



Retail Management Application Using Salesforce

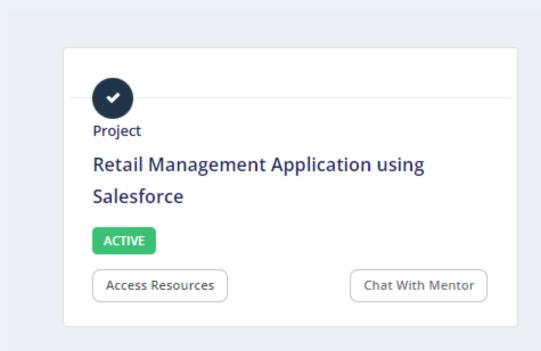








? Support

















Support

Instructions **Learning Resources Guided Projects** Courses

Assessments

Project Based Experiential Learning

Retail Management Application using Salesforce

How to Complete Project Based Experiential Learning?

Step-1: Access the Course Videos & Courses.

Go through the courses videos to get started with the technology specific training from scratch, which will help you in building a clear understanding on the concepts which will help you while working on the guided project.

Also complete the courses given in the course section along with the course video & project.

Step-2: Access the Guided Project.

Access the guided project under the guided project tab by clicking the go-to workspace button. This will open the guided project template with step-by-step instructions to complete the project activities. The guided project template consists of project milestones (Orange), Project Activities (Red), and Reference Links (Blue), which will help you to develop the project in a structured format.





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Support

Instructions Courses Learning Resources **Guided Projects** Assessments

Salesforce **Associate**

Salesforce Associate

Prepare for Your Salesforce Certified Associate Credential

Salesforce Associate-**Course Videos**

Salesforce Associate

This course will help you with the complete technical knowledge on the Salesforce Associate

Start Learning

Salesforce Associate

100% COMPLETE

All lessons have been completed.

First Section









DHIVAKAR A

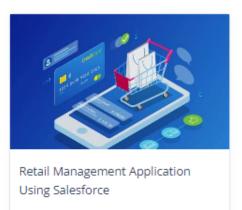


Home



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Instructions Courses Learning Resources Guided Projects Assessments



Go To Workspace



A Home

Project

? Support

Guided Project

Project Workspace (

Chat with Mentor

Project Manual

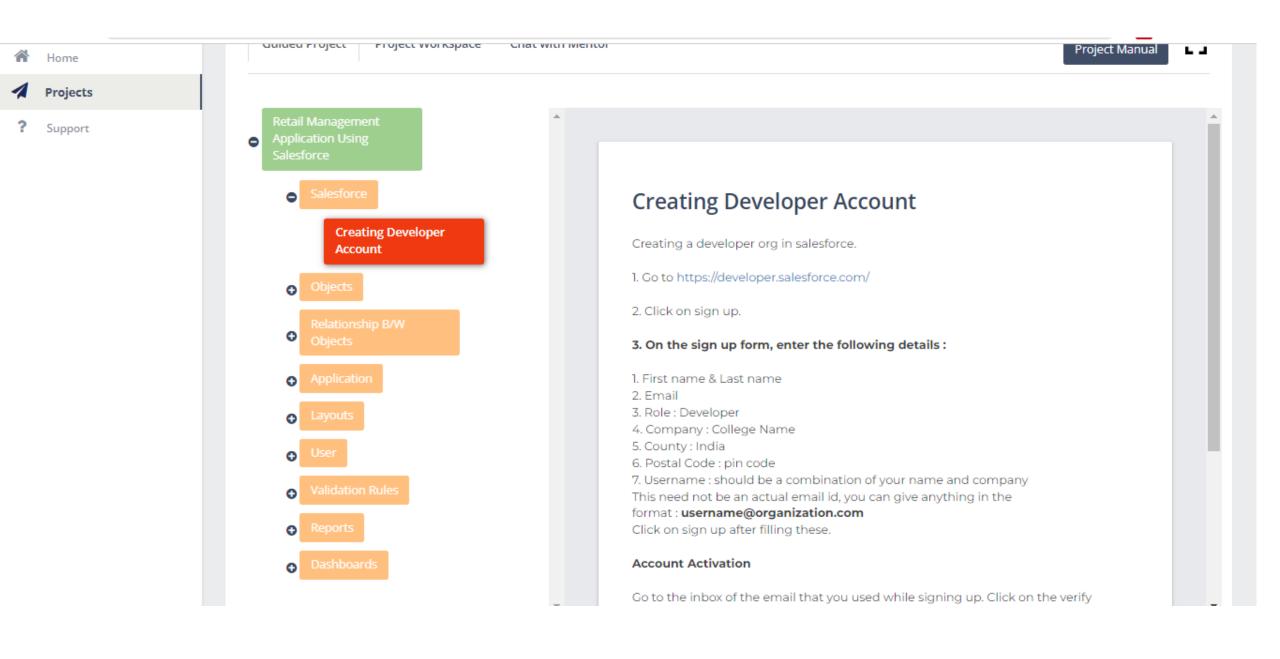


Retail Management
Application Using
Salesforce

- Salesforce
- Objects
- Relationship B/W
 Objects
- Application
- ← Layouts
- User
- Validation Rules
- Reports
- Dashboards

