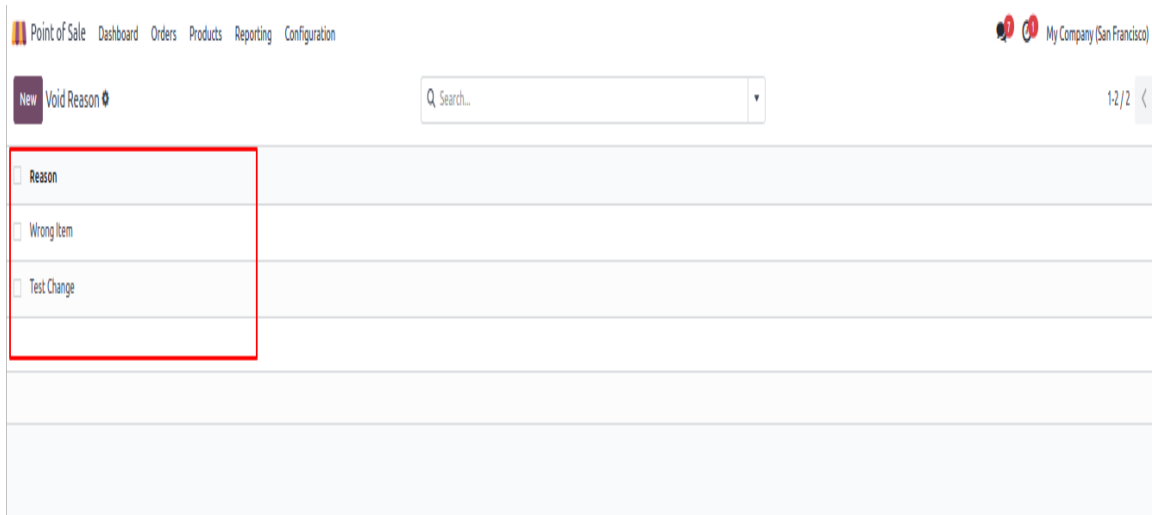


Void In Pos

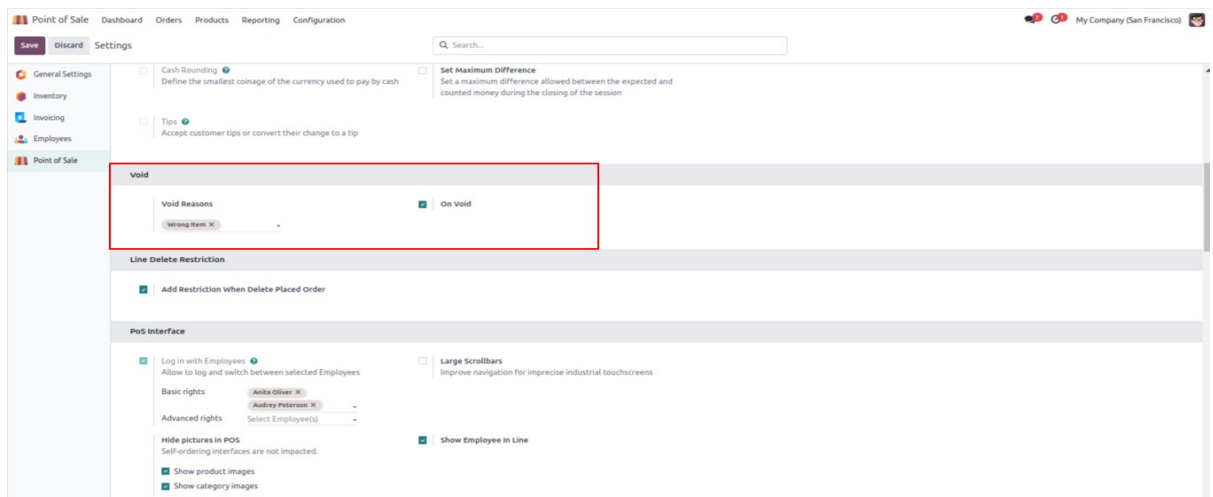
Let's see how we can implement this feature in Odoo POS.

- First, Create Void Reasons.



