

CREDIT CARD

WEEKLY STATUS REPORT

Content In This Project

1. Project Objective
2. Data from SQL
3. Data Processing & DAX
4. Dashboard & Insights
5. Export & Share Project

Project Objective

To develop a comprehensive credit card
Weekly dashboard that provides real-time
Insights into key performance metrics and
Trends, enabling stakeholder to monitor and
Analyze credit card operations effectively.

Import data to SQL Database

1. Prepare csv file
2. Create tables in SQL
3. Import csv file into SQL

DAX Queries

```
AgeGroup= SWITCH(  
TRUE(),  
Customer[Customer_age]< 30, "20-30",  
Customer[Customer_age]>= 30 && customer [customer_age]<40, "30-40",  
Customer[Customer_age]>= 40 && customer [customer_age]<50, "40-50",  
Customer[Customer_age]>= 50 && customer [customer_age]<60, "50-60",  
Customer[Customer_age]>= 60, "60+",  
"unknown"  
)
```

```
IncomeGroup= SWITCH(  
TRUE(),  
Customer[income]< 35000, “low”,  
Customer[income]< 35000 && Customer[income]<70000, “Med”  
Customer[income]>= 70000, “High”,  
)
```

DAX Queries

```
week_num2 = WEEKNUM(credit_cards[week_start_date])
```

```
Revenue = credit_card[annual_fees] + credit_card[total_trans_amt] +  
credit_card[interest_earned]
```

```
Current_week_Revenue = CALCULATE(  

```

```
SUM(credit_cards[Revenue]),  
FILTER(  
ALL(credit_cards),  
credit_cards[week_num2]= MAX(credit_cards[week_num])))  
previous_week_Revenue = CALCULATE(  
SUM(Credit_cards[Revenue]),  
FILTER(  
ALL(credit_cards),  
credit_cards[week_num2]= MAX(credit_cards[week_num])-1))
```

Project Insights – Week 52

WoW Change:

- Revenue decreased by **12.8%**
- Total Transaction Amount & Count decreased by **1.68%** & **1.62%**
- Customer Count decreased by **3.08%**

Overview YTD:

- Overall Revenue is **55M**
- Total Interest is **8M**
- Total Transaction Amount is **45M**

- Male customers are contributing more in revenue **30M** & Female **25M**
- Blue & Silver credit card are contributing to **93%** of overall transactions
- TX, NY & CA is contributing to **70%**
- Overall Activation rate is **57.5%**
- Overall Delinquent rate is **6.06%**