PROJECT FINAL REPORT

1. INTRODUCTION

1.1 PROJECT OVERVIEW

Cosmetic Insights: Navigating Cosmetics Trends and Consumer Insights with Tableau is a data analytics and visualization project focused on uncovering patterns in consumer behavior and market dynamics within the cosmetics industry. The cosmetics market is growing rapidly, driven by changing consumer preferences, product innovations, and increased competition. As a result, there is a growing need for brands to leverage data to stay relevant and responsive.

This project utilizes Tableau to design interactive dashboards that help analyze various dimensions of cosmetics data, including product rankings, price ranges, skin-type suitability, brand performance, and label distribution. These visualizations enable users—such as marketing professionals, product developers, and business analysts—to identify emerging trends, understand consumer needs, and make strategic decisions.

By transforming raw datasets into meaningful visual stories, **Cosmetic Insights** supports evidence-based decision-making. It bridges the gap between data and action, allowing stakeholders to adapt quickly to market changes, enhance customer satisfaction, and drive business growth.

The project also demonstrates the practical application of data visualization tools in real-world scenarios, showcasing how clear visual insights can simplify complex datasets and offer a competitive edge in industries driven by consumer perception.

1.2 PURPOSE

The primary purpose of this project is to analyze cosmetics-related data and transform it into interactive, visual insights using Tableau. With the cosmetics industry becoming more consumer-driven and competitive, understanding market trends and consumer behavior is critical for brands aiming to improve their product strategies, marketing efforts, and customer engagement.

This project is intended to serve as a decision-support system that empowers stakeholders—including brand managers, marketers, and analysts—to explore and interpret data across various dimensions such as brand popularity, skin-type compatibility, price range, product labels, and customer rankings. These insights help stakeholders make informed decisions based on patterns, trends, and correlations found in the data.

Beyond decision-making, the project also aims to:

- Improve accessibility to complex datasets through simple, interactive visual dashboards.
- Support product innovation by identifying gaps in consumer needs and market trends.
- Enable faster responses to shifts in consumer preferences and feedback.
- Demonstrate the effective use of data visualization tools (Tableau) in solving real-world business challenges.

In summary, the project aims to bridge the gap between raw data and actionable insights, helping cosmetic brands remain agile, customer-focused, and data-driven.

2. IDEATION PHASE

2.1 PROBLEM STATEMENT

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love. A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

l am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way – what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

EXAMPLE:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A skincare focused student	Find acne safe cosmetics	Can't tell which products suit my skin	Product info is unclear	confused
PS-2	Working woman with sensitive skin	Buy cruelity free makeup	Can't compare brands easily	Ethical is not shown visually	frustated

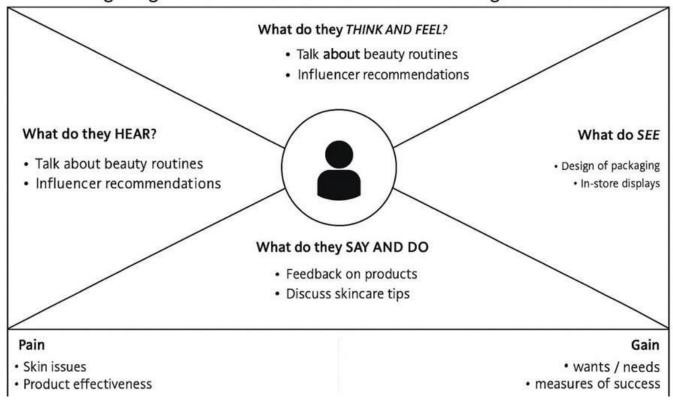
2.2 EMPATHY MAP CANVAS

An empathy map is a simple, easy-to-digest visual that captures knowledge about a user's behaviours and attitudes. It is a useful tool to helps teams better understand their users.

Creating an effective solution requires understanding the true problem and the person who is experiencing it. The exercise of creating the map helps participants consider things from the user's perspective along with his or her goals and challenges.