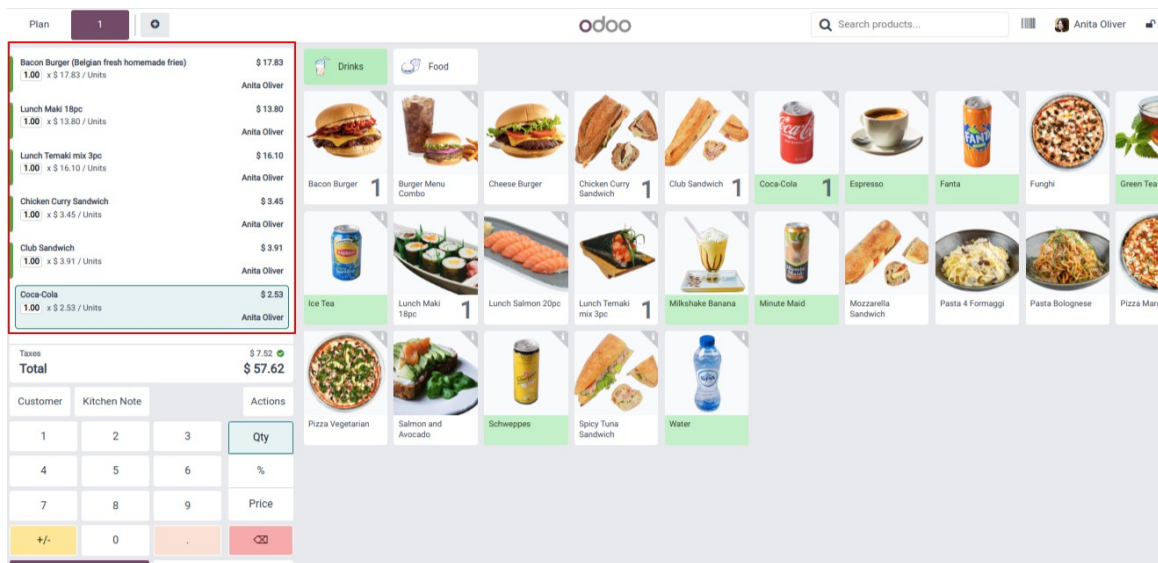
The screenshot shows the 'New Void Reason' form in Odoo POS. The form has a search bar at the top right. Below the search bar, there is a table with three rows: 'Reason', 'Wrong Item', and 'Test Change'. The 'Reason' row is highlighted with a red border. The table has a 'Reason' column and an empty 'Reason' column.

- After, activate the cr_pos_void module. Go to the Point of Sale menu, then navigate to Configuration, and under Configuration, select Settings.
- Here, you will see an option named **Void** When you enable the **On Void** checkbox and Select Void Reason then Working this Functionality

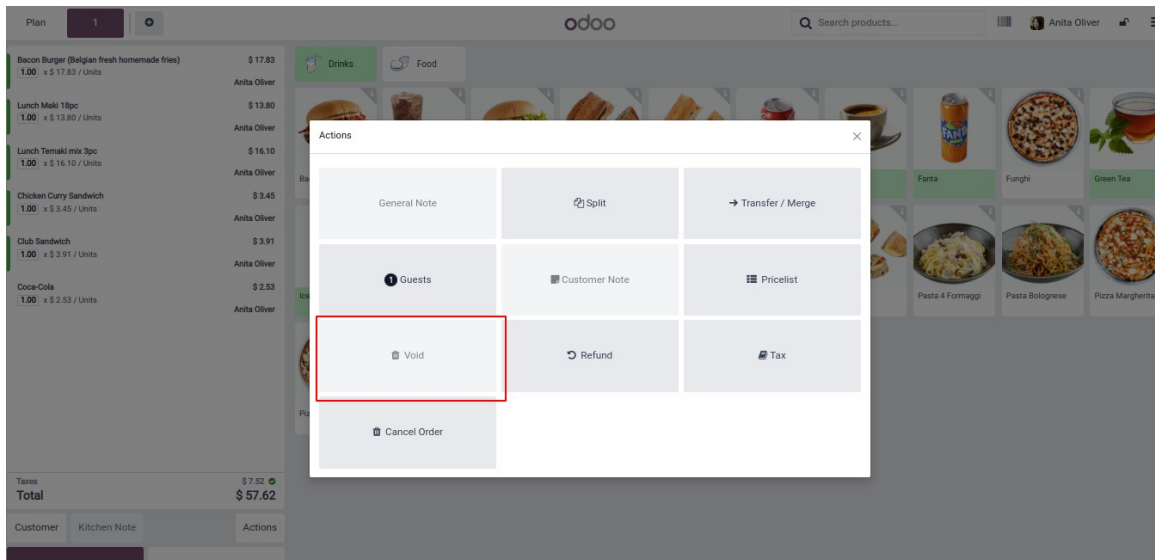


The screenshot shows the 'Settings' page in Odoo POS. The 'Void' section is highlighted with a red border. It contains a 'Void Reasons' dropdown menu with 'Wrong Item' selected, and an 'On Void' checkbox which is checked. Below the 'Void' section, there is a 'Line Delete Restriction' section with a checkbox 'Add Restriction when Delete Placed Order' which is checked. The 'PoS Interface' section contains several options: 'Log in with Employees' (checked), 'Basic rights' (Audrey Peterson), 'Advanced rights' (Select Employee(s)), 'Hide pictures in POS' (checked), 'Show product images' (checked), 'Show category images' (checked), 'Large Scrollbars' (unchecked), and 'Show Employee in Line' (checked).

