **New Users:** Click on the "Register" button and provide necessary details such as name, mobile number, and email address to create an account.

- **Existing Users:** Click on "Login" and enter your credentials to access the services.

3. **Select Your State and District:**
   - Choose your state and district from the dropdown menus to find the nearest Common Service Center (CSC) or Village Level Entrepreneur (VLE) that can assist you.

4. **Choose the Type of Legal Service Needed:**
   - Select the category that best matches your legal needs, such as family matters, property disputes, consumer rights, employment law, etc.

5. **Book an Appointment with a Legal Expert:**
   - Schedule a consultation by selecting a convenient date and time.
   - Some VLEs can assist in booking appointments and connecting you with lawyers.

6. **Upload Necessary Documents:**
   - If required, upload any relevant documents related to your case to help the lawyer understand your issue better.

7. **Attend the Consultation:**
   - On the scheduled date and time, join the consultation via video call, audio call, or chat through the platform or visit the CSC.

8. **Receive Legal Advice:**
   - During the consultation, the lawyer will provide advice based on the information and documents you have shared.

9. **Follow Up:**
   - Request additional assistance or follow-up consultations if needed.

10. **Provide Feedback:**
    - After the consultation, provide feedback to help improve the service quality.

Additional Resources:

- **Government of India's Tele-Law Initiatives:** Ministry of Law and Justice - Tele-Law
- **National Legal Services Authority (NALSA):** NALSA

Online Fine Payment for Traffic Violations

Paying fines for traffic violations online is a convenient and efficient way to comply with traffic laws without the need to visit physical offices. The Government of India has streamlined this process through the **eChallan** system.

Key Features:

- **Online Payment:** Pay traffic fines using various digital payment methods.
- **Challan Status Tracking:** Check the status of your traffic challan online.
- **Secure Transactions:** Ensure safe and secure payment through official portals.
- **Immediate Confirmation:** Receive instant confirmation and receipts upon successful payment.

How to Pay Traffic Fines Online:

Online Payment Method:

1. **Visit the Official eChallan Website:**
   - **Parivahan eChallan Portal:** [eChallan Payment](#)
2. **Navigate to the Payment Section:**
   - On the homepage, locate and click on the "Pay Challan" or "Traffic Fine Payment" section.
3. **Enter Required Details:**
   - **Vehicle Registration Number:** Enter your vehicle's registration number.
   - **Challan Number:** If available, enter the specific challan number issued to you.
   - **Driving License Number:** Alternatively, you can use your driving license number.
   - **Registered Mobile Number:** Some systems may require your registered mobile number for verification.
4. **View Traffic Violations:**
   - The system will display the details of the traffic violations and the corresponding fine amounts. Verify that the information matches the challan you received.
5. **Choose Payment Method:**
   - Select your preferred payment option, such as:
     - **Credit Card**
     - **Debit Card**
     - **Net Banking**
     - **UPI (Unified Payments Interface)**
     - **Digital Wallets** (e.g., Paytm, Google Pay)
6. **Complete the Transaction:**
   - Enter your payment details and follow the on-screen prompts to complete the payment securely.

7.Receive Confirmation:
- o Upon successful payment, you will receive a confirmation receipt. Save or print this receipt as proof of payment.

Offline Payment Method:

1.Visit the Nearest Traffic Police Station:
- o Go to the nearest traffic police station or designated traffic enforcement center where traffic fines can be paid.

2.Alternative Payment Centers:
- o You can also pay fines at certain banks or authorized kiosks designated by the traffic police in your area.

3.Present the Traffic Challan:
- o Provide the traffic challan to the officer or staff at the payment counter.

4.Provide Additional Information:
- o Share any required identification or information, such as vehicle registration number or driving license.

5.Make the Payment:
- o Pay the fine amount in cash, by credit/debit card, or through other accepted payment methods at the counter.

6.Receive Receipt:
- o Ensure you receive a receipt for your payment, which serves as proof that the fine has been paid.

Additional Resources:

- **Ministry of Road Transport and Highways - eChallan:** eChallan Official Site
- **Pari Vahan Sewa Portal:** Parivahan Sewa

Note: Ensure you are using official government websites or authorized platforms to make payments to avoid scams and ensure the security of your personal and financial information.