Retail Management Application Using Salesforce

A CRM product owner has requested to create two applications, one is a sales app for sales reps to use this application and store customers data, and the second application is a service app for service reps/agents to provide support to customers in dealing cases. To generate business on top of the customers.





Home

Q Search Setup









Edit



Delete



Display/tracking

Fields & Relationships

Page Layouts

Details

Lightning Record Pages

Buttons, Links, and Actions

Compact Layouts

Field Sets

Object Limits

Record Types

Related Lookup Filters

Search Layouts

Details

Object Manager 🔍

Description

API Name

Display_tracking__c

Custom

~

Singular Label

Display/tracking

Plural Label

Display/trackings

Enable Reports

Track Activities

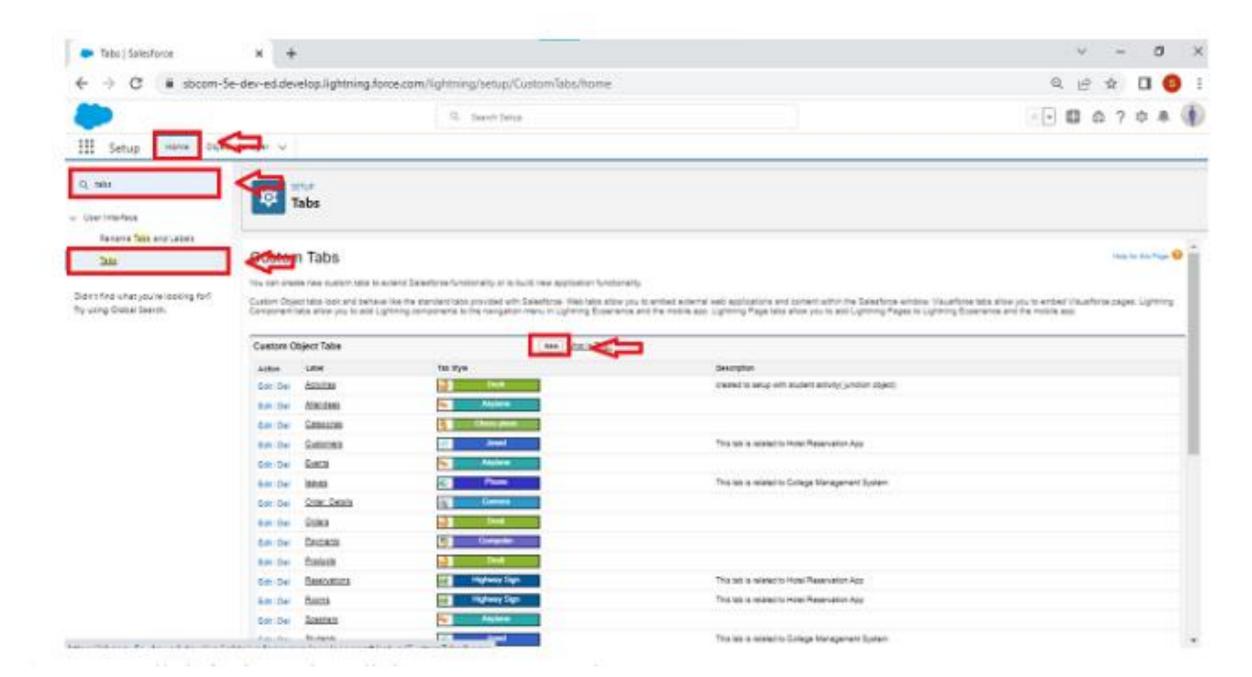
Track Field History

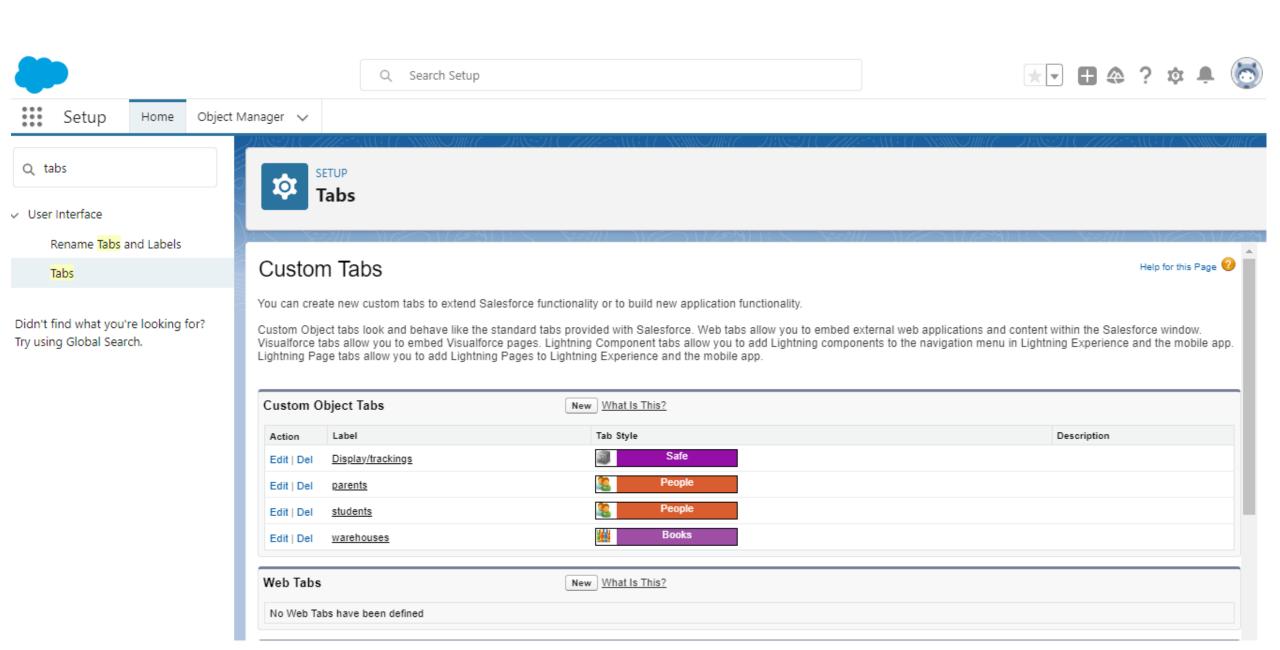
Deployment Status

Deployed

Help Settings

Standard salesforce.com Help Window







Home

Q Search Setup

















Details

Page Layouts

Field Sets

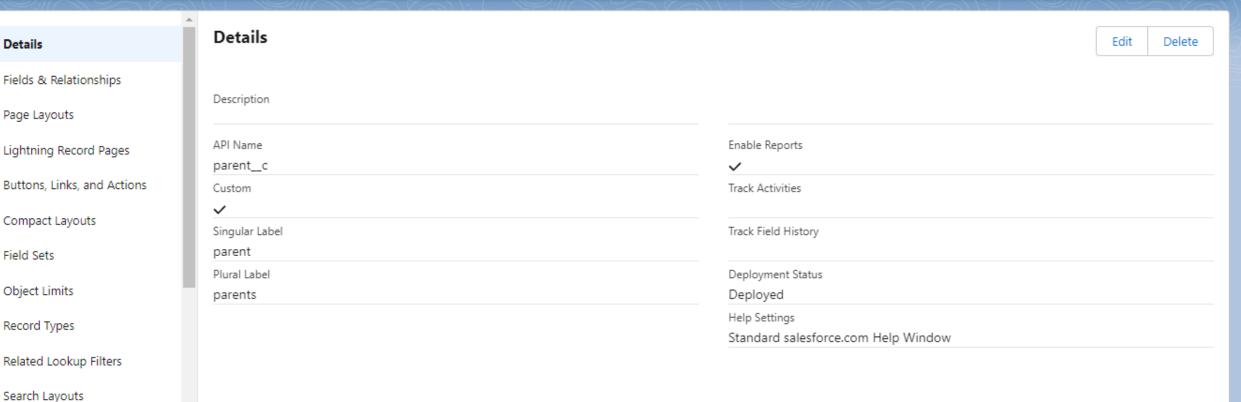
Object Limits

Record Types

Search Layouts

SETUP > OBJECT MANAGER

parent





Details

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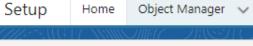