COSMETIC INSIGHT

Navigating Cosmetics Trends and Consumer Insights with Tableau



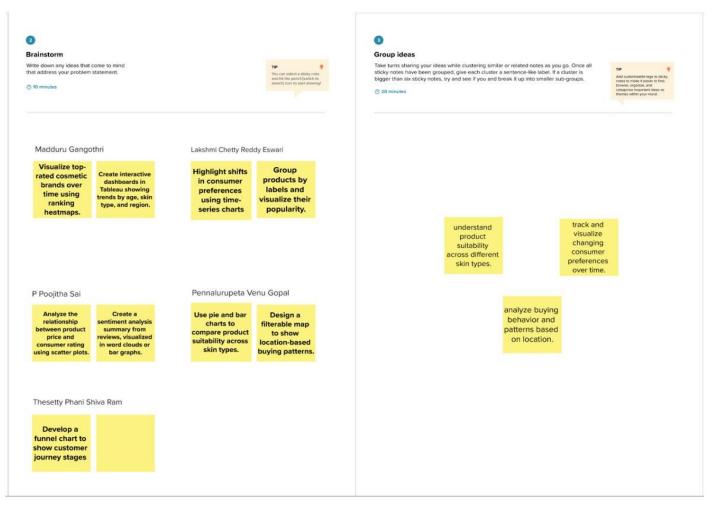
2.3 BRAINSTORMING

Brainstorming provides a free and open environment that encourages everyone within a team to participate in the creative thinking process that leads to problem solving. Prioritizing volume over value, out-of-the-box ideas are welcome and built upon, and all participants are encouraged to collaborate, helping each other develop a rich amount of creative solutions.

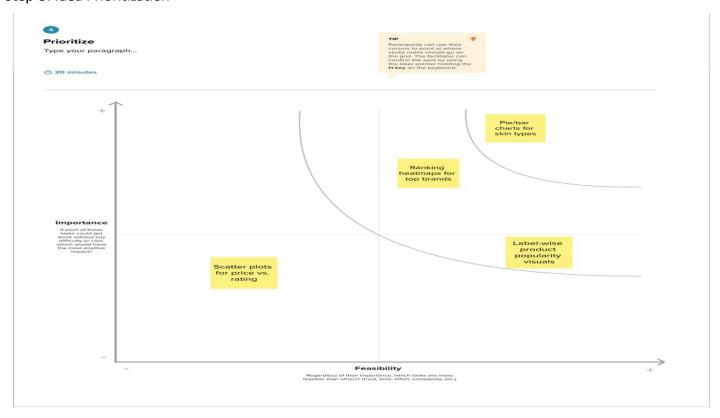
Step-1: Team Gathering, Collaboration and Select the Problem Statement



Step-2: Brainstorm, Idea Listing and Grouping

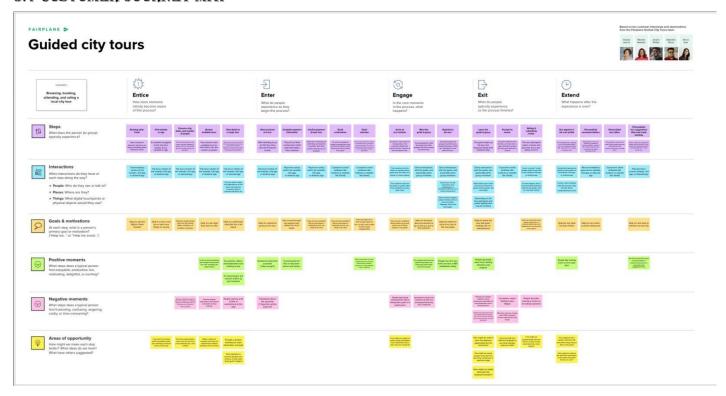


Step-3: Idea Prioritization



3. REQUIREMENT ANALYSIS

3.1 CUSTOMER JOURNEY MAP



3.2 SOLUTION REQUIREMENT

Functional Requirements:

Following are the functional requirements of the proposed solution.

