

Account No: 8168456024-6 Statement Date: 08/01/2019

08/22/2019 Due Date:

# Service For:

AKSHAY BHARATKUMAR PATEL 33 S 3RD ST APT 418 SAN JOSE, CA 95113

# Questions about your bill?

Monday-Friday 7 a.m.-9 p.m. Saturday 8 a.m.-6 p.m. Phone: 1-800-743-5000 www.pge.com/MyEnergy

# Ways To Pay

www.pge.com/waystopay

# **Your Enrolled Programs**

**CARE Discount** 

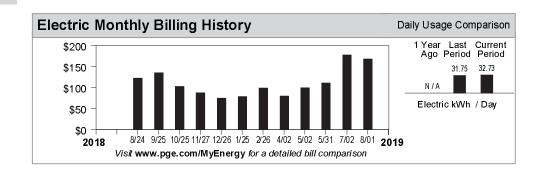
# **Your Account Summary**

Amount Due on Previous Statement	\$178.59
Payment(s) Received Since Last Statement	-178.59
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$84.85
San Jose Clean Energy Electric Generation Charges	83.93

Total Amount Due by 08/22/2019	\$168.78
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Current charges include a discount of \$94.02 for CARE.



Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

# 99908168456024600000168780000016878



Account Number: 8168456024-6 08/22/2019

Due Date:

**Total Amount Due:** 

\$168.78

Amount Enclosed: \$

AKSHAY BHARATKUMAR PATEL 33 S 3RD ST APT 418 SAN JOSE, CA 95113-2519

PG&E BOX 997300 SACRAMENTO, CA 95899-7300



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# Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

# Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000 TTY 7-1-1

Servicio al Cliente en Español (Spanish) 華語客戶服務 (Chinese) 1-800-660-6789

1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese)

1-800-298-8438

Business Customer Service

1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit www.pge.com or call 1-800-743-5000.

If you believe there is an error on your bill, please call 1-800-743-5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting www.cpuc.ca.gov/complaints/.

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

If you are not able to pay your bill, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

### Important definitions

Rotating outage blocks are subject to change without advance notice due to operational conditions.

**Tier 1/B aseline allowance:** Some residential rates are given a Tier 1/Baseline allowance - a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1/Baseline allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live, the season and your heat source. As you use more energy, you pay more for usage. Any usage over your baseline allowance will be charged at a higher price.

**High Usage:** An increased price per kWh whenever electricity usage exceeds four times the Baseline Allowance (Tier 1) in a billing period. This charge does not apply to Time-of-Use rate plans.

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit www.pge.com/billexplanation for more definitions. To view most recent bill inserts including legal or mandated notices, visit www.pge.com/billinserts.

Your Electric Charges Breakdown	
Conservation Incentive	-\$1.13
Transmission	32.06
Distribution	14.64
Electric Public Purpose Programs	5.32
Nuclear Decommissioning	0.86
Competition Transition Charges (CTC)	1.12
Energy Cost Recovery Amount	-0.56
PCIA	27.65
Taxes and Other	4.89
Total Electric Charges	\$84.85

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Please do not mark in box.	. For system use o	nly.
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# Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

### Account Number: 8168456024-6

Change my mailing address to:		
City	State	ZIP code
Primary	Primary	

## Ways To Pay

- · Online via web or mobile at www.pge.com/waystopay
- By mail: Send your payment along with this payment stub in the envelope provided.
- By debit card, Visa, MasterCard, American Express, or Discover: Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- At a PG&E payment center or local office: To find a payment center or local
  office near you, please visit www.pge.com or call 800-743-5000. Please bring a
  copy of your bill with you.



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# **Details of PG&E Electric Delivery Charges**

06/26/2019 - 07/25/2019 (30 billing days)

Service For: 33 S 3RD ST APT 418 Service Agreement ID: 8163955860 Rate Schedule: E1 X Residential Service

San Jose Franchise Surcharge

Enrolled Programs: CARE (Renew by 11/23/2022)

06/26/2019 - 06/30/2019	Your Tier Us	age	1	2	
Tier 1 Allowance	44.00	kWh	(5 d	ays <sub>X</sub> 8.	8 kWh/day)
Tier 1 Usage	44.000000	kWh	@ \$0.:	22281	\$9.80
Tier 2 Usage	119.666670	kWh	@ \$0.:	28039	33.55
CARE Discount					-15.61
Generation Credit					-18.52
Power Charge Indifference Adjus	tment				5.48
Franchise Fee Surcharge					0.10
San Jose Utility Users' Tax (5.00	0%)				0.74