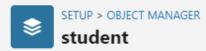












Fields & Relationships

Lightning Record Pages

Compact Layouts

Field Sets

Object Limits

Record Types

Search Layouts

Related Lookup Filters

Buttons, Links, and Actions

Page Layouts

Details	Edit	Delete
Description		
API Name	Enable Reports	
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Custom	Track Activities	
✓		
Singular Label	Track Field History	
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students	Deployed	
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Search Layouts

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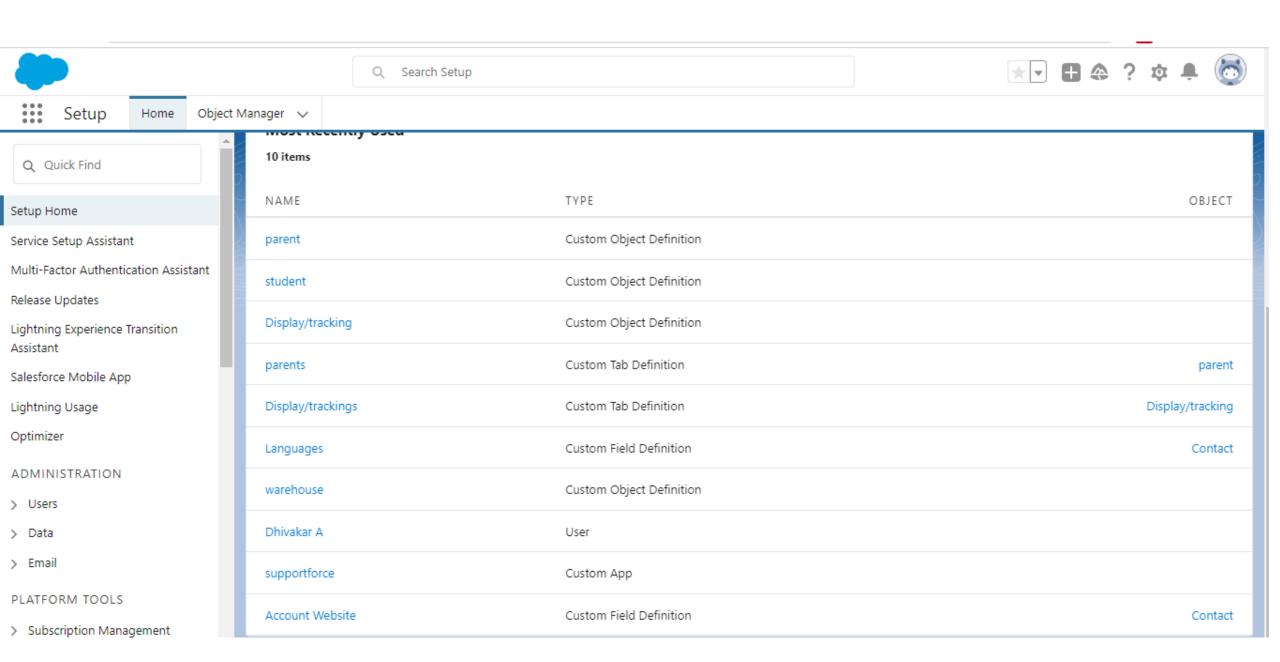
Object Manager 🔍

