

Fix Missing Expiration at Shipping

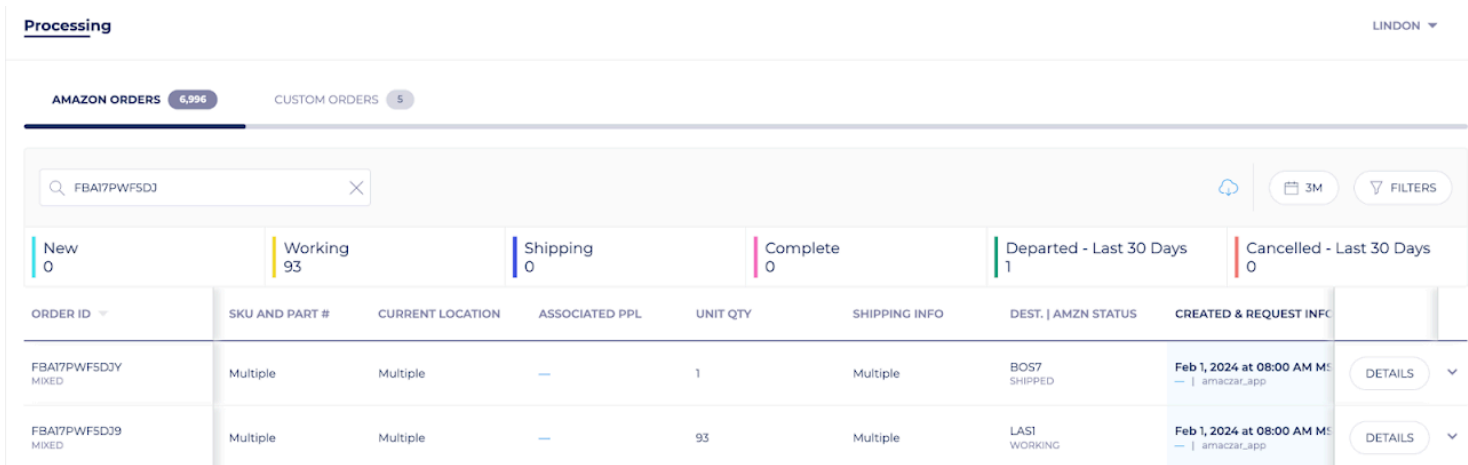
Find the item in the catalog that did not require the expiration and change the details tab to "Y" for the "Can Expire" field.



If this item should not have an expiration, but Amazon requires it, we will need an Asana task to the brand manager to get this fixed with Amazon. Reach out to Peter Tobiasen (peter.tobiasen@pattern.com) to help with this.

Based on the error at sort you should be provided an FBA shipment and item which failed.

Go into the processing tab, find the shipment.




Search for the specific order ID and PCL missing the expiration date, and click "Details" on the right side of the screen.

L	FBAI7PWF5DJ9-S002 TS	POYXR13X PART #: 40-620-54	PCL002227111	—	1	—		DETAILS
L	FBAI7PWF5DJ9-S003 TS	POYXR13X PART #: 40-620-54	PCL002227109	—	1	—		DETAILS
L	FBAI7PWF5DJ9-S004 TS	POYXR13X PART #: 40-620-54	PCL002227108	—	1	—		DETAILS
L	FBAI7PWF5DJ9-S005 TS	POYXR13X PART #: 40-620-54	PCL002227107	—	1	—		DETAILS
L	FBAI7PWF5DJ9-S006 TS	POYXR13X PART #: 40-620-54	PCL002227106	—	1	—		DETAILS
L	FBAI7PWF5DJ9-S007 TS	POYXR13X PART #: 40-620-54	PCL002220117	—	1	—		DETAILS

Bypass the location screen by clicking on the page and click on on "view carton info"

STEP 4
Add Carton to Amazon

COMPLETE
Feb 1, 2024 @ 8:01 AM by amaczar_app

VIEW CARTON INFO 

At the bottom add the expiration date on the product. Once this is resubmitted, all shipments should work. If it is still not working, escalate to Ops leadership.



YES

NO

of Boxes

1

Box Weight

2.6

LBS

KG

Box Dimensions ⓘ

L

13

W

6

H

6

IN

CM

Units Per Box

1

☐

Shipped in Own Container (SIOC)

Does this shipment contain items with an expiration date?

YES

NO

Expiration Date

MM

▼

YYYY

▼

Partner Obsessed, Data Fanatics, Game Changers, Team of Doers

