

Define CS, fit into CC

## 1. CUSTOMER SEGMENT(S)

CS

The Customer segments are

- Login
- Update
- Modify
- Remove
- View
- Review
- Setting the Metrics

## 6. CUSTOMER CONSTRAINTS

CC

The customer view was

- Easy to use and Visualise the data.
- b. Consistent Data Expectations.
- c. Working with the data in limited Time.
- d. It must give real time Overview of Data.

## 5. AVAILABLE SOLUTIONS

AS

The available solutions are,

- Providing Correct Input to the tool.
- Avoiding Human Errors.
- Avoid Using in Remote areas
- Network Stability.

ros &  
digital

Explore AS, differentiate

Focus on J&amp;P, fit into CC, understand RC

J&amp;P

The jobs to be done are

- Upload the patient dataset
- Prepare Data
- Exploring the data

The problems are,

- Wrong input
- Data Latency
- Poor Network Standard
- Lack of intelligence Prioritization

## 9. PROBLEM ROOT CAUSE

RC

The Reason for Problems are

- The Customer was locating in the far distance from the city.
- Lack of Communication
- Inconsistent Data.
- Bandwidth of the device does not support the Product tool.

## 7. BEHAVIOUR

BE

The behaviors are

- It can communicate Information Quickly.
- Widgets and data Components are Effectively presented in a limited space.
- Easily Customizable.
- Displays Output Clearly.

Focus on J&amp;P, fit into CC, understand RC

## 3. TRIGGERS

TR

The Problems that triggers are,

- Redo the whole Process
- Takes Longer Time as usual.

## 10. YOUR SOLUTION

SL

Solution for the Problems are,

- Grouping related metrics. Using most efficient Visualization.
- Rounding off the numbers in the

## 8. CHANNELS of BEHAVIOUR

CH

The Channels that Support Behaviors are

- Right Visualization to depict the data.

Identify strong TR & EM	<p>4. EMOTIONS: BEFORE / AFTER <span>EM</span></p> <p>Before: As expected to work in time deliverable.</p> <p>After: Delay due to the Problems that were triggered and makes Frustration..</p>	<p>product.</p> <ul style="list-style-type: none"> <li>• Use Size and position to show hierarchy.</li> <li>• Including only essential data.</li> <li>• Short and Precise and must be interactive. Evolving the products from its negatives</li> </ul>	<ul style="list-style-type: none"> <li>• Choosing Critical data to observe.</li> <li>• Simple Color Scheme and smart Design elements.</li> <li>• Incorporating drilldowns to show more Details.</li> <li>• Branding the product.</li> </ul>	Identify strong TR & EM
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