



OBJECTIVE

To work in a professional and challenging environment and be an integral part of a growth-oriented organization. I would wish to be an asset to the organization, contribute my knowledge and experience and simultaneously grow professionally with the organization and attain a reputed position in my career.



SKILLS & ABILITIES

- **Communication skill:** Friendly, interact easily with others and create a great atmosphere with others.
- **Teamwork:** Excellent team player and willing to collaborate with people of different backgrounds.
- **Reliability:** Punctual person who meets the deadline on time.
- **Organized:** Excellent planning skills and multitasking when needed.
- **Hardworking:** Work with passion and dedication.
- **Quick Learner:** Learn new things quickly and easily.



TECHNICAL SKILLS

- ❖ C, C++, C#
- ❖ ASP.Net (MVC)
- ❖ OOP concepts
- ❖ HTML 5, CSS 3
- ❖ Bootstrap
- ❖ Entity Framework
- ❖ Microsoft Visual Studio



EDUCATION QUALIFICATION

Bachelors in computer engineering | Vadodara institute of engineering

JULY 2017

Core Modules Learned:

- ❖ Database Management System with MS SQL.
- ❖ Web Technology and Programming (.Net).
- ❖ System Programming.
- ❖ Object Oriented Programming using JAVA.
- ❖ Information and Network Security.
- ❖ Software Engineering.

Diploma in Computer Engineering | Parul Polytechnic Institute

AUGUST 2012



ACADEMIC PROJECT

Online Municipal Complain System | Minor Project

FEBURARY 2016 – APRIL 2016

- ❖ Developed and designed project using HTML, PHP and MY SQL.
- ❖ Users can complaint through online portal and even users can track their complaint.

Smart City Navigation System | Final Year Project

JULY 2016 – JUNE 2017

- ❖ Designed and developed project using .NET framework.
- ❖ Providing a one stop system for all travelling related users.
- ❖ Navigation service, Near-by places, Cab booking, Doctor support system.



WORK EXPERIENCE

Associate Web Developer | Hashtech Hub

JANUARY 2019 – FEBRUARY 2023

- ❖ Creating website layout/user interface by using standard HTML/CSS practices.
- ❖ Integrate data from various back-end services and databases.
- ❖ Gather and refine specifications and requirements based on technical needs.
- ❖ Create and maintain software documentation.
- ❖ Conferring with teams to resolve conflicts, prioritize needs, develop content criteria, or choose solutions.
- ❖ Determining user needs by analyzing technical requirements.

Customer Service Advisor | Concentrix

AUGUST 2017 – JANUARY 2019

- ❖ Handle customers via inbound calls, outbound calls, or through the internet.
- ❖ Assist customers using a call flow guide to answer questions and solve problems.
- ❖ Track, document, and retrieve information in databases.
- ❖ Invest in our customers' success by offering additional products and/or services.
- ❖ Welcoming customers and discussing their needs.
- ❖ Answering customer inquires, either in person or on the phone.

References Available Upon Request