

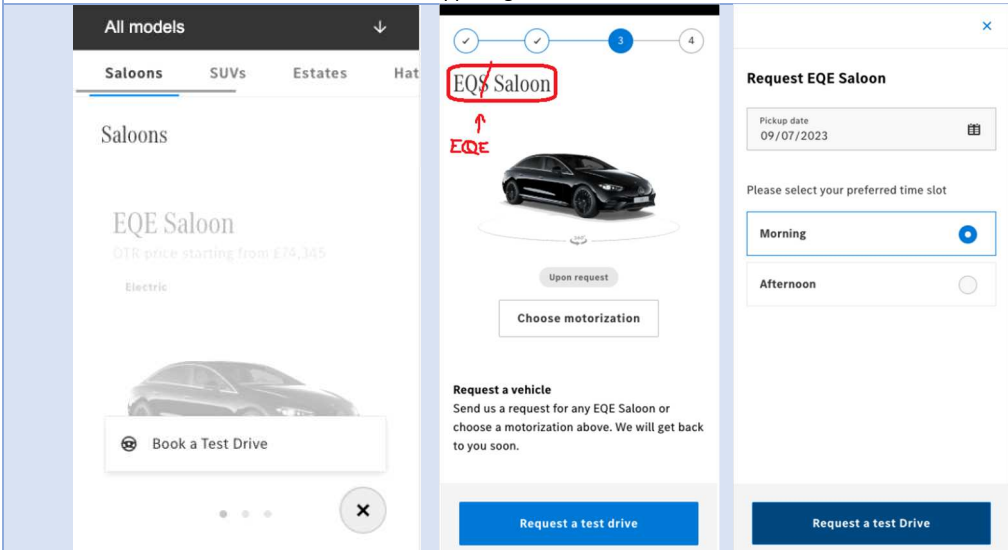
MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0001
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Blocker
Title	Missing motorization's choice during scenario 1's execution
Description	<p>In order to validate if a customer is able to book a test drive in the Test Drive Booking application, it was planned to execute the use case used for Scenario 1 described in the Test Drive Booking's Test Plan.</p> <p>However, in the screenshots attached, it seems that <u>the step 4 was partially done as there is no evidence that a motorization was chosen</u>, after the vehicle's confirmation.</p> <p>Due to this it's needed to reproduce the use case again, but this time ensuring that a motorization is chosen. This step is important as a customer is able to customize the motorization during the test drive booking's workflow.</p>
Test Environment Conditions	<ul style="list-style-type: none"> • Application Version: latest released (6.0); • Mobile OS: IOS 16; • Browser: Safari v16.5; • Market: United Kingdom; • Environment: Production; • Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none"> 1. Check the Test Environment Conditions mentioned above; 2. Ensure the test case is executed using the same application/software versions; 3. Execute the following use case for United Kingdom's Market: <ol style="list-style-type: none"> 3.1. Select a vehicle model; 3.2. Select a dealer in the map; 3.3. Confirm the selected dealer; 3.4. Confirm the selected vehicle; 3.5. Choose a motorization and ensure a motorization is chosen (<u>please take a screenshot after completing this step</u>); 3.6. Schedule a date and time for test drive; 3.7. Fill in personal information. <p>Expected result: Check that a motorization is successfully chosen during the Test Drive Booking's workflow.</p>
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	Validate if the motorization is successfully chosen during Test Drive Booking's workflow for the UK's market using the proper application/software versions.
Screenshots	