FR No.	Functional Requirement (Epic)	Sub Requirement (Story / Sub-Task)
FR-1	User Registration	Registration through Form
		Registration through Gmail
		Registration through LinkedIN
FR-2	User Confirmation	Confirmation via Email
		Confirmation via OTP
FR-3	Dashboard & Insights	View cosmetic trends (charts, graphs) Filter by skin type, brand, price View rankings by label and brand
FR-4	Product Recommendation	Input skin type/preferences Get suggested products based on suitability Show top-rated products for selected criteria

Non-functional Requirements:

Following are the non-functional requirements of the proposed solution.

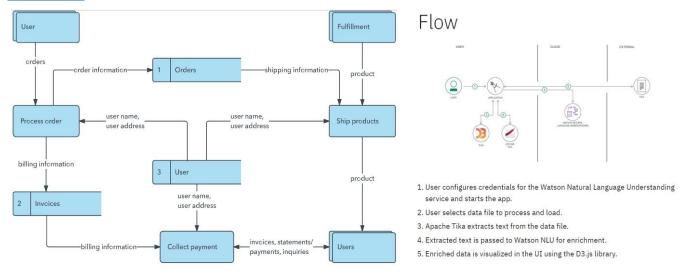
FR No.	Non-Functional Requirement	Description
NFR- 1	Usability	User interface should be simple, intuitive, and accessible to users with minimal technical knowledge.
NFR- 2	Security	User data must be protected using encryption, secure login, and access controls.
NFR-	Reliability	System should function correctly under defined conditions with minimal downtime or failures.
NFR- 4	Performance	Application should load insights and charts within 2 3 seconds and handle multiple user requests efficiently.
NFR- 5	Availability	Application should be available 24/7 with minimal maintenance-related downtime.

3.3 DATA FLOW DIAGRAM

Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored **Example:**

(Simplified)



User Stories

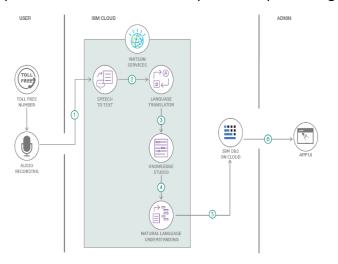
Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail	I can log in with Gmail	Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password	I can access dashboard after correct login	High	Sprint-1
	Dashboard	USN-6	As a user, I can view trending products, ingredient safety scores, and personalized suggestions	I can see curated products based on skin profile	High	Sprint-2
Customer (Web user)	Order History	USN-7	As a user, I can view previous orders and reorder products	I see past orders and reorder easily	Medium	Sprint-3

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer Care Executive	Query handling	USN-8	As a customer care exec, I can view and reply to user queries submitted through the contact form.	I can reply to user inquiries and see resolution status	Medium	Sprint-3
Administrator	Product Management	USN-10	As an admin, I can add/edit/delete product listings in the catalog.	Products reflect on user side after changes	high	Sprint-2

3.4 TECHNOLOGY STACK

Technical Architecture: The Deliverable shall include the architectural diagram as below and the information as per the table 2 Example: Order processing during pandemics for offline mode.



Guidelines:

Include all the processes (As an application logic / Technology Block)

Provide infrastructural demarcation (Local / Cloud) Indicate external interfaces (third party API's etc.) Indicate Data Storage components / services Indicate interface to machine learning models (if applicable)

Table-1: Components & Technologies:

S.No	Component	Description	Technology
1.	User Interface	How user interacts with application e.g. Web UI, Mobile App, Chatbot etc.	HTML, CSS, JavaScript / Angular Js / React Js etc.
2.	Application Logic-1	Logic for a process in the application	Java / Python

3.	Application Logic-2	Logic for a process in the application	IBM Watson STT service
4.	Application Logic-3	Logic for a process in the application	IBM Watson Assistant
5.	Database	Data Type, Configurations etc.	MySQL, NoSQL, etc.
6.	Cloud Database	Database Service on Cloud	IBM DB2, IBM Cloudant etc.
7.	File Storage	File storage requirements	IBM Block Storage or Other Storage Service or Local Filesystem
8.	External API-1	Purpose of External API used in the application	IBM Weather API, etc.
9.	External API-2	Purpose of External API used in the application	Aadhar API, etc.
10.	Machine Learning Model	Purpose of Machine Learning Model	Object Recognition Model, etc.
11.	Infrastructure (Server / Cloud)	Application Deployment on Local System / Cloud Local Server Configuration: Cloud Server Configuration:	Local, Cloud Foundry, Kubernetes, etc.

