

Order Receipt Number: 3632741

Date: 11/07/2019

Dear KETAN BHATT

Thank you for selecting Tikona as your broadband service provider. Details regarding your selected service has been provided below.

Subscription Details		Important Information For Your Reference	
SRF Number:	30000005630917	Customer Account Number:	136949561
Name:	KETAN BHATT	Billing Account Number:	136892156
Mobile Number:	8320118622	User ID:	1125112988
Email Address:	alkapurohit64@gmail.com	Tikona Care:	1860-3000-3434
Service Installation Address		Tikona Technical Care:	022-40629629
Flat No:	AA - 601 - SARDAR PATEL NAGAR SARDAR PATEL NAGAR		
Building Name:	2 ,RANA PRATAP MARG		
Street/Area Name:			
City:	AHMEDABAD		
State:	GJ		
Pin:	380061		

Service Details		
#	Particulars	Type
1	PRIME_ULH_GUJ	Data Plan
2	Customer Premise Equipment	Modem
3	LFTALLHOME	VAS Product

Important Instructions

1. To know more about your chosen plan/ subscription amount/ recharge voucher and other information, visit <http://tikona.in>
2. Kindly quote your 10 digit USER ID mentioned in this receipt for any further communication related to Tikona Broadband services.
3. If the services are not delivered due to network non-feasibility, subscription payment (if paid) received against your billing account will be refunded within 15 working days, from the date of installation being declared as unsuccessful.
4. If any information is incorrectly reflected in this receipt, please write us at customercare@tikona.in.
5. For any technical issue, kindly get in touch with Tikona Technical Hotline at 022-40629629
6. In case of service discontinuation, the subscriber shall compulsorily return all the modems in working condition. In the event of subscriber not being able to deliver the modem to the Company, for reasons attributable to their action/ account, the modems would be assumed to be permanently undeliverable to any person including the Company. In such an event including a case, where the modems are delivered by the subscriber in non-working conditions, the Company would charge the subscriber Rs.1500 per modem not returned or returned in non-working condition towards penalty/ damages for breach of the terms of service. This is applicable for all plans.