



[QATC-833395] Application name: It is displayed as 'GET PERSONAL' instead of 'VOICEMAIL' Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_01.png  Android 12_POCO X3 NFC_Bug_01(2).png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

1. Install 'VOICEMAIL' application.
2. Pay attention to the application name before open.

Actual result: It is displayed as 'GET PERSONAL' instead of 'VOICEMAIL'.

Expected result: It should be displayed as 'VOICEMAIL'. Please see [Android 12_POCO X3 NFC_Bug_01.png](#)

Additional Information: The same thing is happened in the top left section when opening the application. Please see [Android 12_POCO X3 NFC_Bug_01\(2\).png](#)

Comments

Comment by [Dipa Ghosh](#) [08/Feb/24]

Actual result: It is displayed as 'GET PERSONAL' instead of 'VOICEMAIL'. Please see [Android 12_POCO X3 NFC_Bug_01.png](#)


Expected result: It should be displayed as 'VOICEMAIL'.



[QATC-833433] Tooltip: Settings: Time before greeting: The unit is not displayed Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
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Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		




Attachments:	 Android 12_POCO X3 NFC_Bug_02.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description
Steps to reproduce: <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on the tooltip.3. Click on the settings.4. Pay attention to the 'time before greeting' section. Actual result: The unit is not displayed. Please see Android 12_POCO X3 NFC_Bug_02.png Expected result: The unit should be displayed in 'time before greeting' section.



[QATC-833445] Tooltip: Settings: Purchase \$2.99: When clicking its button, it is not working Created: 08/Feb/24 Updated: 12/Feb/24	
Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_03_Log File.txt  Android 12_POCO X3 NFC_Bug_03.mp4  Android 12_POCO X3 NFC_Bug_03.png
Severity/Importance:	2-Major
Error Type:	Functional

Description
Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on the tooltip.
3. Click on the settings.
4. Click on the button of 'time before greeting'.
5. Pay attention to the result.

Actual result: When clicking its button, it is not working. Please see [Android 12_POCO X3 NFC_Bug_03.mp4](#)

Expected result: When clicking its button, it should be working and redirecting.



[QATC-833455] [Tooltip: Help: 'How it works' section \(Greetings and Quick Status\) is not displayed](#) Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_04.png Voicemail_help_v1.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on the tooltip.
3. Click on the 'Help'.
4. Pay attention to the result.

Actual result: 'How it works' section (Greetings and Quick Status) is not displayed. Please see [Android 12_POCO X3 NFC_Bug_04.png](#)

Expected result: 'How it works' section (Greetings and Quick Status) should be displayed as per requirements. Please see [Voicemail_help_v1.png](#)





[QATC-833466] [Greetings: Create new greetings: The maximum time is displayed as 9:00 instead of 10:00](#) Created: 08/Feb/24 Updated: 12/Feb/24

Status:	To Be Reformulated
Project:	Training Center

Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_05.png  Voicemail_record_v1_1a.png
Severity/Importance:	2-Major
Error Type:	Functional



Description
Steps to reproduce: <div>1. Open 'VOICEMAIL' application. 2. Click on the 'Create new greeting' button. 3. Pay attention to the result.</div> Actual result: The maximum time is displayed as 9:00 instead of 10:00. Please see Android 12_POCO X3 NFC_Bug_05.png Expected result: The maximum time should be displayed as 10:00 as per requirements. Please see Voicemail_record_v1_1a.png

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[QATC-833470] **Tooltip: Settings: Time before greeting: When selecting a value from the drop-down list and going back to the main page, it changes to 5** Created: 08/Feb/24 Updated: 12/Feb/24

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)


Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_06_Log File.txt  Android 12_POCO X3 NFC_Bug_06.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on the tooltip.3. Click on the settings.4. Select a value from the drop-down list of 'time before greeting' section.5. Pay attention to the result. <p>Actual result: When selecting a value from the drop-down list and going back to the main page, it changes to 5. Please see Android 12_POCO X3 NFC_Bug_06.mp4</p> <p>Expected result: When selecting a value from the drop-down list and going back to the main page, it should not be changed to 5.</p>

[QATC-833486] Greetings: Create new greeting: The icon of the button is moved to the left Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_07.png  Android 12_POCO X3 NFC_Bug_07(2).png  Android 12_POCO X3 NFC_Bug_07(3).png
Severity/Importance:	5-Enhancement
Error Type:	GUI

