ooo.doc 2008

Present and Future of the Documentation Project

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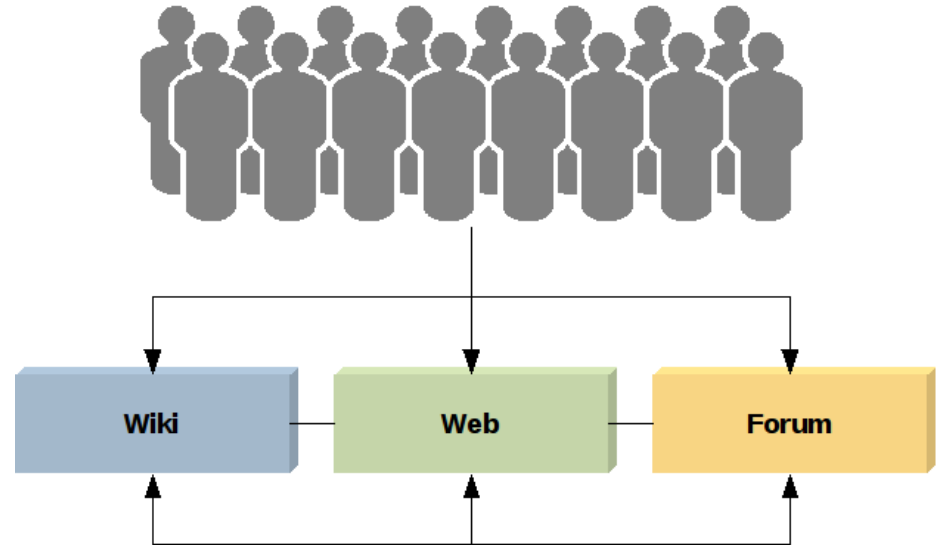
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ooo.doc Objectives

- Create easy user access
- Allow easy contribution
- Ensure targeted content
- Ensure documentation is up-to-date and technically accurate
- Be efficient, minimize duplication of efforts
- Implement transparent processes
- Include all locales

User Access

- Wiki (Doc)
  - > 300,000 monthly page views
- Forum
  - > 4,500 monthly postings
- Website (Doc)
  - > 200,000 monthly page views
- Cross-links between the access channels

DocWiki: Where Are We?

- New Additions since OOoCon 2007
  - > 411 new HowTos and References (many of them by DrKing)
  - > All OOoAuthors docs for OOo2.x
  - > New OOoAuthors docs for OOo3.0
- New localized manuals are available on the Wiki:
  - > Chinese Developer's Guide
  - > French, Chinese and Japanese Administration guide (in progress)
  - > French, Chinese and Japanese BASIC Guide (in progress)
- New functionality since OOoCon 2007
  - > Language InterWiki links
  - > Update to MW 1.11
  - > New extensions: Collections, WikiMath, Language Selector, IDL tags, Displaytitle

DocWiki:What's Missing?

- **A Concise Editing Policy**
  - > To support consistent look, feel, and style
  - > Martina is working on that (mwaller@openoffice.org)
- **A Set of Templates**
  - > To support consistent structure and easier localization
  - > Martina is working on that (mwaller@openoffice.org)
- **Localization Policy and Templates**
  - > To support consistent experience across languages
  - > Needs to be worked at with NLC
- **What else?**
  - > Wiki Access Rights, Wiki Areas for NLC or Projects with rights to delete, functionality?
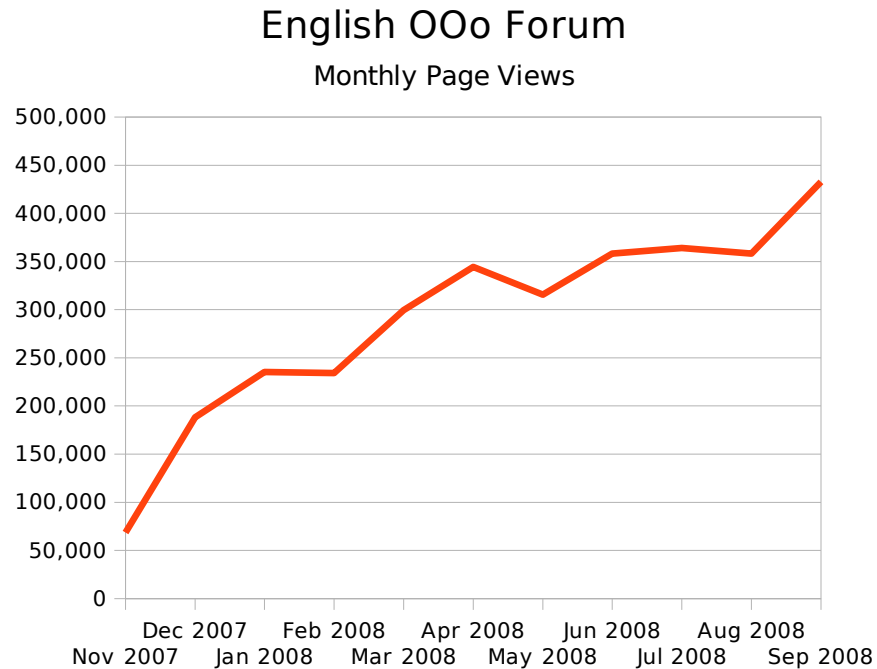
Forum: Facts

- The OpenOffice.org User forum is managed entirely by members of the OpenOffice.org User community.