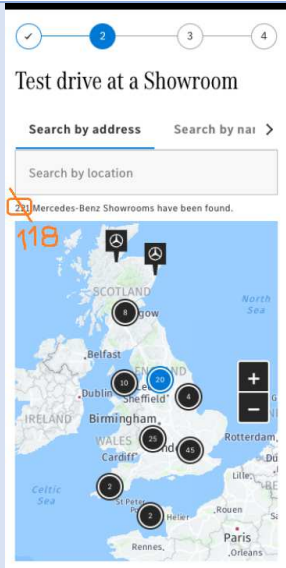
MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0002
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Major
Title	Mismatch detected in the car model's name in the 360º car view screen
Description	<p>During the execution of the use case for Scenario 1 described in the Test Drive Booking's Test Plan, it was detected that a label is referring to a different car model's name than the one initially chosen by the customer.</p> <p>As you can see in the screenshots below, the car model selected was the "EQE Saloon", but in the 360º Car View screen, the car model's name displayed in the page header is "EQS Saloon".</p> <p>This issue can cause possible misunderstands to the customers as they may think they booked a test drive for a different car model.</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (6.0);• Mobile OS: IOS 16;• Browser: Safari v16.5;• Market: United Kingdom;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for United Kingdom's Market:<ol style="list-style-type: none">3.1. Select the "EQE Saloon" vehicle model;3.2. Select the Newcastle's MB Showroom in the map;3.3. Confirm that the selected MB Showroom is "Mercedes-Benz of Newcastle upon Tyne";3.4. Click on the "Select Showroom" button;3.5. In the 360º car view screen, check which is the car model's name displayed in the page's header. Current result: "EQS Saloon". Expected result: "EQE Saloon".3.6. Click in the "Request a test drive" button;3.7. Confirm if the car model's name in this page's header is "Request EQE Saloon".
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	<ul style="list-style-type: none">• Fix the car model's name in the page's header in the 360º car view screen;• Test and validate if the issue is also happening for other car models rather than "EQE Saloon".
Screenshots	

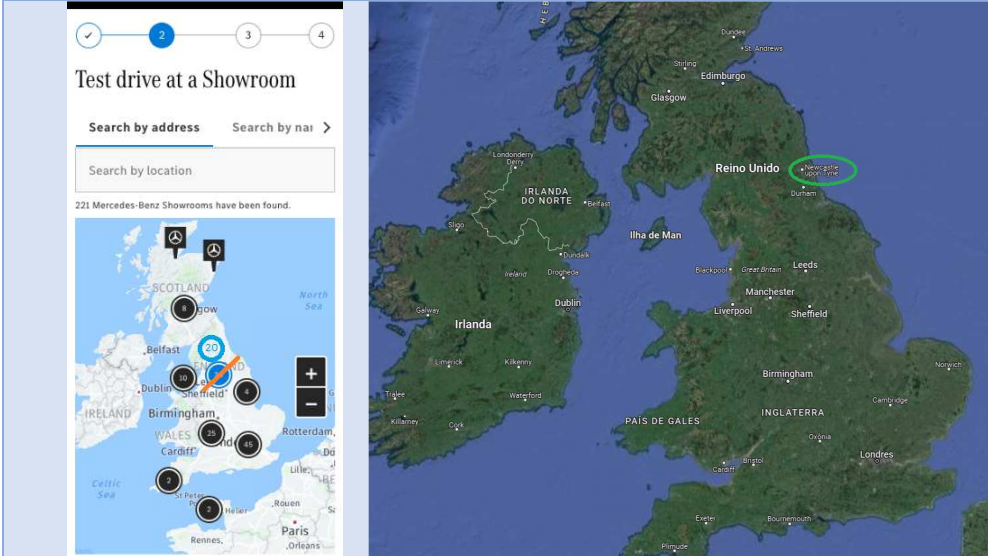
MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0003
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Minor
Title	Mismatch detected in the MB's Showrooms amount in the United Kingdom's map screen
Description	<p>During the execution of the use case for Scenario 1 described in the Test Drive Booking's Test Plan, it was detected a mismatch between the number of Mercedes-Benz Showrooms displayed in the United Kingdom's map and the total amount displayed in the message located under the search field.</p> <p>As you can see in the screenshot attached, the number of MB Showrooms displayed in the UK's map is 118, but the total amount shown in the message located under the search field is 221.</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (6.0);• Mobile OS: IOS 16;• Browser: Safari v16.5;• Market: United Kingdom;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for United Kingdom's Market:<ol style="list-style-type: none">3.1. Select the "EQE Saloon" vehicle model;3.2. Count all the black and blue MB's Showrooms displayed in the UK's map in its original size;3.3. Confirm that there are 118 MB's Showrooms displayed in the map.3.4. Check which is the total amount displayed in the message located under the search bar. <p><u>Current result:</u> "221 Mercedes-Benz Showrooms have been found."</p> <p><u>Expected result:</u> "118 Mercedes-Benz Showrooms have been found."</p>
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	Fix the amount of MB's Showrooms displayed in the message under the search bar.
Screenshots	

MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0004
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Minor
Title	Move the MB's showroom pinpoint marked in the screenshot to be closest to Newcastle's area in the UK's map
Description	<p>During the execution of the use case for Scenario 1 described in the Test Drive Booking's Test Plan, it was detected that the MB's showroom pinpoint that contains the Newcastle's area is placed very distant from it in the UK's map screen, as you can check in the UK's map image below.</p> <p>Due to this, it's needed to move the MB's showroom pinpoint to the location marked in a blue circle in the screenshot in order to be consistent for customers that want to book test drives for the Newcastle's area.</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (6.0);• Mobile OS: IOS 16;• Browser: Safari v16.5;• Market: United Kingdom;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for United Kingdom's Market:<ol style="list-style-type: none">3.1. Select the "EQE Saloon" vehicle model;3.2. Select the Newcastle upon Tyne's MB Showroom in the map;3.3. Zoom out the UK's map;3.4. Confirm that the Newcastle upon Tyne's MB Showroom is contained in the original blue mark in map.
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	Fix the issue by moving the MB's showroom pinpoint that contains the Newcastle's area to the location marked in a blue circle in the screenshot.
Screenshots	

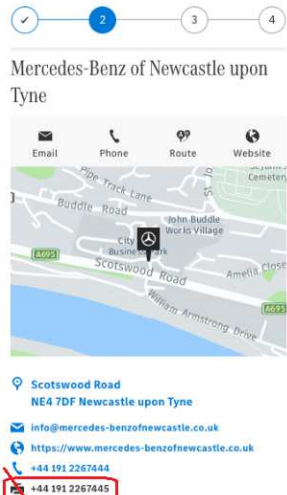
MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0005
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Minor
Title	Missing invalid email error message under the email's input field in the Customer Details form
Description	<p>During the execution of the use case for Scenario 1 described in the Test Drive Booking's Test Plan, it was detected that it's not shown any error message if a customer inserts an invalid email address in the email's input field in the Customer Details form.</p> <p>This invalid email error message should be shown under the email's input field and should contain the following content: "Please enter a valid email address using a minimum of 6 characters." in red color, as this error message is already used for other email address input fields in Mercedes-Benz Shop Australia website.</p> <p>With this error message, it's easier for the customers to identify if the email address was successfully inserted.</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (6.0);• Mobile OS: IOS 16;• Browser: Safari v16.5;• Market: United Kingdom;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for United Kingdom's Market:<ol style="list-style-type: none">3.1. Select the "EQE Saloon" vehicle model;3.2. Select the Newcastle's MB Showroom in the map;3.3. Confirm that the selected MB Showroom is "Mercedes-Benz of Newcastle upon Tyne";3.4. Click on the "Select Showroom" button;3.5. In the 360° car view screen, confirm the car model's name;3.6. Choose a motorization and ensure a motorization is chosen;3.6. Click in the "Request a test drive" button;3.7. Schedule a date and time for test drive;3.8. Click in the "Request a test Drive" button;3.9. Fill in the email address with "tobiassterling.com" in the Customer Details form.3.10. Select another input field different than the email. <p>Current result: No error message is displayed under the email address input field.</p> <p>Expected result: An invalid email error message is successfully shown under the email's input field with the following email: "Please enter a valid email address using a minimum of 6 characters" in red characters.</p>
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	Add the invalid email error message under the email's input field in the Customer Details form.
Screenshots	

MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0006
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Minor
Title	Inconsistencies found related to fax number and fax icon in Showroom Selection screen
Description	<p>During the execution of the use case for Scenario 1 described in the Test Drive Booking's Test Plan, it was detected in the Showroom Selection's screen that the fax number and the fax icon don't follow the template standards defined for the Test Drive Booking's application, as both fax fields are displayed in black color, but the other MB's Showroom-related fields are displayed in blue (check the screenshot below).</p> <p>This way, it's needed to change the color of the fax fields from black to the same RGB blue code that it's used in the application's template for MB's Showroom-related fields.</p> <p>In addition, in the same screen, the fax icon corresponds to a printer instead of a fax. For performing this change, you can use the font awesome icons that are available in this website, and then replace it in the application (icons in the screenshots).</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (6.0);• Mobile OS: IOS 16;• Browser: Safari v16.5;• Market: United Kingdom;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for United Kingdom's Market:<ol style="list-style-type: none">3.1. Select the "EQE Saloon" vehicle model;3.2. Select the Newcastle's MB Showroom in the map;3.3. Confirm that the selected MB's Showroom is "Mercedes-Benz of Newcastle upon Tyne";3.4. Check the MB's Showroom fields under the map.<p>Current results: The fax number and icon are displayed in black instead of blue.</p><p>The fax icon corresponds to a printer icon instead of a fax.</p><p>Expected results: The fax number and icon being displayed in the same blue color used by the other MB's Showrooms fields. The fax icon corresponding to a fax icon instead of a printer.</p>
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	<ul style="list-style-type: none">• The color of the fax number and icon change from black to the same blue RGB color used by phone field;• The fax icon be replaced by a fax image, instead of using a printer image.
Screenshots	