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Pay attention to the 'Create new greeting' option. <p>Actual result: The icon of the button is moved to the left. Please see Android 12_POCO X3 NFC_Bug_07.png</p> <p>Expected result: The icon of the button should not be moved to the left. It should be center-aligned.</p> <p>Addition Information: The same thing is happened for 'Create new status', 'save' and 'delete' button. Please see Android 12_POCO X3 NFC_Bug_07(2).png and Android 12_POCO X3 NFC_Bug_07(3).png</p>



[QATC-833494] [Greetings: Create new greetings: Select a recipient: The application is stopped with an error message when several times clicking it, along with clicking the back while an endless spinner is appearing](#) Created: 08/Feb/24 Updated: 12/Feb/24

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_08_Log File.txt Android 12_POCO X3 NFC_Bug_08.mp4 Android 12_POCO X3 NFC_Bug_08.png
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on any created greeting with 0 recipient.
3. Click on the 'Select a recipient' button.
4. Click on the back button in top left before endless spinner is disappeared.
5. Repeat step 2, 3 and 4 several times.
6. Pay attention to the result.

Actual result: The application is stopped with an error message when several times clicking it, along with clicking the back while an endless spinner is appearing. Please see [Android 12_POCO X3 NFC_Bug_08.mp4](#) and [Android 12_POCO X3 NFC_Bug_08.png](#)


Expected result: The application should not be stopped with an error message.



[QATC-833497] [Greetings: Select a receipient: Recipient spelling is displayed as 'receipient'](#) Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		



Attachments:	 Android 12_POCO X3 NFC_Bug_09.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description
Steps to reproduce: <div>1. Open 'VOICEMAIL' application. 2. Click on any created greeting. 3. Pay attention to the 'Select a receipient' button.</div> Actual result: Recipient spelling is displayed as 'receipient'. Please see Android 12_POCO X3 NFC_Bug_09.png Expected result: Recipient spelling should not be displayed as 'receipient'.

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[QATC-833504] Application opening: 'FREE for 2 weeks' option is not working when clicking it <small>Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24</small>	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_10_Log File.txt  Android 12_POCO X3 NFC_Bug_10.mp4
Severity/Importance:	3-Average
Error Type:	Functional

Description
Steps to reproduce:

1. Open 'VOICEMAIL' application after fresh installation or clearing data.
2. Pay attention to the result.

Actual result: 'FREE for 2 weeks' option is not working when clicking it. Please see [Android 12_POCO X3 NFC_Bug_10.mp4](#)

Expected result: 'FREE for 2 weeks' option should be working when clicking it.



[QATC-833553] [Application opening: Without clicking the 'PURCHASE FOR ONLY \\$2.99' or 'FREE for 2 weeks' option, by clicking anywhere, its opening](#) Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_11_Log File.txt Android 12_POCO X3 NFC_Bug_11.mp4
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application after fresh installation or clearing data.
2. Click on anywhere except 'PURCHASE FOR ONLY \$2.99' or 'FREE for 2 weeks' options.
3. Pay attention to the result.

Actual result: Without clicking the 'PURCHASE FOR ONLY \$2.99' or 'FREE for 2 weeks' option, by clicking anywhere, its opening. Please see [Android 12_POCO X3 NFC_Bug_11.mp4](#)

Expected result: Without clicking the 'PURCHASE FOR ONLY \$2.99' or 'FREE for 2 weeks' option, by clicking anywhere, the application should not be opening.



[QATC-833557] [Application opening: PURCHASE FOR ONLY \\$2.99: There is no payment option when clicking it](#) Created: 09/Feb/24 Updated: 12/Feb/24
Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center

Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_12_Log File.txt  Android 12_POCO X3 NFC_Bug_12.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description
Steps to reproduce: 1. Open 'VOICEMAIL' application after fresh installation or clearing data. 2. Click on 'PURCHASE FOR ONLY \$2.99' options. 3. Pay attention to the result. Actual result: There is no payment option when clicking it. Please see Android 12_POCO X3 NFC_Bug_12.mp4 Expected result: There should be a payment option when clicking it.

[QATC-833601] Quick Status: Delete Status: The button is not working when clicking it Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_13_Log File.txt  Android 12_POCO X3 NFC_Bug_13.mp4
Severity/Importance:	2-Major

Error Type:	Functional
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Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on 'QUICK STATUS'.
3. Click on any created status.
4. Click on the 'Delete status' button.
5. Pay attention to the result.

Actual result: The button is not working when clicking it. Please see [Android 12_POCO X3 NFC_Bug_13.mp4](#)

Expected result: The button should be working when clicking it.