● Open Pos Session And **Add Product**.

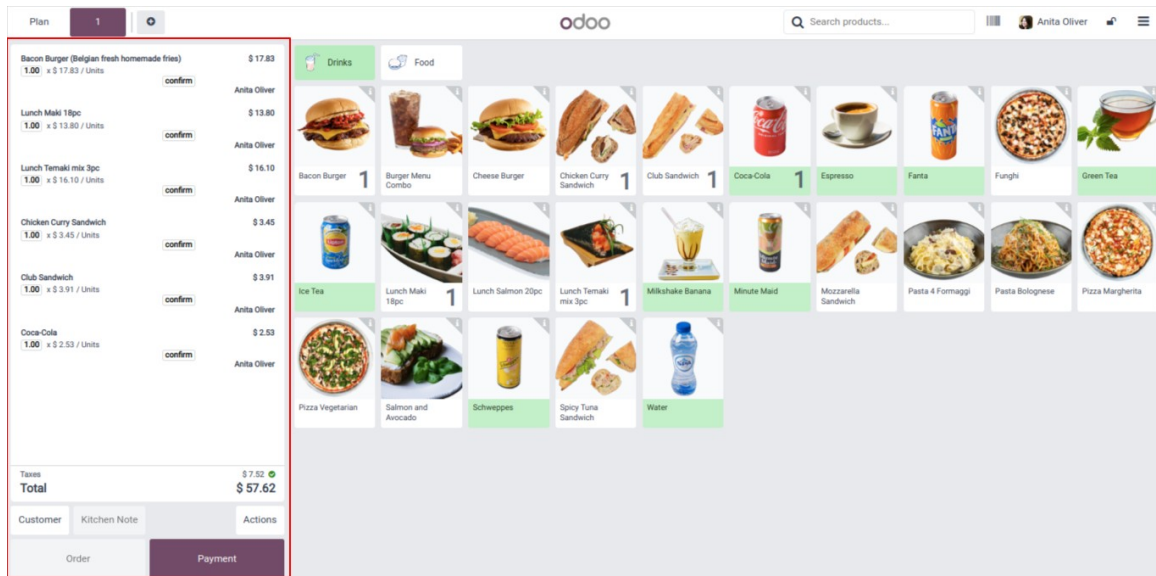


● If the order is **confirmed** then the void button will be visible, if there is no **confirmed** then the void button will be disabled

