



Invoice

REFERENCE: INV0005
BILLING DATE: 07/04/2018
DUE DATE: 30/05/2014

RECEIVED FROM:

Expert Tech | Justin Govan
142 Brier Park Rd Brantford, ON N3R 5T7 Canada
Phone: 519-719-7586

BILL TO:

Knor Graphics Design Solutions
2209 Wilson Street West, Alberton, Ontario, Canada
Phone : 9056482225

DESCRIPTION	QUANTITY	PRICE	TOTAL
Apr 07 Email issues on iMac Ticket Ref # K5I40M - Removed account and attempted several times to re-add the account but it won't let you. Attempted to add the account to Mac mail several times with no success. Checked updates and confirmed that an update was rolled out on April 5th. Attempted to sync accounts from the laptop with the iMac but we need to get the keychain working. Attempted to sign back into iCloud on the Mac and that doesn't work either. Confirmed the account credentials are correct. Looked into using other apps but I don't think it's worth our time at this point. ntacted Apple support, was forced to reset the keychain access. After resetting the keychain access, I was able to re-add iCloud and it brought over exchange and is working.	3.00	CAD 55.00	CAD 165.00
		Sub Total :	CAD 165.00
		Tax - 0.00% :	CAD 0.00
		Payment Made:	CAD 0.00
		TOTAL :	CAD 165.00

PAYMENT INFORMATION

Thank you for your business!

Customers who fall over 90 days behind in payments to Expert Tech. (from any source such as development, consulting, hardware,etc.) will automatically lose all privileges), and will no longer receive technical support until such time as their accounts are current.