[QATC-833628] [Greetings: Create new status: 'Stoped' is displayed instead of 'Paused'](#) Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_14_Log File.txt Android 12_POCO X3 NFC_Bug_14.mp4 Android 12_POCO X3 NFC_Bug_14.png Voicemail_record_v1_1c.png
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on any 'Create new greeting'.
3. Click on the 'Press to start' button.
4. Click on the left button.
5. Pay attention to the result.

Actual result: 'Stoped' is displayed instead of 'Paused'. Please see [Android 12_POCO X3 NFC_Bug_14.png](#) and [Android 12_POCO X3 NFC_Bug_14.mp4](#)

Expected result: 'Stoped' should not be displayed instead of 'Paused' as per the requirements. Please see [Voicemail_record_v1_1c.png](#)

Additional Information: The same thing is happened for 'Quick status' module.



[QATC-833719] Greetings: Select a receipient: Placeholder is not displayed for 'Search' option Created: 11/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_15.png  Voicemail_contacts_v1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description



Steps to reproduce: <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on any created greeting from greeting module.3. Click on the 'Select a receipient' button.4. Click on the search button.5. Pay attention to the result. <p>Actual result: Placeholder is not displayed for 'Search' option. Please see Android 12_POCO X3 NFC_Bug_15.png</p> <p>Expected result: Placeholder is not displayed for 'Search' option.</p>
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[QATC-833720] Greetings: Select a recipient: The scroll button with its line is moved to the left, overlapping the contact lines Created: 11/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0

Labels:	None
Remaining Estimate:	Not Specified
Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	Device Model: POCO X3 NFC Android Version: 12.0

Attachments:	 Android 12_POCO X3 NFC_Bug_16.png  Voicemail_contacts_v1b.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description
Steps to reproduce: <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on any created greeting from greeting module.3. Click on the 'Select a receipient' button.4. Pay attention to the result. <p>Actual result: The scroll button with its line is moved to the left, overlapping the contact lines. Please see Android 12_POCO X3 NFC_Bug_16.png</p> <p>Expected result: The scroll button with its line should not be moved to the left as per the requirements. Please see Voicemail_contacts_v1b.png</p>

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[QATC-833724] Greetings: Create new greeting: No validation message is displayed when creating more than 20 greetings Created: 11/Feb/24	
Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_17_Log File.txt  Android 12_POCO X3 NFC_Bug_17.mp4
Severity/Importance:	3-Average
Error Type:	Functional

Description
Steps to reproduce: <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on 'create new greeting' button.

3. Create a new greeting by recording a greeting.
4. Repeat step 2 and 3 for creating more than 20 greetings.
5. Pay attention to the result.

Actual result: No validation message is displayed when creating more than 20 greetings. Please see [Android 12_POCO X3 NFC_Bug_17.mp4](#)

Expected result: A validation message should be displayed when creating more than 20 greetings.

Additional Information: The same thing is happened for Quick status module.



[QATC-833760] Quick status: Create new status: Title: No validation message is displayed when entering more than 50 letters Created: 11/Feb/24

Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_18_Log File.txt Android 12_POCO X3 NFC_Bug_18.mp4 Android 12_POCO X3 NFC_Bug_18.png
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on the 'Quick status' button.
3. Click on 'create new status' button.
4. Click on 'press to start' button.
5. Enter more than 50 letters in Title field.
6. Pay attention to the result.

Actual result: No validation message is displayed when entering more than 50 letters. Please see [Android 12_POCO X3 NFC_Bug_18.png](#)

Expected result: A validation message should be displayed when entering more than 50 letters.




Additional Information: The same thing is happened for Greetings modules search recipient, search group and title of create new greeting options.



12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_19_Log File.txt  Android 12_POCO X3 NFC_Bug_19.png  Android_12_POCO X3 NFC_Bug_19.mp4
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.

2. Click on the 'Quick status' button.

3. Click on 'create new status' button.

4. Click on 'press to start' button.

5. Enter local letters.

6. Pay attention to the result.

Actual result: No validation message is displayed when entering local letters. Please see [Android 12_POCO X3 NFC_Bug_19.png](#)

Expected result: A validation message should be displayed when entering local letters.

Additional Information: The same thing is happened for Greetings modules search recipient, search group and title of create new greeting options.






