**Diana Cervantes**

Raleigh, Nc

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<https://github.com/DiCervantes>

**Associate in Applied Science: Web Developer**

Wake Technical Community College, Raleigh, NC Anticipated 05/2025

Front End Developer Certificate Anticipated 05/2025

Web Designer Certificate Anticipated 05/2025

Web Developer Certificate Anticipated 05/2025

Web Developer Basics Certificate 05/2024

**SKILLS**

* HTML, CSS, JavaScript, SQL, Bootstrap, JavaScript, PHP, C++
* UX/UI Design, Wireframing, Responsive design
* Adobe XD

**Experience**

**Loan Specialist III** Current – 09/2021

Wells Fargo, Raleigh, NC

* Collaborates with peers to provide proper training, improving quality and consistency.
* Partners with management to find ways for continuous improvement, showcasing analytical and problem-solving skills.
* Provides high attention to detail and strong analytical skills with high-risk second level review of repossessions.
* Worked closely with different departments to ensure customers’ needs were met.

**Lead Teller**  05/2015 – 09/2021

Wells Fargo, Raleigh, NC

* Maintained normal bank floor operations and identified opportunities to improve daily operations.
* Coached and developed incoming employees.
* Exercise independent judgement while working in a fast-paced environment.
* Provided high attention to detail prior to providing approvals in accordance with the bank’s policies and procedures.