Table-2: Application Characteristics:

S.No	Characteristics	Description	Technology
1.	Open-Source Frameworks	List the open-source frameworks used	Technology of Opensource framework
2.	Security Implementations	List all the security / access controls implemented, use of firewalls etc.	e.g. SHA-256, Encryptions, IAM Controls, OWASP etc.
3.	Scalable Architecture	Justify the scalability of architecture (3 – tier, Micro-services)	3-Tier Architecture (Frontend – Logic – DB)
4.	Availability	Justify the availability of application (e.g. use of load balancers, distributed servers etc.)	Tableau Server / IBM Cloud / Load Balancer (if scaled)

5.	Performance	application (number of requests per sec, use of	Redis (if large-scale), Tableau Extracts, CDN
		Cache, use of CDN's) etc.	

4. PROJECT DESIGN

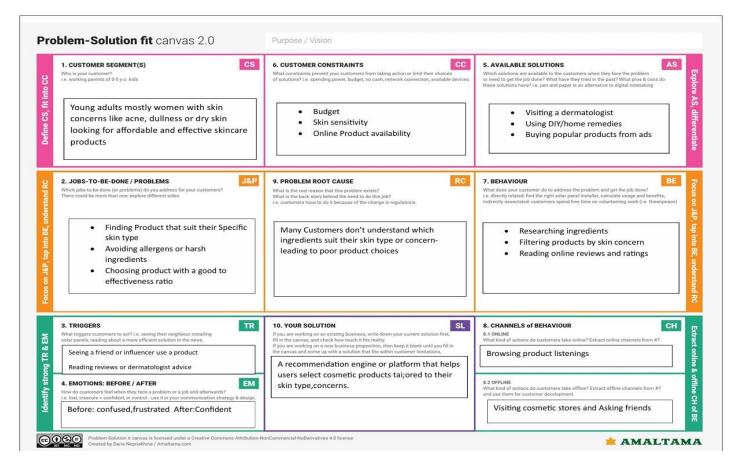
4.1 PROBLEM SOLUTION FIT

Problem – Solution Fit Template:

The Problem-Solution Fit simply means that you have found a problem with your customer and that the solution you have realized for it actually solves the customer's problem. It helps entrepreneurs, marketers and corporate innovators identify behavioral patterns and recognize what would work and why

Purpose:

- Solve complex problems in a way that fits the state of your customers.
- Succeed faster and increase your solution adoption by tapping into existing mediums and channels
 of behavior.
- Sharpen your communication and marketing strategy with the right triggers and messaging.
- Increase touch-points with your company by finding the right problem-behavior fit and building trust by solving frequent annoyances, or urgent or costly problems.
- Understand the existing situation in order to improve it for your target group.



4.2 PROPOSED SOLUTION

Proposed Solution:

Project team shall fill the following information in the proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	The cosmetic industry lacks data-driven approaches to understand evolving consumer preferences, trend patterns, and product effectiveness. Businesses often miss timely insights into customer behavior, leading to ineffective product development and marketing strategies.
2.	Idea / Solution description	This project uses Tableau to analyze and visualize cosmetic product trends and consumer insights. By leveraging real-world datasets, it highlights user preferences, product popularity, and demand patterns. Dashboards and visualizations enable companies to make strategic decisions regarding product launches, marketing, and customer engagement.
3.	Novelty / Uniqueness	Unlike generic dashboards, this project combines trend analytics, user sentiment, and sales performance into a single interactive visualization platform. It integrates multiple KPIs (Key Performance Indicators) to offer a holistic view, empowering both cosmetic brands and consumers with realtime, actionable insights.

