Sabrina Izzi

Email: <u>Izzi.Sabri@gmail.com</u> Portfolio: <u>https://IzziSi.github.io</u>

SUMMARY OF QUALIFICATIONS:

- Transformed business needs into solutions utilizing the SDLC methodology
- Oversee and assist interns and coordinate development tasks on projects
- Participate with other departments to analyze, develop, and test solutions
- Review test data and execute test plans
- Prepare thorough, clear technical and functional specifications and update systems documentation.
- Perform maintenance on supported applications
- Recommend new processes to improve deficiencies
- Follow and promote use of development standards and 508 compliance
- Strong management skills, demonstrated proficiency in leading
- Has completed multiple projects with competing deadlines

TECHNICAL SKILLS:

Web design: HTML5, CSS Versioning: Git

Programming: JavaScript, VB.NET, Java Database management: Access, SQL, MySQL

Frameworks: Bootstrap, ASP.NET, DevExpress

EXPERIENCE:

Junior full stack web developer, SmartEvals LLC

Buffalo, NY 8/2018-1/2020

- Managing and maintaining internal ticketing system
- Add new features based on requests for product
- Assist in tier 1 and tier 2 customer support as needed
- Tracking tickets and working in the internal ticketing system, closing a minimum of 5 tickets a day
- Oversee projects and holding use case meetings
- Compile and run preliminary tests to meet all use case scenarios
- Build nightly system checks for preventative measures and system maintenance
- Experience using ASP.NET, VB.NET, DevExpress, SQL, and JavaScript as required

Data collector, RetailData

Buffalo, NY 3/2014-3/2016

- Record product data using distinct client collection criteria using mobile data collection devices
- Timely reporting of accurate drive time, work data, and store time.
- Utilize web-based Field portal to check schedules and verify successful transmissions
- Responsible for assisting any job assigned, including undirected category and full book checks, directed item lists, directed and undirected lapel checks

Associate Manager, Regal Entertainment Group

St Augustine, Fl. 1/09-5/09

- Interacting with customers to ensure delivery of excellent customer service.
- Hiring, organizing, motivating and coordinating of staff.
- Problem solving and handling day-to-day managerial responsibilities.
- Developing and executing in-theatre promotions for new Hollywood film releases.
- Day to day booth operations including makes ups and break downs, and general maintenance.
- Developing weekly film schedules.

EDUCATION:

Northeastern University

Bachelor of Information Technology

Estimated Graduation: May 2021 GPA: 3.64

Monroe Community College

Front End Web Development Certificate Program

Completion: July 2018