- Localized forums:
  - > French, Hungarian, Japanese, and more languages coming soon

- Get involved as contributor, volunteer, administrator or help start a localized forum

Forum:Statistics

- ## Status of Forum
  - > User Forum went live on 17 November 2007
  - > 53,000 posts in 11,000 topics by more than 12,000 members

English OOo Forum

Monthly Page Views

DocWebsite:Facts

- Nowadays, the collaboration platform is the DocWiki
- DocWebsite as repository for static content and snapshots
- OpenOffice.org 3.0 Conceptual Guide
  > Contributed by Gabriel Gurley
  > Provides educational guides and training materials
  > Awarded with Sun award
- OOoAuthors
  > New OOo3.0 guides

Targeted Content

- **User Documents**
  - > Application Help
  - > Getting Started Guide*
  - > Migration Guide*
  - > Writer, Draw, Impress, Calc Guide*
  - > Tutorials
- **Developer Documents**
  - > Developer's Guide
  - > BASIC Programming Guide

- **Administration Docs**
  - > Administration Guide
- **What's missing?**
  - > Programming Extensions
  - > More documentation on Base
  - > Macro Cookbook
  - > YOUR SUGGESTION HERE

You can help to reduce this list!

* provided by the OOoAuthors group

Transparent Processes

- ## We need them!
  - > Where do I start?
  - > How do I add comments?
  - > How do I add a HowTo/guide/FAQ?
  - > How do we localize content?
  - > How do we cross-link?

- ## Martina Waller is working on a style guide and some editing policies for the DocWiki
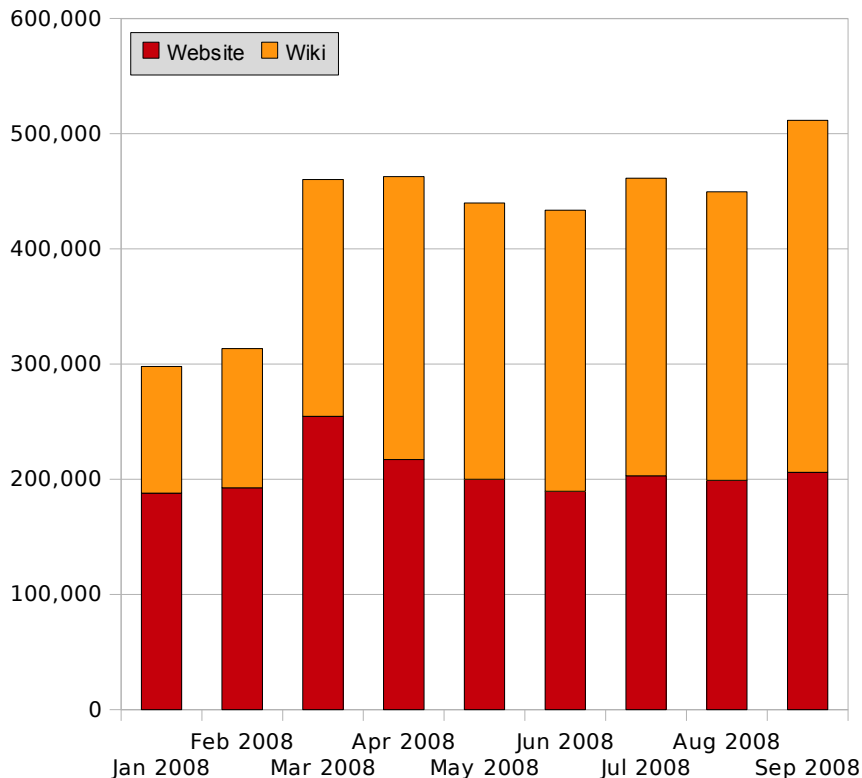
Include all Locales