4.	Social Impact / Customer Satisfaction	The solution enhances consumer satisfaction by aligning product offerings with actual needs and preferences. It also empowers consumers with transparency. For brands, it reduces wastage, increases personalization, and promotes sustainability by focusing on what customers actually want.
5.	Business Model (Revenue Model)	The solution can be monetized as a B2B SaaS model where cosmetic companies subscribe to access analytics dashboards. Additional revenues can be generated via: Insight reports for product innovation and market expansion Custom dashboard creation Data consulting
6.	Scalability of the Solution	The framework is scalable across geographies, brands, and product categories. It can be extended to include social media analytics, influencer trends, and real-time sales data. The same model can also be applied to other consumer goods industries.

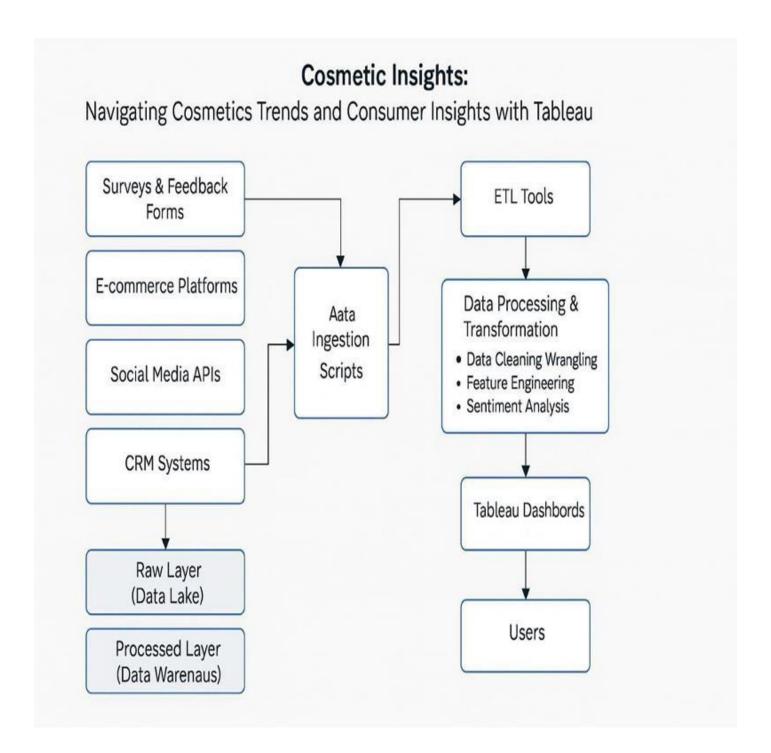
4.3 SOLUTION ARCHITECTURE

Solution Architecture:

Solution architecture is a complex process – with many sub-processes – that bridges the gap between business problems and technology solutions. Its goals are to:

- Find the best tech solution to solve existing business problems.
- Describe the structure, characteristics, behavior, and other aspects of the software to project stakeholders.
- Define features, development phases, and solution requirements.
- Provide specifications according to which the solution is defined, managed, and delivered.

Example - Solution Architecture Diagram:



5. PROJECT PLANNING & SCHEDULING

5.1 PROJECT PLANNING

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Sprint	Functional Requiremen	nt (Epic)	User Story Number	User	Story / Task		Story Points		Priority
Sprint-1	1 Dashboard		USN-1		As a user, I can view key cosmetics metrics on the dashboard.		5		High
Sprint-1	Product Filtering		USN-2	As a	As a user, I can filter products by skin type.		6		High
Sprit 1	Data Upload		USN-3		As an admin, I can upload cosmetic product data.		4		Low
Sprint-1	User Profile Setup		USN-4	As a user, I can create and edit my skincare profile.		5		Medium	
Sprint 2	Skin Type Recommendation		USN-5		As a user, I receive recommendations based on my skin type.		8		High
Sprint 2	Brand Popularity Insights		USN-6	As a user, I can see trending brands based on user rating.		5		Medium	
Sprint 2	Ranking Visualization		USN-7	N-7 As a user, I can view product rankings visually.		7		Low	
Sprint 3	Ingredient Analysis		USN-8	JSN-8 As a user, I can analyze key ingredients in cosmetics.		6		High	
Sprint 3	Search Engine		USN-9 As a user, I can search for a cosmetic product using keywords.		6		Medium		
Sprint 3	Comparison Tool		USN-10	USN-10 As a user, I can compare products a brands and ingredients.		e products across	8		Low
Sprint 4	Export Report				a user, I can download personalized orts of cosmetic recommendations.		10		Medium
Sprint	Total Story	Duration	Sprint Sta	rt Date	Sprint End Date	Story Points		Spi	int Release Date
Sprint 4	Peievis W Ana	1	USN-12	As a	us(P.)anaed) ew sentim ct reviews.			•	High
Sprint-1	20	6 Days	2025-06-0	1	2025-06-06			20.	25-06-06
Oprilic-1		Days	2020-00-0	•	2020-00	18		20,	
Sprint-2	20	6 Days	2025-06-0	7	2025-06-12	15		202	25-06-12
Sprint-3	20	6 Days	2025-06-1	3	2025-06-18	10		202	25-06-18