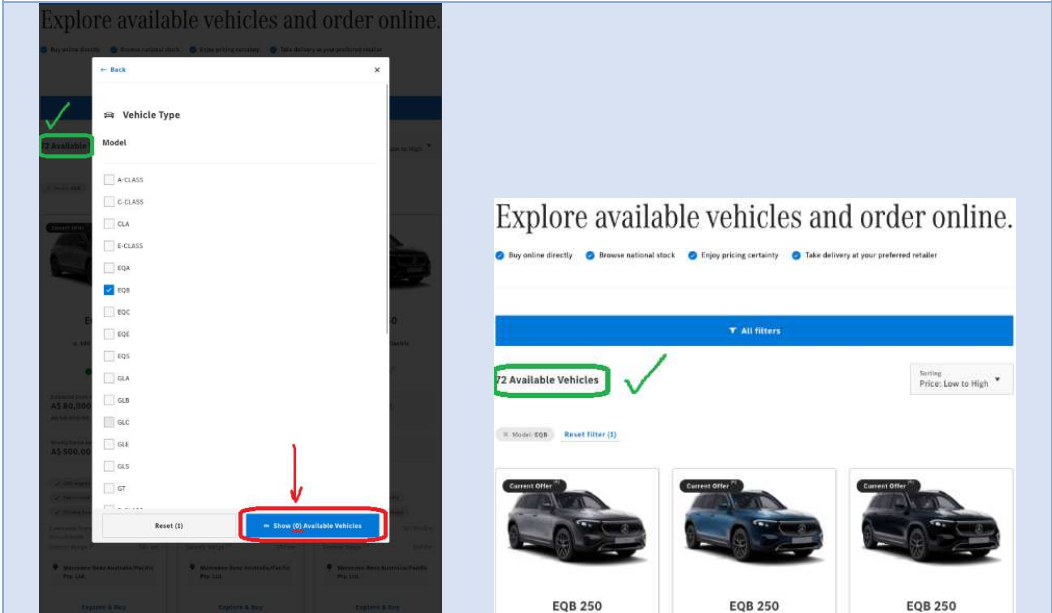
MB.io QA Challenge – Task 1: Manual Testing

Scenario 1: Test Drive Booking

Ticket ID	REQ-0007
Project/App	Test Drive Booking
Reporter	Diana Neves
Type	Bug
Severity	Minor
Title	Inconsistencies detected in colors and labels of the “Request a test drive” button
Description	<p>During the execution of the use case for Scenario 1 described in the Test Drive Booking's Test Plan, some inconsistencies were detected in the “Request a test drive” buttons in both “360º Car View” and “Test Drive Schedule” screens, namely:</p> <ul style="list-style-type: none">• The “Request a test Drive” button in the “Test Drive Schedule” screen don’t use the same light blue color that is used as template for buttons in the application;• The button’s label is not consistent as it differs in a capital “D” in the “Test Drive Schedule” screen, whereas drive is written in lowercase in the 360º Car View screen. <p>It’s important to keep the consistency of the objects and obey to the template defined.</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (6.0);• Mobile OS: IOS 16;• Browser: Safari v16.5;• Market: United Kingdom;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for United Kingdom’s Market:<ol style="list-style-type: none">3.1. Select the “EQE Saloon” vehicle model;3.2. Select the Newcastle’s MB Showroom in the map;3.3. Confirm that the selected MB Showroom is “Mercedes-Benz of Newcastle upon Tyne”;3.4. Click on the “Select Showroom” button;3.5. In the 360º car view screen, check the color and label of the “Request a test drive” button and click it;3.6. In the “Test Drive Schedule” screen, check the color and the label of the “Request a test Drive” button. <p>Current result: The “Request a test drive” buttons are using different blue colors and its labels differs in a lowercase/capital “D” in the Drive word.</p> <p>Expected result: The “Request a test drive” buttons are using the same light blue RGB color that is defined as application’s template and both buttons using the “Request a test drive” label.</p>
Test Plan	Test Drive Booking's Test Plan
Acceptance Criteria	<p>The color and label of the “Request a test Drive” button in the “Test Drive Schedule” screen be changed:</p> <ul style="list-style-type: none">• From dark blue to the same light blue RGB color used as template in the application;• From “Drive” to “drive” in lowercase letters in the buttons’ label.
Screenshots	

