Dhivakar R

Software professional with 4 years and 7 months of experience in .Net technologies

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EXPERIENCE

Cognitive Platform Solutions, Chennai, TN

Product Engineer [JUNE 2019 - PRESENT]

Responsible for designing and implementing the product. Duties involved to support and coordinate with the product team to determine and analyse prerequisites of software.

Sutherland Global Services, Chennai, TN

Associate Professional [SEPTEMBER 2016 - MAY 2019]

Responsible for designing, implementing and developing software applications according to a business' needs. In addition to the determination and analysis of prerequisites for software, responsibilities include support and continuous development.

Specialist in Quality [FEBRUARY 2015 - SEPTEMBER 2016]

As a Specialist in Quality worked to categorize the customers feedback about the agents, service and products.

Associate [SEPTEMBER 2014 - JANUARY 2015]

As an Associate providing email support governed by internal service level agreements.

PROJECTS

Service Quality Management System(SQMS) [Web Forms, WCF, .Net Framework, ADO.Net]

SQMS is a web based quality management system to monitor employee performance, calibration details and evaluate call qualities.

Time & Attendance – Kosovo [MVC, Web API, .Net Framework, Entity Framework, LINQ]

Time and Attendance is a web application where everyday employees mark attendance, request, apply or approve leave days.

Time & Attendance – Global [MVC, Web API, .Net Core, ADO.Net, LINQ]

Time and Attendance is a web application where everyday employees mark attendance, request, apply or approve leave days.

iProof Platform (Product) – Offline [WCF, Web API, .Net Core, .Net Framework]

iPROOF Platform – a Lean Business Process Management suite, developed in–house used to build Smart Process Apps solving specific problem areas in Financial Services, Education and Manufacturing verticals.

Document Search (Search Engine) [MVC, Web API, .Net Core, Lucene.Net]

Document search (Search Engine) is a web application where we can browse by keywords and fetch the documents uploaded.

TECHNICAL SKILLS

C#, MVC, Angular 7, Razor View, ADO.Net, WCF, Web API, Entity Framework, LINQ, .Net Framework, Dot Net Core, T-SQL Queries, Stored Procedure, SQL Server, HTML5, CSS, Javascript, JQuery, AJAX, JSON, Bootstrap, Lucene.Net

EDUCATION

SASTRA University, Thanjavur, TN — *B.Tech*
[JULY 2010 - JUNE 2013]

Ponnaiyah Ramajeyam Polytechnic College, Kumbakonam, TN — *Diploma in Computer Science*
[JULY 2007 - JUNE 2010]

Banadurai Higher Secondary School, Kumbakonam, TN — *SSLC*
[JULY 2004 - JUNE 2007]

LANGUAGES

Sourashtra(S), Tamil(RWS), English(RWS)