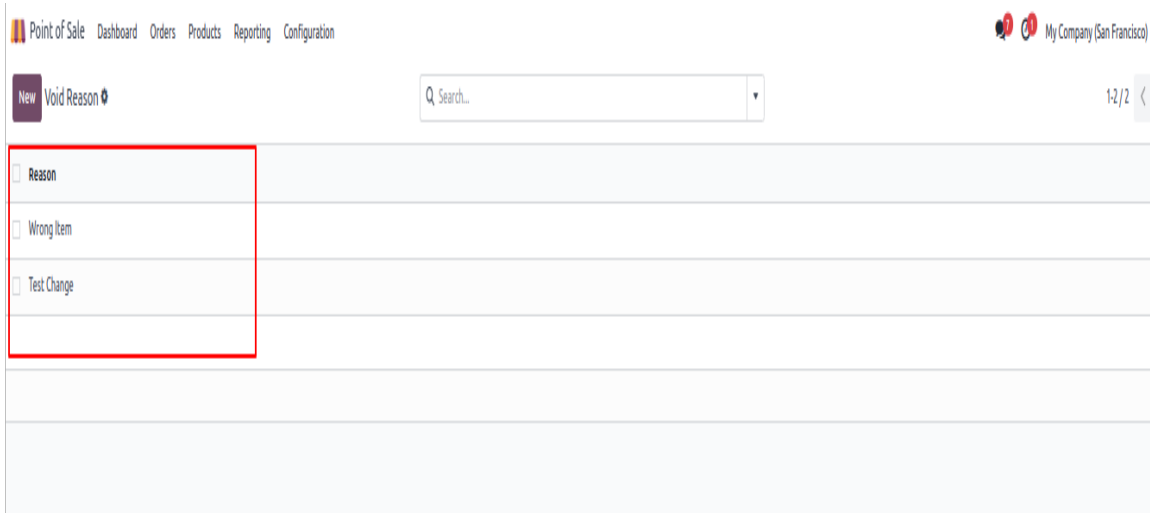


Void In Pos

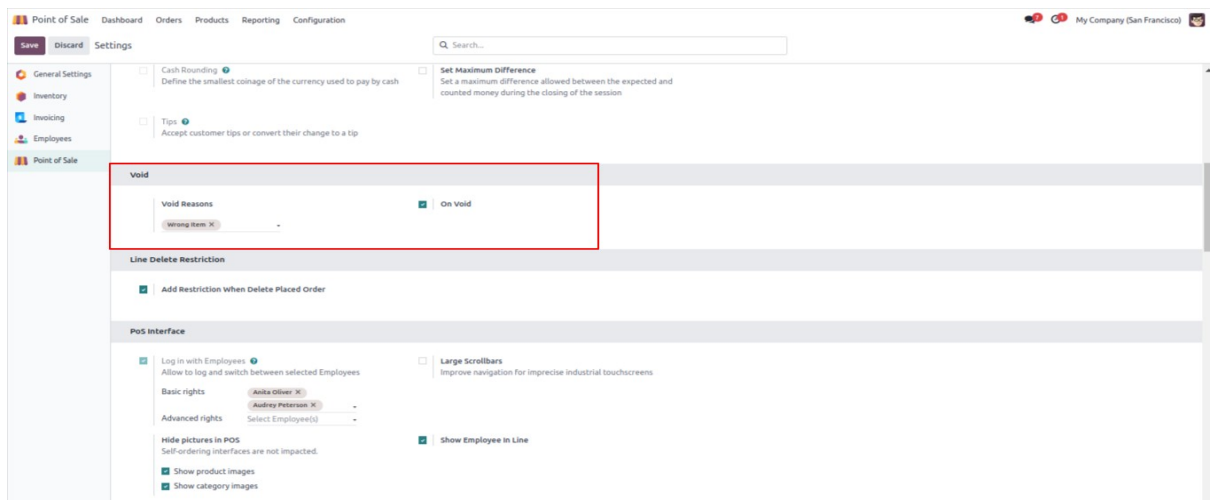
Let's see how we can implement this feature in Odoo POS.

- First, Create Void Reasons.