- Working on it
- InterWiki links
- Need consistent subpage structure
- Sun sponsors localization of Admin G and BASIC G inside the DocWiki
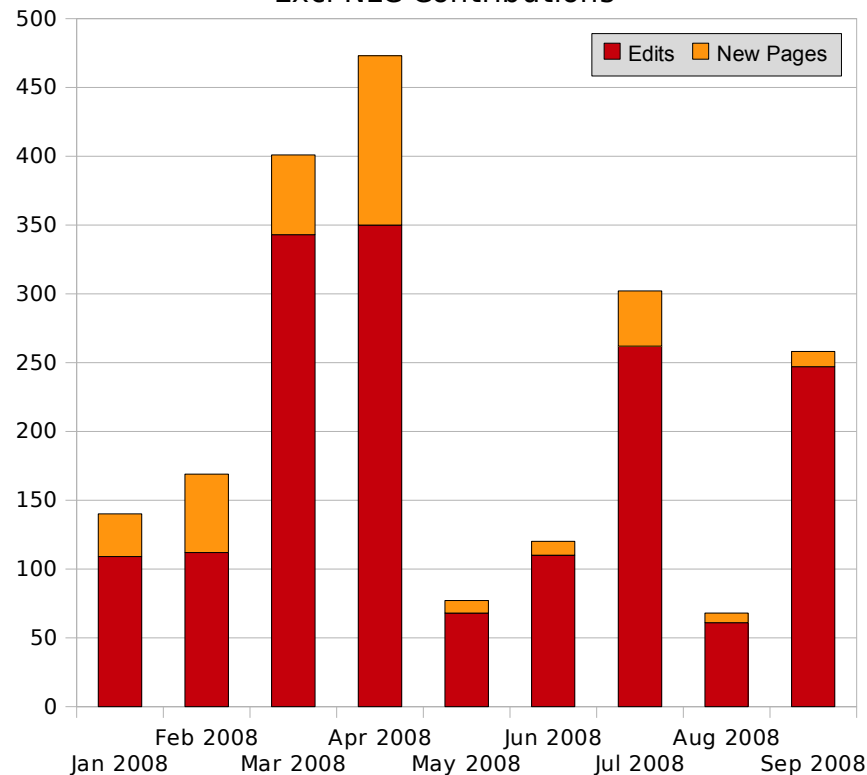
Ease of Contribution

- Type of Wiki Contributions
  - > Comment on an existing page
  - > Edit an existing page (modify, add content)
  - > Categorize an existing page
  - > Create external content and link to it through the Wiki
- The only requirement to edit or comment on Wiki pages:
  - > Get registered with the Wiki
- What could be made easier?

DocWiki:Statistics

Documentation Wiki and Web Monthly Page Views

Documentation Wiki Contributions
Excl NLC Contributions

DocWiki:Contributors

Top Ten Wiki Contributors 2008 English Content	
1 DrKing	809
2 Jeanweber	490
3 Ccornell	480
4 Beppec56	180
5 Fpe	157
6 Jirong	138
7 Mwaller	76
8 Jl	58
9 Kirk	46
10 Hgreenhough	35

Top Ten Wiki Contributors 2008 NLC Content		
1 Sgauti	624	FR
2 Jirong	201	ZH
3 Filmsi	120	SL
4 Patrick Guimberteau	74	FR
5 SergeMoutou	70	FR
6 DiGro	57	NL
7 Kamataki	25	JA
8 Flepennu	17	FR
9 Jumbo444	15	FR
10 Tonygalmiche	14	FR

2,700   +   1,300

4,000 contributions since January

a contribution is a wiki page added or modified

Wiki:Outlook

- PediaPress extension
  - > Creating ODF and PDF from aggregated Wiki pages
  - > Allow print-on-demand from Wiki documents
- InterWiki links
  - > Link content from different languages easily and transparently
- Localization progress and process (eg using ISO language codes)
- MediaWiki Engine Upgrade
- Other New Functionality
  - > Flagged Revisions to improve reliability and accuracy
  - > WYSIWYG Wiki editor

Next Steps: Your Turn

- ## Wiki Editing Guidelines
  - > Go help Martina: mwaller@openoffice.org

- ## Agree on Localization/NLC Process
  - > Join the discussion on dev@native-lang.openoffice.org

- ## Identify Documentation Gaps
  - > Add your suggestions to the wishlist
    http://wiki.services.openoffice.org/wiki/Documentation/Dashboard/Wishlist

- ## Fill Documentation Gaps
  - > Add FAQs, HowTos, add chapters to guides, add tutorials

- ## Help Improve Documents
  - > Update, clean-up, verify FAQs, HowTos, guides

Challenges

- Wiki structure
  - > Updates and versioning
  - > Monitoring input
  - > Connecting English and NLC content
  - > Presentation of content
- Localization
  - > Community efforts
  - > Formal localization process
  - > Relation between localized content pages
- Editorial process
  - > Validation of content
  - > Consistency of style and look

Questions?

http://documentation.openoffice.org
http://wiki.services.openoffice.org/wiki/Documentation