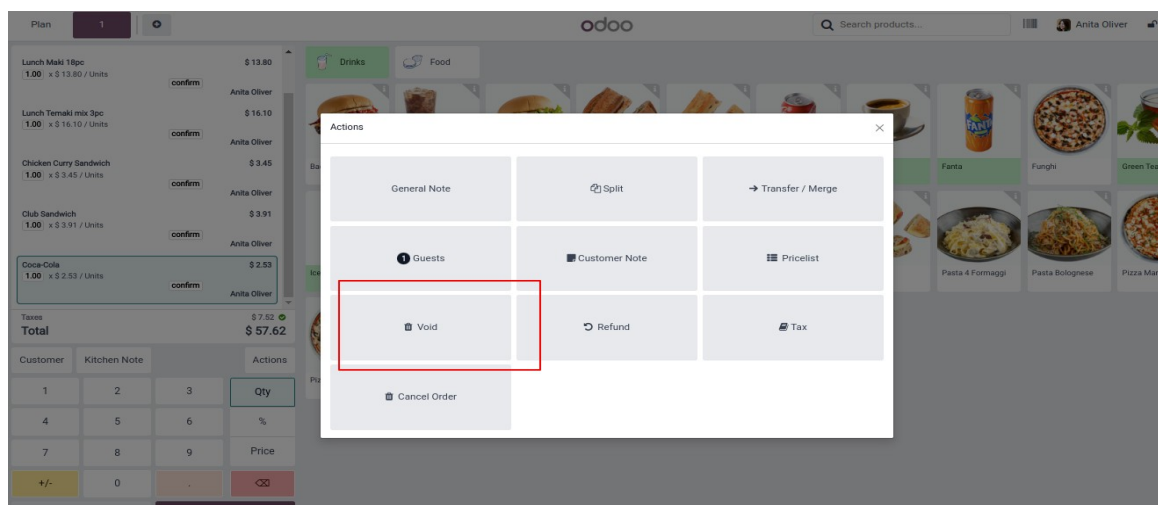
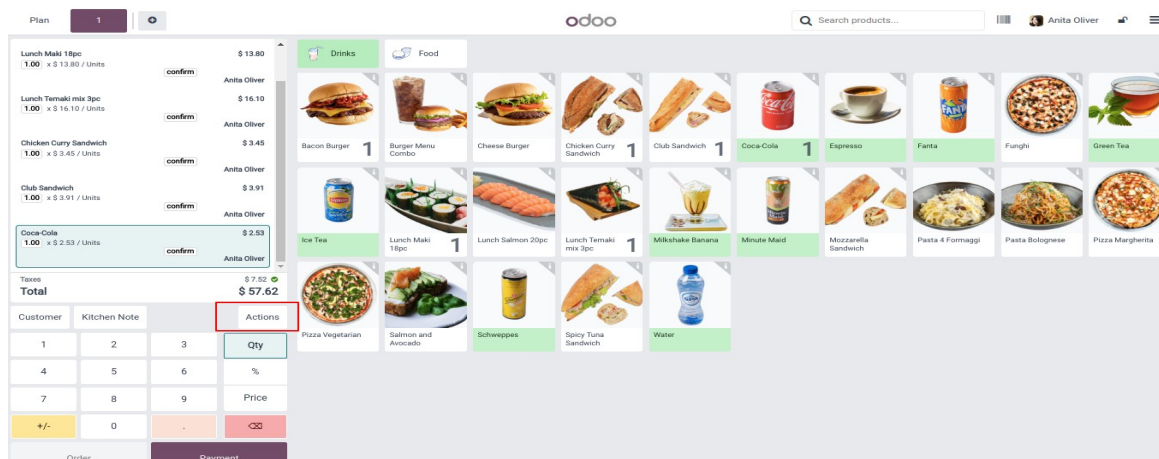


