## SUMMARY OF QUALIFICATIONS:

* Transformed business needs into solutions utilizing the SDLC methodology
* Oversee and assist interns and coordinate development tasks on projects
* Participate with other departments to analyze, develop, and test solutions
* Review test data and execute test plans
* Prepare thorough, clear technical and functional specifications and update systems documentation.
* Perform maintenance on supported applications
* Recommend new processes to improve deficiencies
* Follow and promote use of development standards and 508 compliance
* Strong management skills, demonstrated proficiency in leading
* Has completed multiple projects with competing deadlines

## TECHNICAL SKILLS:

***Web design:*** HTML5, CSS

***Programming:*** JavaScript, VB.NET, Java

***Frameworks:*** Bootstrap, ASP.NET, DevExpress

***Versioning:*** Git

***Database management:*** Access, SQL, MySQL

## EXPERIENCE:

### ***Junior full stack web developer,* SmartEvals LLC** Buffalo, NY 8/2018-1/2020

* Managing and maintaining internal ticketing system
* Add new features based on requests for product
* Assist in tier 1 and tier 2 customer support as needed
* Tracking tickets and working in the internal ticketing system, closing a minimum of 5 tickets a day
* Oversee projects and holding use case meetings
* Compile and run preliminary tests to meet all use case scenarios
* Build nightly system checks for preventative measures and system maintenance
* Experience using ASP.NET, VB.NET, DevExpress, SQL, and JavaScript as required

### ***Data collector,* RetailData** Buffalo, NY 3/2014-3/2016

* Record product data using distinct client collection criteria using mobile data collection devices
* Timely reporting of accurate drive time, work data, and store time.
* Utilize web-based Field portal to check schedules and verify successful transmissions
* Responsible for assisting any job assigned, including undirected category and full book checks, directed item lists, directed and undirected lapel checks

### ***Associate Manager,* Regal Entertainment Group** St Augustine, Fl, 1/09-5/09

* Interacting with customers to ensure delivery of excellent customer service.
* Hiring, organizing, motivating and coordinating of staff.
* Problem solving and handling day-to-day managerial responsibilities.
* Developing and executing in-theatre promotions for new Hollywood film releases.
* Day to day booth operations including makes ups and break downs, and general maintenance.
* Developing weekly film schedules.

## EDUCATION:

**Northeastern University**

Bachelor of Information Technology

Estimated Graduation: May 2021 GPA: 3.64

**Monroe Community College**

Front End Web Development Certificate Program

Completion: July 2018