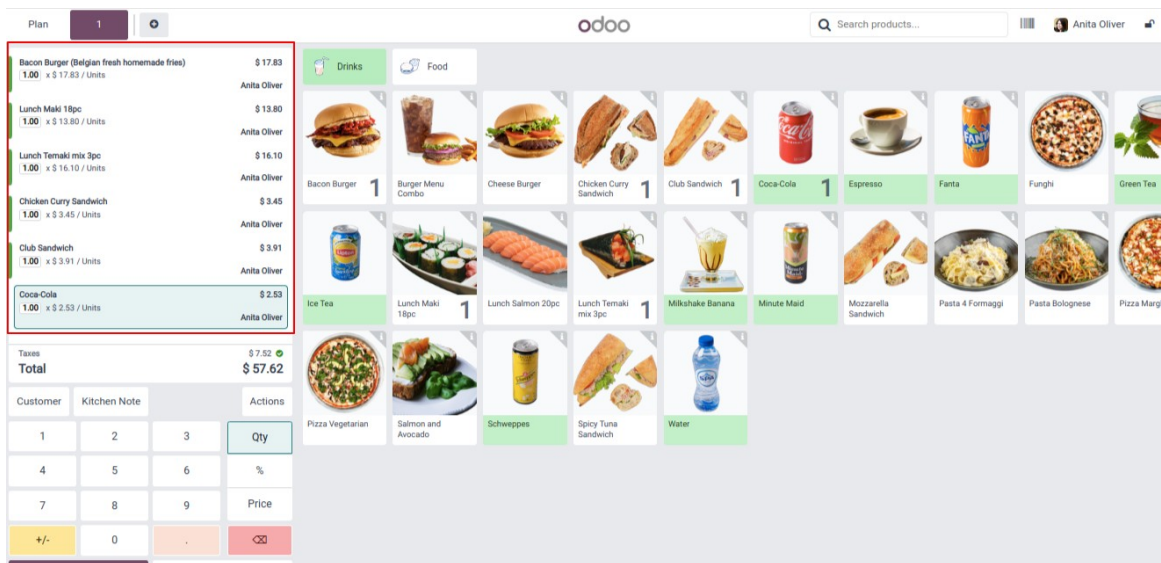
The screenshot shows the 'New Void Reason' form in Odoo POS. The form has a search bar at the top right. Below the search bar, there is a table with three rows, each with a checkbox and a text field. The first row is 'Reason', the second is 'Wrong Item', and the third is 'Test Change'. A red box highlights the first three rows of the table.

- After, activate the cr_pos_void module. Go to the Point of Sale menu, then navigate to Configuration, and under Configuration, select Settings.
- Here, you will see an option named **Void** When you enable the **On Void** checkbox and Select Void Reason then Working this Functionality

