Dhruva Handa

Data Analyst

7 Years 2 Months | (+91) 8287190600 | dhruvahanda007@gmail.com

Key skills

- Python
- SQL
- Excel
- Data Modeling
- Data Visualization
- Big Data Analytics
- AWS
- Spark
- Leadership
- Communication
- Team Management

Personal Information

City **New Delhi**

Country **INDIA**

Hobbies

- Cycling
- Playing Sudoku
- Cooking

Languages

- English
- Hindi

Profile Summary

Proficiency in customer success is a hallmark of my approach, where I integrate data analysis and CRM to amplify client engagement and foster business growth. Our collaborative efforts in Python, SQL, and visualization tools have been essential in upholding data integrity and advancing actionable strategies for our clients.

Education

Data Science and AI, 2024

International Institute of Information Technology, Bangalore

B.Tech/B.E., 2016

The Aeronautical Society of India

12th, 2005

CBSE, English

10th, 2003

CBSE, English

Work Experience

Oct 2021 - Present

Data Analyst

Geeksters Consulting Pvt Ltd

1. Data Collection & Management : Gather and organize data from various sources.Maintain and update databases to ensure data accuracy and integrity
2. Data Analysis : Analyze data using Excel, SQL, and Python to uncover trends, patterns, and insights. Develop and implement data models and algorithms to support decision-making processes.
3. Reporting & Visualization.

Feb 2020 - Dec 2020

Account Manager

https://www.linkedin.com/in/dhruva-handa/

Extra curricular

Theatre
I am an Art Loving person who has a passion in theatre.

Painting
I love to colour canvas in free time.

Midland Credit Management India Private Limited

1.Review and manage accounts with outstanding debts.
2.Maintain accurate records of all interactions and transactions related to debt collection.
3.Debt Recovery.

Nov 2016 - Jan 2020

Senior Customer Service Representative

Geeksters Consulting Pvt Ltd

1. Customer Support: Provide high-level support to customers, addressing their inquiries, concerns, and issues with efficiency and professionalism.
2. Act as a point of escalation for complex or unresolved customer issues, ensuring swift and effective resolution.
3. Team Leadership : Mentor and train junior customer service representatives, offering guidance and support to enhance their skills and performance.

Projects

2 Weeks

Exploratory DA : Credit_Case_Study

A basic understanding of risk analytics in banking and financial services and understand how data is used to minimise the risk of losing money while lending to customers.

3 Weeks

SQL - Analysis RSVP Movies Case Study

In this assignment, I have worked on a movies dataset using SQL to extract exciting insights.

3 Weeks

Linear Regression: Bike Sharing Case_Study

Built a model for the predication of bike rental daily count based on the environmental and seasonal settings.

GITHUB LINK

https://github.com/DhruvaHanda

WEBSITE URL

https://dhruvahanda.github.io/portfolio/