Sprint-4	20	6 Days	2025-06-19	2025-06-24	20	2025-06-24

Use the below template to create product backlog and sprint schedule

Project Tracker, Velocity & Burndown Chart: (4 Marks)

6. FUNCTIONAL AND PERFORMANCE TESTING

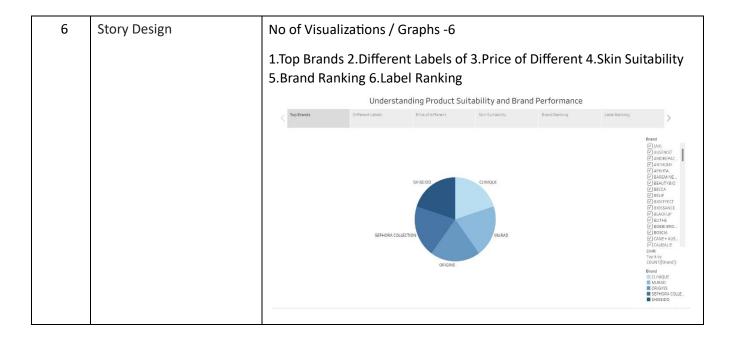
6.1 PERFORMANCE TESTING

Model Performance Testing:

Project team shall fill the following information in model performance testing template.

S.No.	Parameter	Screenshot / Values				
1.	Data Rendered	The dataset titled "cosmetics.csv" was successfully imported into Tableau. It contains multiple attributes related to cosmetic products, such as labels, brand names, skin suitability, pricing, ratings, and user reviews.				
		A B C D E F G H I J K				
		Label Brand Name Price Rank Ingredient: Combinati Dry Normal Oily Sensitive				
		Moisturize LA MER Crème de 175 4.1 Algae (Sea 1 1 1 1 1				
		Moisturize SK-II Facial Tree 179 4.1 Galactomy 1 1 1 1 1				
		Moisturize DRUNK EL Protini™ P. 68 4.4 Water, Dic 1 1 1 0				
		Moisturize LA MER The Moisti 175 3.8 Algae (Sea 1 1 1 1 1				
		Moisturize IT COSME Your Skin E 38 4.1 Water, Sna 1 1 1 1				
		Moisturize TATCHA The Water 68 4.2 Water, Sac 1 0 1 1 1				
		Moisturize DRUNK EL Lala Retro 60 4.2 Water, Gly 1 1 1 0				
		Moisturize DRUNK EL Virgin Mar 72 4.4 100% Unr€ 1 1 1 0				
) Moisturize KIEHL'S SIN Ultra Facia 29 4.4 Water, Gly 1 1 1 1				
		Moisturize LA MER Little Miss 325 5 Algae (Sea 0 0 0 0 0				
		2 Moisturize FRESH Lotus Yout 45 4.3 Water, Gly 0 0 0 0				
		3 Moisturize KIEHL'S SI Midnight R 47 4.4 Caprylic/C 1 1 1 1				
		1 Moisturize RFI IF The True C 38 45 Water Din 1 0 1 1				
		cosmetics (1) +				
2.	Data Preprocessing	 The dataset was cleaned and prepared before visualization. Missing values were checked and handled appropriately, such as removing empty rows or filling null values where needed. Unwanted characters and duplicates were removed to ensure accurate analysis in Tableau. 				
3.	Utilization of Filters	Brand FilterLabel Filter				
		Skin Suitability Filter				