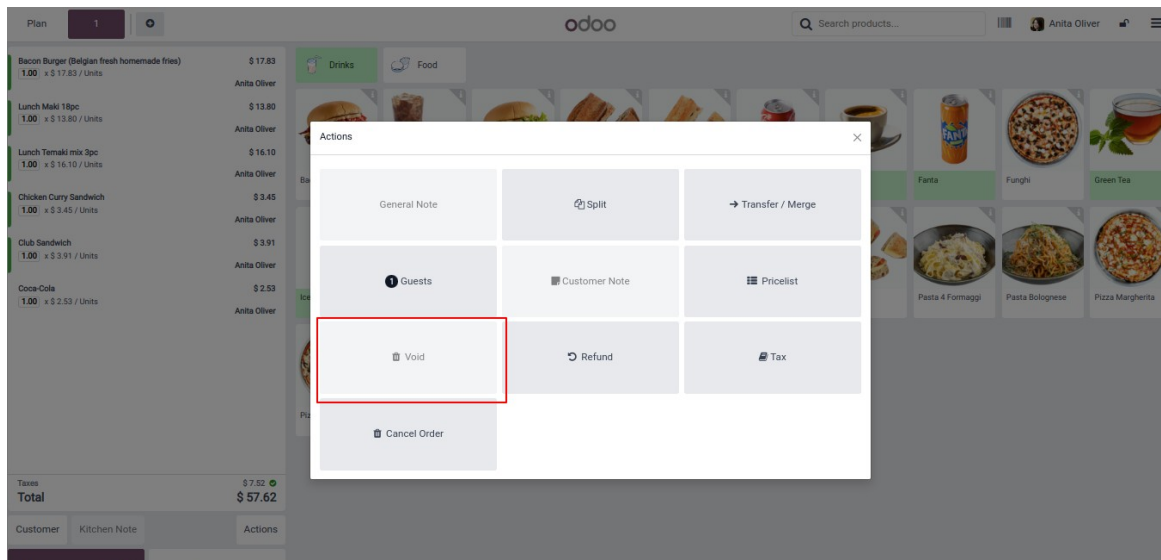


The screenshot shows the 'Settings' page in Odoo POS. The 'Void' section is highlighted with a red box. It contains a 'Void Reasons' dropdown menu with 'Wrong Item' selected, and an 'On Void' checkbox which is checked. Below the 'Void' section, there are sections for 'Line Delete Restriction' and 'Pos Interface'. The 'Pos Interface' section has several options, including 'Log in with Employees', 'Basic rights', 'Advanced rights', 'Hide pictures in POS', 'Show product images', 'Show category images', 'Large Scrollbars', and 'Show Employee in Line'.

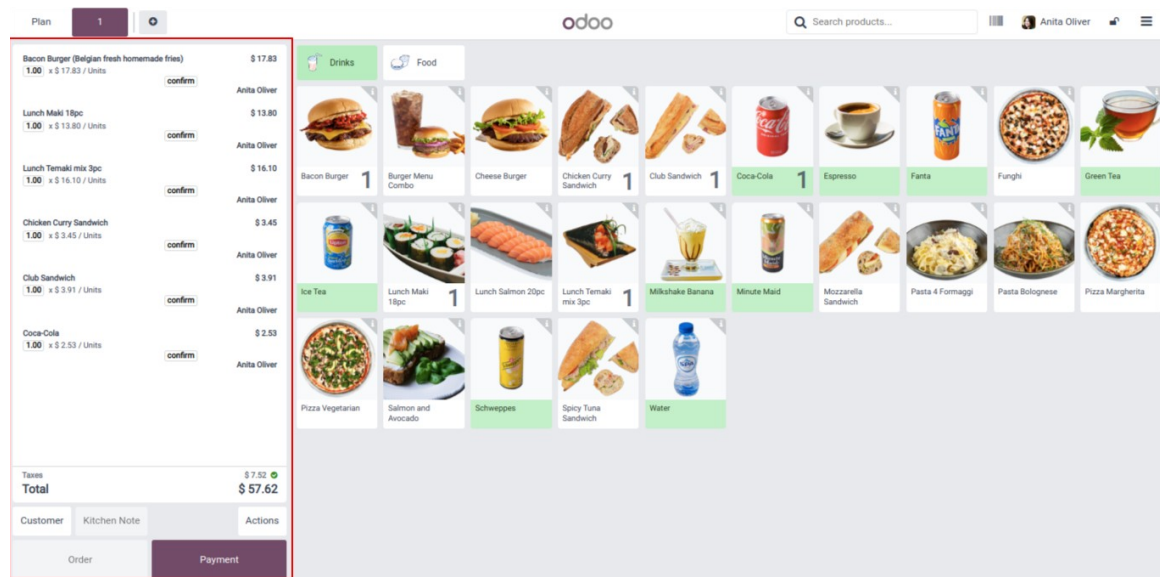
● Open Pos Session And **Add Product**.



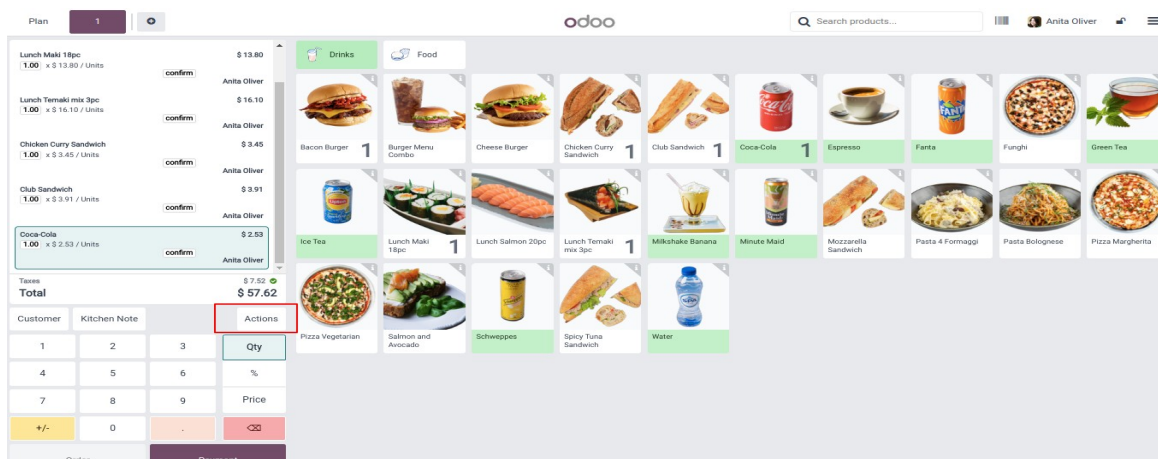
- If the order is **confirmed** then the void button will be visible, if there is no **confirmed** then the void button will be disabled

