|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | | | G dhinesh kumar  |+94764323936 | dhineshtrendy12@gmail.com | Colombo, Sri Lanka.  A result-oriented subject matter expert with over 3 years of exposure to the IT sector. Expertise in implementing fault-tolerant infrastructures and providing solutions with operations functions. Possess wide exposure in areas such as Project/Account management, client-managed services, and management with a proven track record of achievements in managing projects and departments. Widely recognized for positively contributing to all the duties being delegated and consolidating in-depth knowledge in systemizing data management strategies. | | |
| Experience | | | | | | | |
| Apr 2019Jun 2020 |  | |  | Data Entry Operator, Inter Lanka Auto Mart • Organized, collated, and prepared documents, materials, and information for data entry.  • Updated and maintained databases, archives, and filing systems with 100% accuracy.  • Oversaw all documents and information for accuracy and informed the supervisor of any errors or inconsistencies.  • Generated and exported product-specific data reports, spreadsheets, and documents within the specified deadline. | | | |
|  |  |  |
| Jan 2021Jan 2022Jan 2022 |  | |  | surveyor, tcis inspection Lanka pvt ltd. • Tea bags inspecting.  • Tea bag loading checking and verify.  • Tea smell checking and verify.  • Tea inspection reports submitted to HR. Senior BMS Operator, Growell Lanka (PVT) Ltd.(present) • Critiqued potential systems software and hardware issues that may lead to unnecessary failure of services, & minimized risk, disruption, and inconvenience to building users by 99%.  • Resolved Helpdesk work requests within the timescales specified on the work requests.  • Systemised fault diagnosis and rectification on the whole range of BMS equipment.  • Managed the building's access compliance data and ensured that security is at its optimum level.  • Documented operator logs, and checklist reports.  • Controlled and maintained access system data with 100% accuracy. | | | |
|  |  |  |
|  | | | | | | | |
| Education | | | | | | | |
| Feb 2015 |  | |  | golden college campus, Kandy Srilanka.  * Certificate in English, Golden College * Certificate in English, TCSD Computer Education * Certificate in Computer Studies, Golden College | | | |
|  |  |  |
| Jul 2022Apr 2024 |  | |  | esoft metro campus, bambalapitiya srilanka.  * Higher National Diploma in Software Engineering Completed. (HND-COM-SE)  Guvi-zen, Chennai India.  * I’m Following My Full Stack Development Course. (Online Class) | | | |
|  |  |  |
|  | | | | | | | |
| Skills | | | | | |  | languages |
| * HTML * CSS * JavaScript * Java * Python * Database | | | | | |  | * Tamil * Sinhala * English |