

Smoke test:UnacceptableAcceptance test:LowFound issues:30

Top severity issues

QATC-833494	 Critica
QATC-833842	 Critica
QATC-833844	• Majo
QATC-833839	• Majo
QATC-833724	 Average
QATC-833553	 Average
QATC-833504	 Average

Testing environment

Operating System: Android 12.0 POCO X3 NFC

QA team

	a1qa
QA manager:	Daliya Dzhaafar
QA engineers:	Dipa Ghosh

Additional information

Testing dates: 05.02.2024 - 09.02.2024
Time spent: 33 hours

GET PERSONAL VOICEMAIL

Product version: 10

General quality analysis

The overall quality of the application can be estimated as **Low**. The total number of defects is <u>30</u>. Functional and GUI defects prevail. 2 of them have the Critical severity, 12 defects gain the Major severity, 8 of them have the Average severity, 7 of them have the Minor severity and 1 of them have the Enhancement severity. The majority of defects is opened for modules "<u>Greetings</u>" and "<u>Quick Status</u>". A detailed quality analysis is presented below.

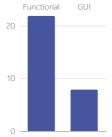
Detailed quality analysis

The total number of defects by severity



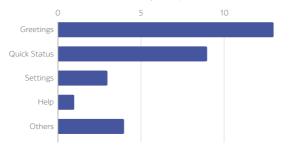
The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost 46% of issues have Critical and Major severity, Average (27%) defects prevail and 27% of issues have Minor and Enhancement severity.

The total number of defects by Error types in Android Platform



The chart presents the ratio of defects by error types. For **Functional**, <u>22 issues</u> were found. And for **GUI**, <u>8 issues</u> were found.

The total number of defects by components



The chart represents defects quantity on separate modules. The majority of issues actual in "Greetings" module (13) and in "Quick Staus" module (9).

Quality of separate modules

Module	Quality	Comments
Settings	• Medium	The quality of this section can be estimated as Medium. As 3 defects were found here. The issue (QATC-833433) concerns GUI: Time before greeting: The unit is not displayed. Another notable defect: (QATC-833445): Purchase \$2.99: When clicking its button, it is not working. The last issue of this module is: (QATC-833470).
Help	• High	The quality of this module is estimated as High. As only 1 defects were found in this section. The issue is: 'How it works' section (Greetings and Quick Status) is not displayed (QATC-833455).
Greetings	• Low	In this section 13 defects were discovered during the testing, Two Critical and some of Major issue was also found in this Greetings module. Two critical issues are: (QATC-833494) and (QATC-833842). The complete list of defects in this module is: All issues of Greeting module.
Quick Status	• Low	In general, the quality of this module can be estimated as Low as the overall number of defects in this module: 9. Follow the link to view all defects found in this module: <u>All issues of Quick Status module</u> .
Others (Applications Name & Openning)	 Medium 	The quality of this section is estimated as Medium. 4 defects were found. The basic issue is application's name: It is displayed as 'GET PERSONAL' instead of 'VOICEMAIL' (QATC-833553) and (QATC-833553) and (QATC-833553).