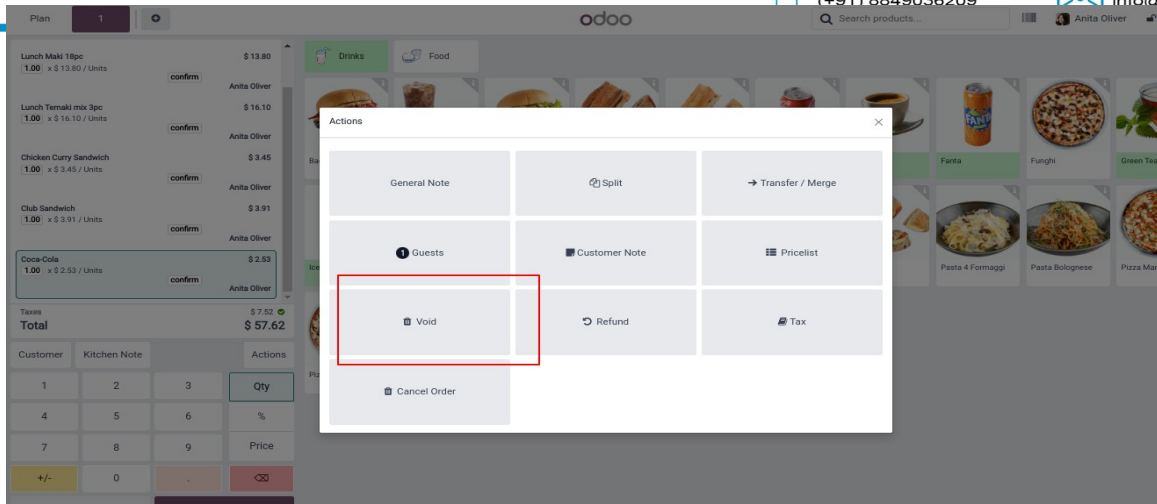


- When you **confirm** the order, the order status will be confirm

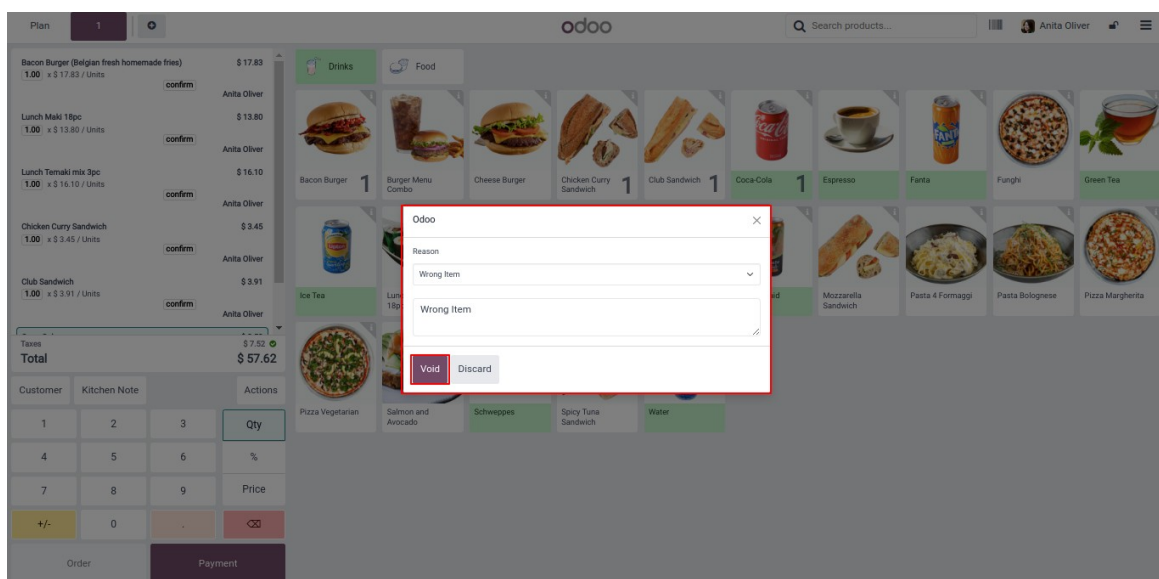


- Then Select and Click On **Action** Button. And Click **Void** Button





- After you will see a popup of Void, select the reason and add extra note and **click on Void**



- After Selected line visible because not click void.

Plan 1

odoo

Search products...

Anita Oliver

Bacon Burger (Belgian fresh homemade fries)	1.00 x \$ 17.83 / Units	confirm	\$ 17.83
Lunch Maki 18pc	1.00 x \$ 13.80 / Units	confirm	\$ 13.80
Lunch Temaki mix 3pc	1.00 x \$ 16.10 / Units	confirm	\$ 16.10
Chicken Curry Sandwich	1.00 x \$ 3.45 / Units	confirm	\$ 3.45
Club Sandwich	1.00 x \$ 3.91 / Units	confirm	\$ 3.91
Taxes			\$ 7.19
Total			\$ 55.09

Customer	Kitchen Note	Actions
1	2	3
4	5	6
7	8	9
+/-	0	

Order Payment

Drinks Food

Bacon Burger 1 Burger Menu Combo Cheese Burger Chicken Curry Sandwich 1 Club Sandwich 1 Coca-Cola Espresso Fanta Funghi Green Tea

Ice Tea Lunch Maki 18pc Lunch Salmon 20pc Lunch Temaki mix 3pc Milkshake Banana Minute Maid Mozzarella Sandwich Pasta 4 Formaggi Pasta Bolognese Pizza Margherita

Pizza Vegetarian Salmon and Avocado Schweppes Spicy Tuna Sandwich Water

- selected Line removed by clicking **Void**

Plan 1

odoo

Search products...

Anita Oliver

Bacon Burger (Belgian fresh homemade fries)	1.00 x \$ 17.83 / Units	confirm	\$ 17.83
Lunch Maki 18pc	1.00 x \$ 13.80 / Units	confirm	\$ 13.80