07/01/2019 - 07/25/2019	Your Tier Usage	1	2	
Tior 1 Allowopes	220 00 KWh	(25.6	tave v 9	2 k///b/da

Tier 1 Allowance	220.00	kWh	(25 days x 8.8 kW	/h/day)
Tier 1 Usage	220.000000	kWh	@ \$0.22376	\$49.23
Tier 2 Usage	598.333330	kWh	@ \$0.28159	168.48
CARE Discount				-78.41
Generation Credit				-96.21
Power Charge Indifference Adjustme	ent			22.17
Franchise Fee Surcharge				0.55
San Jose Utility Users' Tax (5.000%	)			3.26
San Jose Franchise Surcharge				0.20

# Total PG&E Electric Delivery Charges

\$84.85

0.04

# Electric Usage This Period: 982.000000 kWh, 30 billing days ----- = Average Daily Usage 32.73 48 - 36 - 24 - 12 - 0 - 6/26 - 6/29 - 7/2 - 7/5 - 7/8 - 7/11 - 7/14 - 7/17 - 7/20 - 7/23

### Service Information

Meter#	1009190092
Current Meter Reading	48,494
Prior Meter Reading	47,512
Total Usage	982.000000 kWh
Baseline Territory	Х
Heat Source	H - Electric
Serial	В
Rotating Outage Block	1M

Your CARE usage is charged at these rates (\$/kWh). Differences may occur due to rounding.

0.31557

06/26/2019 -	06/30/2019
Tier 1	0.14271
Tier 2	0.17935
High Usage	0.31423
<u>07/01/2019 -</u>	07/25/2019
Tier 1	0.14332
Tier 2	0.18012

High Usage

Account No: 8168456024-6 Statement Date: 08/01/2019

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# **Details of San Jose Clean Energy Electric Generation** Charges

06/26/2019 - 07/25/2019 (30 billing days)

Service For: 33 S 3RD ST APT 418

Service Agreement ID: 8164713988 ESP Customer Number: 8163955860

06/26/2019 - 07/25/2019

Rate Schedule: E-1

Generation - Total 621.933300 kWh @ \$0.07678 \$47.75 31.91 Generation - Total 360.066700 kWh @ \$0.08863

Net Charges 79.66

3.98 Local Utility Users Tax 0.29 **Energy Commission Surcharge** 

San Jose Clean Energy Information

For more detail on your San Jose Clean Energy bill, call us at 833-432-2454

# Total San Jose Clean Energy Electric **Generation Charges**

\$83.93

### Service Information

Total Usage 982.000000 kWh

For questions regarding charges on this page, please contact:

SAN JOSE CLEAN ENERGY 200 E SANTA CLARA ST FL 14 SAN JOSE CA 95113 1-833-432-2454

www.sanjosecleanenergy.org

# **Additional Messages**

## About San José Clean Energy (SJCE)

San José Clean Energy is a program of the city of San José and provides its residents and businesses with electricity from renewable and hydroelectric sources.

## **Understanding SJCE Charge**

SJCE replaces PG&E generation charges. PG&E continues to provide all electric delivery, billing, and gas services. Under PG&E Electric Delivery Charges, note the Generation Credit. This is what PG&E would have charged for power, and now credits back to you. The Power Charge Indifference Adjustment and Franchise Fee are factored into SJCE rates. Learn more: www.SanJoseCleanEnergy.org.



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# Important Messages (continued from page 1)

**Energy Savings Assistance Program:** provides free home improvements to help keep your home more energy efficient, safe and comfortable. Apply by answering a few simple questions at **www.pge.com/energysavings** or call **1-800-989-9744**.

Programa Energy Savings Assistance: proporciona mejoras al hogar sin costo para ayudar a que este sea más eficiente en el consumo de energía, más seguro y más cómodo. Solicite respondiendo a unas pocas preguntas simples en www.pge.com/ahorreenergia o llamando al 1-800-989-9744.

**Electric power line safety** PG&E cares about your safety. Be aware of your surroundings and keep yourself, tools, equipment and antennas at least 10 feet away from overhead power lines. If you see an electric power line fall to the ground, keep yourself and others away. Call **9-1-1**.

Call 811 before you dig. A common cause of pipeline accidents is damage from digging. If you plan on doing any digging, such as planting a tree or installing a fence, please call 811 at least two working days before you dig. One free call will notify underground utilities to mark the location of underground lines, helping you to plan a safe project.