● When you **confirm** the order, the order status will be confirm



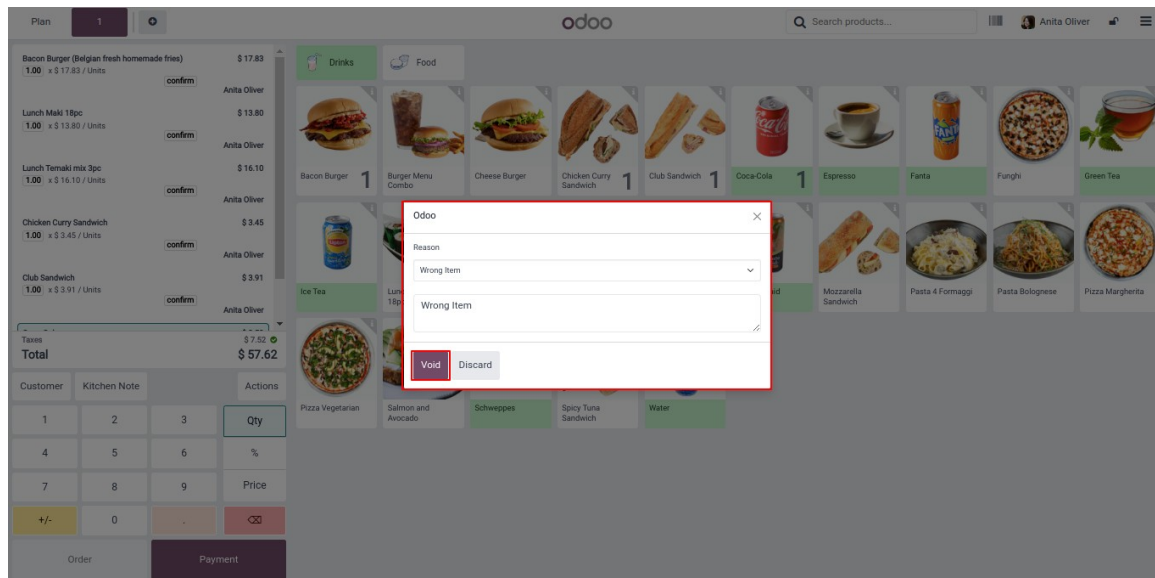


- Then Select and Click On **Action** Button. And Click **Void** Button

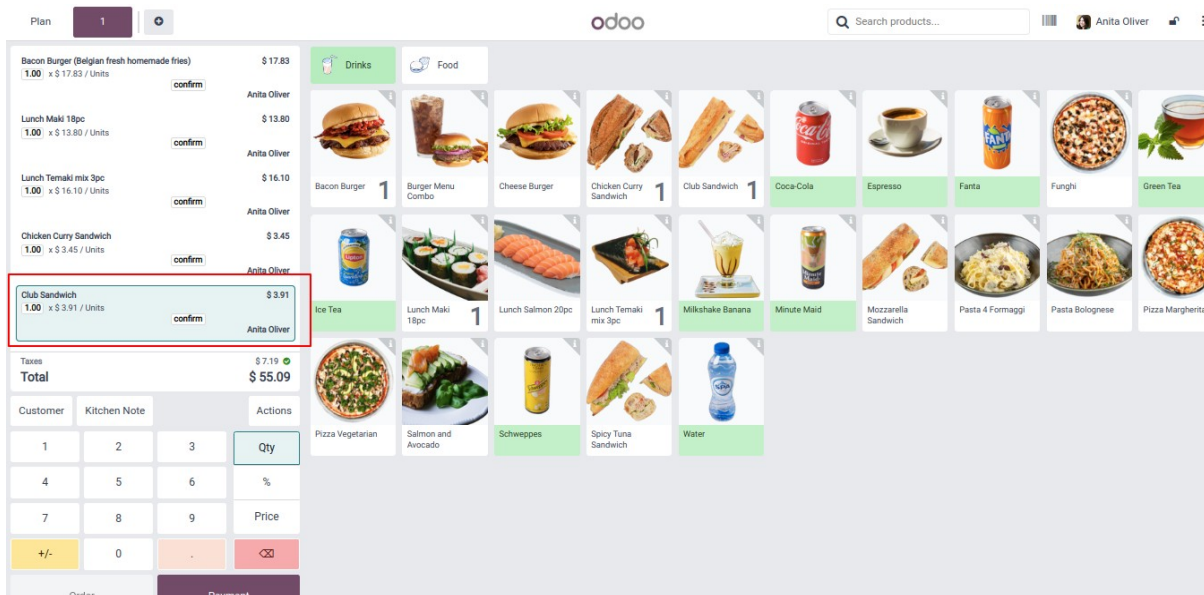


- After you will see a popup of Void, select the reason and

add extra note and **click on Void**



- After Selected line visible because not click void.



- selected Line removed by clicking **Void**

Plan

1

odoo

Search products...

Anita Oliver

Drinks

Food

Bacon Burger

Burger Menu Combo

Cheese Burger

Chicken Curry Sandwich

Club Sandwich

Coca-Cola

Espresso

Fanta

Funghi

Green Tea

Ice Tea

Lunch Maki 18pc

Lunch Salmon 20pc

Lunch Temaki mix 3pc

Milkshake Banana

Minute Maid

Mozzarella Sandwich

Pasta 4 Formaggi

Pasta Bolognese

Pizza Margherita

Pizza Vegetarian

Salmon and Avocado

Schweppees

Spicy Tuna Sandwich

Water

Bacon Burger (Belgian fresh homemade fries)

1.00 x \$ 17.83 / Units

confirm

Anita Oliver

\$ 17.83

Lunch Maki 18pc

1.00 x \$ 13.80 / Units

confirm

Anita Oliver

\$ 13.80

Lunch Temaki mix 3pc

1.00 x \$ 16.10 / Units

confirm

Anita Oliver

\$ 16.10

Chicken Curry Sandwich

1.00 x \$ 3.45 / Units

confirm

Anita Oliver

\$ 3.45

Taxes

\$ 6.68

Total

\$ 51.18

Customer

Kitchen Note

Actions

Order

Payment

- Here, you will see voided line is link in pos order.

Point of Sale

Dashboard

Orders

Products

Reporting

Configuration

My Company (San Francisco)

1/73

Orders

Restaurant/0030

Pickings

Invoice

Return Products

New

Paid

Posted

Send message

Log note

Order Ref

Restaurant/0030

Date

12/31/2024 17:59:45

Session

POS/00019

Cashier

Harikrushn

Customer

Fiscal Position

Table

Main Floor, 5

Guests

1

Products

Payments

Extra Info

General Notes

Order Void

Order

Order No...

Table Nu...

Session

Reason

Date

Product

Price

Quantity

POS Name

Extra Note

User

Cashier

Restaurant...

Order 000...

5

POS/00019

wrong item

12/31/2024 17:59:59

Club Sand...

3.40

1.00

Restaurant

Test

Mitchell A...

Harikrushn