Lunch Temaki mix 3pc	1.00 x \$ 16.10 / Units	confirm	\$ 16.10
Chicken Curry Sandwich	1.00 x \$ 3.45 / Units	confirm	\$ 3.45
Club Sandwich	1.00 x \$ 3.91 / Units	confirm	\$ 3.91
Taxes			\$ 6.68
Total			\$ 51.18

Customer	Kitchen Note	Actions
1	2	3
4	5	6
7	8	9
+/-	0	

Order Payment

Drinks Food

Bacon Burger 1 Burger Menu Combo Cheese Burger Chicken Curry Sandwich 1 Club Sandwich 1 Coca-Cola Espresso Fanta Funghi Green Tea

Ice Tea Lunch Maki 18pc Lunch Salmon 20pc Lunch Temaki mix 3pc Milkshake Banana Minute Maid Mozzarella Sandwich Pasta 4 Formaggi Pasta Bolognese Pizza Margherita

Pizza Vegetarian Salmon and Avocado Schweppes Spicy Tuna Sandwich Water

- Here, you will see voided line is link in pos order.



Point of Sale

Dashboard

Orders

Products

Reporting

Configuration

My Company (San Francisco)

Orders

Restaurant/0030

Pickings 1

1 / 73

Invoice

Return Products

New

Paid

Posted

Send message

Log note

Order Ref

Restaurant/0030

Date

12/31/2024 17:59:45

Session

POS/00019

Cashier

Harikrushn

Customer

Fiscal Position

Table

Main Floor, 5

Guests

1

Products

Payments

Extra Info

General Notes

Order Void

Order	Order Nu...	Table Nu...	Session	Reason	Date	Product	Price	Quantity	POS Name	Extra Note	User	Cashier
Restauran...	Order 000...	5	POS/00019	wrong item	12/31/2024 17:59:59	Club Sand...	3.40	1.00	Restaurant	Test	Mitchell A...	Harikrushn

Following

Mitchell Admin

Point of Sale Orders created