MB.io QA Challenge – Task 1: Manual Testing

Scenario 2: Search a vehicle

Ticket ID	REQ-0008
Project/App	Search vehicles
Reporter	Diana Neves
Type	Bug
Severity	Major
Title	The number of available vehicles is not updated in filter button's label after a vehicle type's selection
Description	<p>During the execution of the use case for Scenario 2 described in the Search Vehicle Test Plan, it was detected that after a vehicle's type selection in the search page, the number of available vehicles is only updated in the vehicles' panel list of the Search vehicles' application.</p> <p>The "Show (x) Available Vehicles" button displayed in the filter menu continues to be zero, even after a vehicle's type is selected (as you can see in the screenshots attached).</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (8.246);• Equipment used: iPad Pro 12";• Browser: Chrome v114.0.5735.198;• Market: Australia;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for the Australia's Market:<ol style="list-style-type: none">3.1. Navigate to the search page;3.2. Confirm that the number of available vehicles in the "Show (x) Available Vehicles" button is zero;3.3. Filter vehicles by vehicle type "EQB";3.4. Confirm if the number of available vehicles is updated in the "Show (x) Available Vehicles" button.<p>Current result: The number of available vehicles in the "Show (x) Available Vehicles" button is not updated, even after the selection of a vehicle filter.</p><p>Expected result: The number of available vehicles is properly updated not only in the "Show (x) Available Vehicles" button, but also in the vehicles' panel list.</p>3.5. Click on the "Show (x) Available button";3.6. Confirm that there are 72 available vehicles in the panel list for vehicle type "EQB".
Test Plan	Search Vehicle Test Plan
Acceptance Criteria	Ensure the number of available vehicles is properly updated, not only in the "Show (x) Available Vehicles" button, but also in the vehicles' panel list.
Screenshots	

MB.io QA Challenge – Task 1: Manual Testing

Scenario 2: Search a vehicle

Ticket ID	REQ-0009
Project/App	Search vehicles
Reporter	Diana Neves
Type	Bug
Severity	Major
Title	Vehicles' panel list is sorted by Original Price instead of Estimated Drive Away Price
Description	<p>During the execution of the use case for Scenario 2 described in the Search Vehicle Test Plan, it was detected that when it's requested a sorting filter by price in ascending order (Low to High), the vehicles' panel list is ordered by Original Price (without discounts) instead of being ordered by Estimated Drive Away Price.</p> <p>As you see in the screenshot below, the Estimated Drive Away Prices are highlighted in the vehicles' panel list when compared to the Original Prices. So, this sorting filter can cause confusion to the customers and may give the wrong idea that the sorting filter is not working correctly in the Search vehicles' application.</p> <p>This way, it makes sense to update the sorting parameter to the Estimated Drive Away Price.</p>
Test Environment Conditions	<ul style="list-style-type: none">• Application Version: latest released (8.246);• Equipment used: iPad Pro 12";• Browser: Chrome v114.0.5735.198;• Market: Australia;• Environment: Production;• Issue Detection Date: 07/07/2023.
Steps to reproduce	<ol style="list-style-type: none">1. Check the Test Environment Conditions mentioned above;2. Ensure the test case is executed using the same application/software versions;3. Execute the following use case for Australia's Market:<ol style="list-style-type: none">3.1. Navigate to the search page;3.2. Filter vehicles by vehicle type "EQB";3.3. Click on the "Show (x) Available button";3.4. Select the option "Price: Low to High" in the sorting filter;3.5. Check if the sorting is working correctly. <p>Current result: The sorting filter is ordered by Original Price (without discounts) and the vehicle's panel list gives the impression that is not working well as the Estimated Drive Away Price is not displayed in an ascending order.</p> <p>Expected result: The sorting filter is ordered by Estimated Drive Away Price and the vehicle's panel list displays the vehicles in an ascending order.</p>
Test Plan	Search Vehicle Test Plan
Acceptance Criteria	Fix the issue by modifying the sorting parameter from the Original Price to the Estimated Drive Away Price.
Screenshots	