

# DHRUVIL PANCHAL

Palm Beach Gardens, FL | [dhruvilpanchal205@gmail.com](mailto:dhruvilpanchal205@gmail.com) | +1 (440) 771-3233 | [LinkedIn](#) | [Portfolio](#)

## EDUCATION

### Cleveland State University

Cleveland, OH

MS in Business, Information Systems (GPA: 3.72)

August 2021 - May 2023

- Worked as a **Researcher** under *Prof. Dr. Hassan Ahmed* for coursework *IST 621*.
- Awarded “*Beta Gamma Sigma*” **International Honor Society** membership for ranking in the top 10% of business students.
- **Relevant Coursework:** Project Mngt & Scheduling, Database Management Systems, Business Analysis, System Design

## SKILLS

- **Programming Languages:** SQL (MySQL, SSMS, SQL Server, RDBMS), Python, R
- **Data Analytics:** Microsoft Excel (Pivot Table, VLOOKUP, Database Management Operations), Google Sheets, Snowflake, Power BI, Tableau, Google Analytics (GA4), Google Looker
- **BPMN/Workflow Design Tools:** MS Visio, Figma, Lucid Chart, Draw io.
- **Project Management:** Trello, JIRA, Sharepoint, MS Project, Click Up, Azure DevOps
- **Other:** MS Office 365, MS Dynamics 365, Oracle, Salesforce, Azure DevOps, SAP Analytics Cloud, Mailchimp

## EXPERIENCE

### Save Ancient Study Alliance | Senior Analyst - Tech Lead – Volunteering | Teaneck, NJ

August 2024 – Present

- Lead team of 10+ developers, interns, and volunteers using **Agile methodology**, coordinating 5+ projects and achieving a 20% improvement in delivery timelines and a 15% increase in team efficiency.
- Utilize process mapping techniques to analyze existing workflows, identify bottlenecks, and optimize procedures, leading to a 15% reduction in operational costs.
- Monitored and Analyzed user behavior across digital channels using **Google Looker** and **Google Analytics**, delivering actionable insights for SASA's digital report to optimize marketing campaigns and boost engagement.

### ThirthaSoft, LLC | Business Analyst | Marietta, GA

June 2024 – Present

- Develop recruitment analytics framework using **Power BI** and **SQL** to create dashboards, enhancing candidate engagement by 15% through real-time data-driven decisions and tracking requirements.
- Execute market research using LinkedIn Talent Insights and Excel for salary benchmarking, achieving a 20% increase in successful placements, and conducting debugging and testing of analytics implementations.
- Led data migration and integration project using **R** and **SQL**, improving data accuracy by 40% and streamlining reporting processes for faster decision-making.

### Envision Infosolutions Inc | Business Analyst | Remote

August 2023 – June 2024

- Developed **data governance** policies that enhanced item data accuracy by 25%, ensuring compliance with regulations.
- Collaborated with IT to implement modern database technologies, improving data accessibility and alignment with business goals.
- Executed 30+ test cases, achieving 100% compliance with system requirements, and led 5 training sessions to boost adoption.

### ITHENA | Business Analyst Intern | Glen Allen, VA

June 2022 – August 2022

- Facilitated requirement workshops and interviews for the OPEN IAM platform, capturing key business needs and improving requirement clarity and stakeholder alignment by 20%.
- Generated reports for OPEN IAM using **Tableau**, created technical documentation, and provided training, improving decision-making efficiency by 15%.

### Deep Invacasting Pvt Lmted | Business Data Analyst | Ahmedabad, India

May 2019 – June 2021

- Performed in-depth data analysis using SQL and Excel to uncover inefficiencies in manufacturing processes, resulting in a 15% reduction in production costs.
- Led cross-functional teams in mapping and improving workflows, achieving a 20% improvement in operational efficiency.

## CERTIFICATIONS

- Certified ECBA™ - **International Institute of Business Analysis**™
- **Accenture North America** - Data Analytics and Visualization Job Simulation - Forage
- **SAP USA** - Technical Consulting Job Simulation – Forage