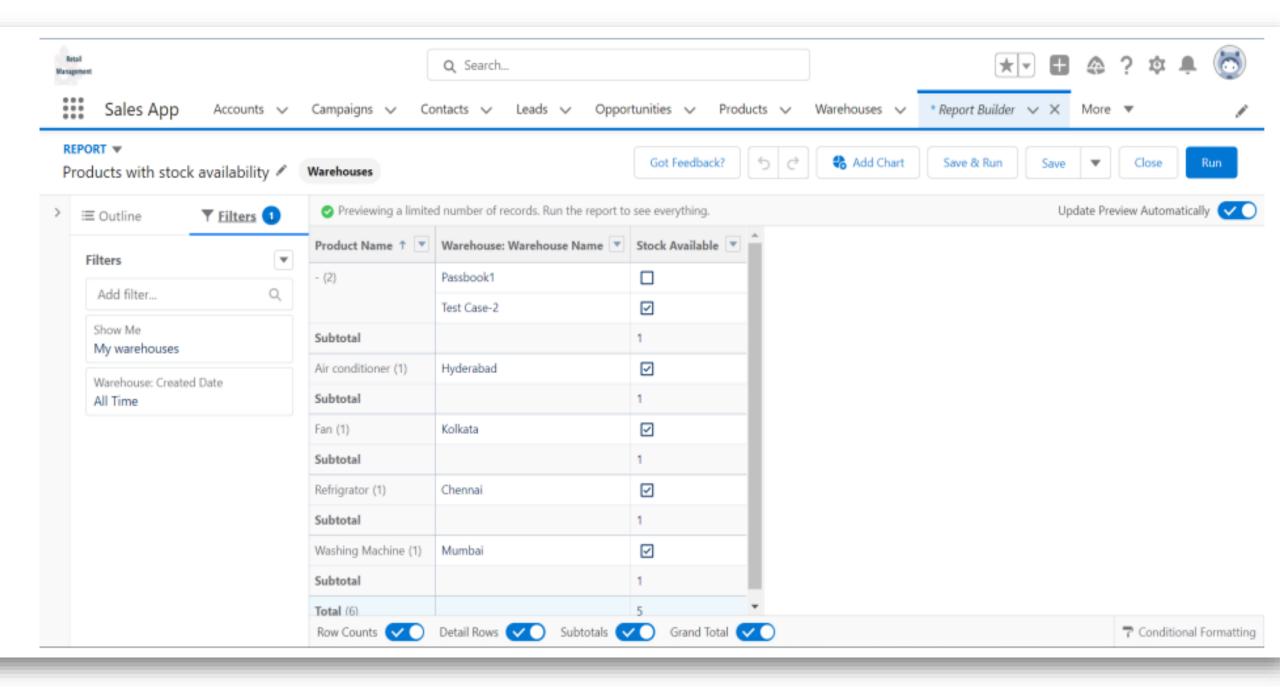


SETUP > OBJECT MANAGER

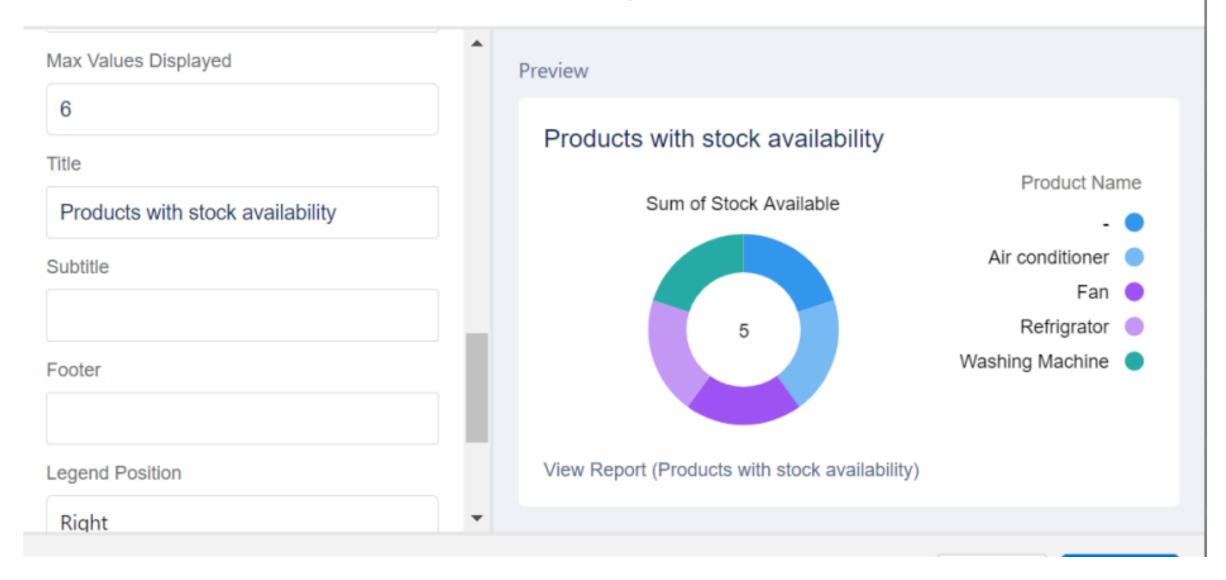
warehouse

Details Edit Delete Details Fields & Relationships Description Page Layouts API Name Enable Reports Lightning Record Pages warehouse__c Buttons, Links, and Actions Custom Track Activities ~ Compact Layouts Track Field History Singular Label warehouse Field Sets Plural Label Deployment Status Object Limits Deployed warehouses Help Settings Record Types Standard salesforce.com Help Window Related Lookup Filters





Edit Component





Retail Management Application Using Salesforce

1 INTRODUCTION

1.1 Overview

Retail management software is technology that helps business owners drive more sales with applications that include point of sale features, inventory management, and retail customer relationship management.

1.2 Purpose

- 1. Real Time Salesforce Project
- 2. Object & Relationship in Salesforce
- 3. Create Salesforce Org

2 Problem Definition & Design Thinking

2.1 EmpathyMap