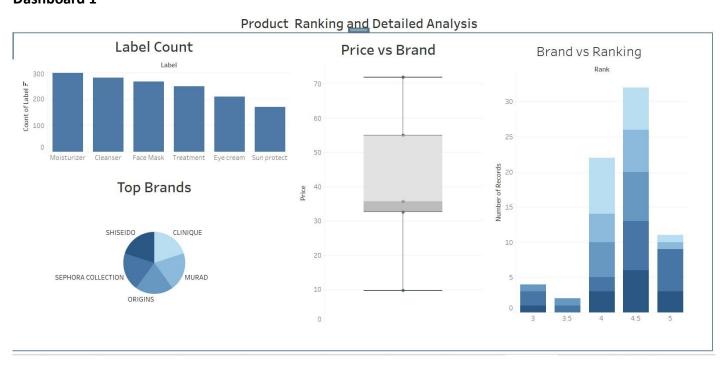
5.	Calculation fields Used Dashboard design	 Label Count Count of Names Average of price Skin Suitability Count No of Visualizations / Graphs – 9 1.Top Brands 2.Label Count 3.Price vs 5.Noraml Skin Suitability 6.Oily Skin S 7.Dry Skin Suitability 8.Brand vs Rank 	Price vs Brand 4.Sensitive Skin Suitability y Skin Suitability			
		Product Ranking <u>and</u> Detailed Analysis				
		Label Count Price	e vs Brand Brand vs Ranking			
		Jaco Page 200 B 20	25 8 20			
		TOP Brands SHISEDO CLINIQUE CLINIQUE 20 SEPHORA COLLECTION ORIGINS 10 0	10 15 10 10 10 10 10 10 10 10 10 10 10 10 10			
		Product Suitability Overview Sensitive Skin Suitability Oil Skin Suitability				
		Sensitive Skin Suitability / Brand Suitable Solitable Suitable Suitable CLINIQUE MURAD ORIGINS SEPHOR. SHISBID (CLINIQUE MURAD ORIGINS SEPHOR. SHISBID)	Oil Skin Suitability Brand Brand CLIMQUE MURAD ORISMS SEPHORA COLLE. SHISHDO			
		Normal Skin Suitability	Dry skin suitability			
		Normal 10 Normal				



7. RESULTS

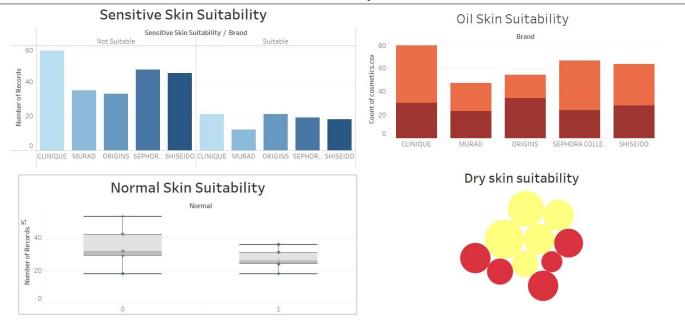
7.1 OUTPUT SCREENSHOTS

Dashboard 1



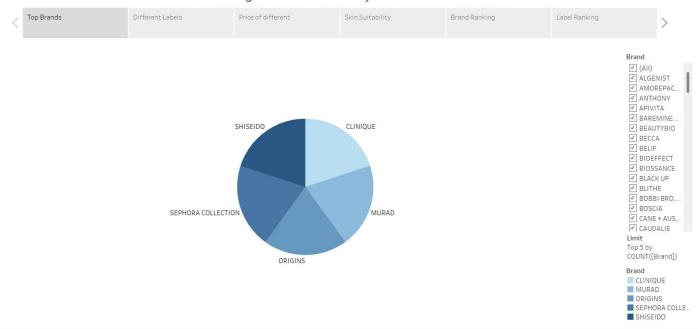
Dashboard 2

Product Suitability Overview



Story

Understanding Product Suitability and Brand Performance



8. ADVANTAGES & DISADVANTAGES

8.1 Advantages

1. Data-Driven Decision Making

Enables stakeholders to make informed decisions based on real-time data insights.

