

DHRUV KANERIYA

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GitHub | LinkedIn

EDUCATION

Gujarat Technological University
B.E. Computer Engineering *GPA: 9.60*

Rajkot, GJ
July 2019 - June 2023

The Rajkumar College
Class XII Science (PCM) *GPA: 83.2%*
Class X *GPA: 9.8*

Rajkot, GJ

EXPERIENCE

Astound Commerce
QA Engineer

Ahmedabad, GJ
Sept. 2022 - Present

- Conducted **manual testing** using various methodologies, such as **smoke testing**, **accessibility testing**, **regression testing**, and **ad hoc testing**, to ensure the quality and reliability of the eCommerce website.
- Leveraged **Salesforce Commerce Cloud (SFCC)** knowledge to effectively test and validate the website's functionality across multiple browsers.
- Collaborated with cross-functional teams to **analyze business requirements** and **technical specifications**, enabling the creation of comprehensive **test plans** and **test cases**.
- Utilized **JIRA** for **defect management**, **tracking** and **resolving issues** efficiently, and ensuring seamless communication between the development team and stakeholders.
- Employed **root cause analysis** techniques to identify and address underlying causes of defects, contributing to continuous process improvement.
- Actively participated in **requirements analysis** and provided valuable input in refining acceptance criteria, resulting in improved test coverage and overall product quality.
- Demonstrated strong collaborative teamwork skills to effectively work with developers, product owners, and other team members, contributing to a cohesive and efficient testing process.
- Played a key role in the successful execution of test cases, ensuring that the website meets the desired quality standards and provides an optimal user experience.
- Conducted **integration testing** to ensure the seamless functionality of various third-party services within the eCommerce website, including **Auth0**, **Keeper Obituaries API**, **Personalization Mall**, **Birdeye**, **Google Registration** and **Maps**, **Affirm**, **Stripe**, **Apple Pay**, and **Mailchimp Email**.
- Explored **commerce tools** and its **headless architecture** from a QA perspective, gaining insights into how it enables thorough testing and validation of e-commerce systems, emphasizing the separation of front-end and back-end for efficient quality assurance processes.

SKILLS

- Manual Testing
- Test Case Creation
- Cross Browser Testing
- API Testing
- Bug Reporting and Verification
- Communication Skills
- Salesforce Commerce Cloud
- Requirements Analysis
- Test Planning and Execution
- Attention to Detail
- Testing Methodologies
- JIRA and Confluence

ACHIEVEMENTS & AWARDS

ISTQB CTFL Certified Indian Testing Board
Salesforce Certified Associate Salesforce
Salesforce Certified Administrator Salesforce
Postman Student Expert Badge
Won The Peter Rogerson Memorial Award (Highest Score in English-AISSCE) at School.
NSO Gold Medalist at School (2018).
NCO Gold Medalist at School (2015).