2. Interactive Dashboards

Tableau dashboards provide dynamic visualizations that allow users to explore data in a user-friendly manner.

3. Improved Market Understanding

Helps identify consumer preferences, top-performing brands, and product suitability across different skin types.

4. Supports Product Innovation

Insights can guide product development and formulation strategies by highlighting gaps and trends.

5. Time Efficiency

Reduces the time needed to interpret large datasets by converting them into intuitive visuals.

6. Scalability

Dashboards can be updated with new data to reflect current trends without reworking the entire project.

8.2 Disadvantages

1. Data Dependency

The quality of insights is limited by the quality and completeness of the dataset used.

2. Tool Limitations

Tableau Public has certain feature limitations compared to the paid version (e.g., data refresh, privacy controls).

3. Learning Curve

New users may require time to understand and navigate Tableau's interface effectively.

4. Limited Predictive Capabilities

Basic Tableau dashboards focus on descriptive analytics; advanced predictive modeling requires integration with other tools.

5. Internet Requirement

If hosted on Tableau Public or cloud services, access requires a stable internet connection.

9. CONCLUSION

The project "Cosmetic Insights: Navigating Cosmetics Trends and Consumer Insights with Tableau" demonstrates the powerful role of data visualization in understanding and responding to consumer behavior within the cosmetics industry. As the industry continues to expand and become more consumerdriven, brands are under increasing pressure to adapt quickly to changing preferences, maintain product quality, and stay ahead of competition. This project addresses these challenges by transforming raw, complex data into visually appealing and interactive dashboards using Tableau.

By analyzing various dimensions such as brand popularity, product pricing, skin-type suitability, and label distribution, the project provides a comprehensive view of market dynamics. These insights help stakeholders make informed decisions related to marketing, product development, and customer targeting. The visualizations created allow users to identify trends, spot patterns, and extract valuable information without needing advanced technical skills.

Additionally, the project emphasizes the importance of real-time analytics and interactive tools in supporting agile business decisions. Whether it is monitoring declining interest in specific products, addressing customer concerns, or identifying emerging trends, the dashboards serve as a reliable tool for both strategic planning and operational improvement.

In conclusion, this project successfully showcases how tools like Tableau can bridge the gap between data and decision-making. It lays a strong foundation for future enhancements, such as incorporating predictive analytics, expanding datasets, or integrating with customer feedback platforms. With continuous updates and scalability, *Cosmetic Insights* has the potential to be a valuable asset for businesses seeking to thrive in a data-driven and consumer-centric market.

10. FUTURE SCOPE

The *Cosmetic Insights* project provides a solid foundation for visualizing cosmetics industry data, but there is significant potential to expand and enhance the platform in the future. As the industry and data sources evolve, the project can grow in the following ways:

1. Integration with Real-Time Data Sources

Incorporating live data feeds from social media, e-commerce platforms, or customer review sites can enable real-time trend analysis and faster response to market shifts.

2. Predictive Analytics and Machine Learning

Adding machine learning models can help forecast future trends, predict consumer preferences, and support product recommendations based on historical behavior.

3. Personalized Consumer Dashboards

Creating user-specific dashboards where consumers can input their skin type or preferences to receive tailored product suggestions and trend updates.

4. Mobile-Friendly Dashboards

Optimizing Tableau dashboards for mobile and tablet views can improve accessibility and usability for brand managers and marketers on the go.

5. Integration with External APIs

Connecting the platform with APIs such as ingredient analysis tools, product safety databases, or competitor analytics can enrich the insight depth.

6. Enhanced Security and Data Privacy

As more personal or sensitive data is integrated, implementing stronger security measures and access controls will become essential.

7. Expansion to Other Beauty Segments

The model can be extended to other domains such as skincare, haircare, and fragrance to create a broader beauty insights platform.