12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
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Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_20_Log File.txt  Android 12_POCO X3 NFC_Bug_20.mp4  Android 12_POCO X3 NFC_Bug_20.png
Severity/Importance:	3-Average
Error Type:	Functional

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on the 'Quick status' button.3. Click on 'create new status' button.4. Click on 'press to start' button.5. Enter special symbols in Title field.6. Pay attention to the result. <p>Actual result: No validation message is displayed when entering special symbols. Please see Android 12_POCO X3 NFC_Bug_20.png</p> <p>Expected result: A validation message should be displayed when entering special symbols.</p> <p>Additional Information: The same thing is happened for Greetings modules search recipient, search group and title of create new greeting options.</p>

[QATC-833788] Quick status: Create new status: Title: No validation message is displayed when entering a single space Created: 11/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		




Attachments:	 Android 12_POCO X3 NFC_Bug_21_Log File.txt  Android 12_POCO X3 NFC_Bug_21.mp4  Android 12_POCO X3 NFC_Bug_21.png
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Severity/Importance:	3-Average
Error Type:	Functional

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on the 'Quick status' button.3. Click on 'create new status' button.4. Click on 'press to start' button.5. Enter a single space in Title field.6. Pay attention to the result. <p>Actual result: No validation message is displayed when entering a single space. Please see Android 12_POCO X3 NFC_Bug_21.mp4</p> <p>Expected result: A validation message should be displayed when entering a single space.</p> <p>Additional Information: The same thing is happened for Greetings modules search recipient, search group and title of create new greeting options.</p>
<div><div></div><div></div><div></div></div>

[QATC-833791] Quick status: Create new status: Title: No validation message is displayed when entering special characters Created: 11/Feb/24	
Updated: 15/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	2.0
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_22_Log File.txt  Android 12_POCO X3 NFC_Bug_22.mp4  Android 12_POCO X3 NFC_Bug_22.png
Severity/Importance:	3-Average
Error Type:	Functional

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on the 'Quick status' button.3. Click on 'create new status' button.4. Click on 'press to start' button.5. Enter special characters in Title field.6. Pay attention to the result. <p>Actual result: No validation message is displayed when entering special characters. Please see Android 12_POCO X3 NFC_Bug_22.png</p>

Expected result: A validation message should be displayed when entering special characters.

Additional Information: The same thing is happened for Greetings modules search recipient, search group and title of create new greeting options.



[QATC-833795] Quick status: A circle checkbox is displayed instead of the ON/OFF button Created: 11/Feb/24 Updated: 15/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	3.0
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_23.png Voicemail_status_v1.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Click on the 'Quick status' button.
3. Pay attention to the result.



Actual result: A circle checkbox is displayed instead of the ON/OFF button. Please see [Android 12_POCO X3 NFC_Bug_23.png](#)

Expected result: A circle checkbox should not be displayed instead of the ON/OFF button as per the requirements. Please see [Voicemail_status_v1.png](#)



[QATC-833803] Greetings: Create new greeting: When greeting buttons are on, scrolling down and again scrolling up, buttons are turned off automatically Created: 11/Feb/24 Updated: 12/Feb/24

Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		
Attachments:	 Android 12_POCO X3 NFC_Bug_25_Log File.txt  Android 12_POCO X3 NFC_Bug_25.mp4		
Severity/Importance:	2-Major		
Error Type:	Functional		




Description

Steps to reproduce:



1. Open 'VOICEMAIL' application.
2. Turn on buttons of created greeting if they are turned off.
3. Scroll down.
4. And scroll up.
5. Pay attention to the result.

Actual result: When greeting buttons are on, scrolling down and again scrolling up, buttons are turned off automatically. Please see [Android 12_POCO X3 NFC_Bug_25.mp4](#)

Expected result: When greeting buttons are on, scrolling down and again scrolling up, buttons should not be turned off automatically.



[QATC-833812] Greetings: Create new greetings: Select a recipient: The application is reloaded when clicking it with the back in the top-left while an endless spinner is appearing <small>Created: 11/Feb/24 Updated: 15/Feb/24 Resolved: 15/Feb/24</small>	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	2.0
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		
Attachments:	 Android 12_POCO X3 NFC_Bug_24_Log File.txt  Android 12_POCO X3 NFC_Bug_24.mp4		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

- 1. Open 'VOICEMAIL' application.
- 2. Click on any created greeting.
- 3. Click on the 'Select a recipient' button.
- 4. Click on the back button in top left before endless spinner is disappeared.
- 5. Pay attention to the result.

Actual result: The application is reloaded when clicking it with the back in the top-left while an endless spinner is appearing. Please see [Android 12_POCO X3 NFC_Bug_24.mp4](#)

Expected result: The application should not be reloaded when clicking it with the back in the top-left while an endless spinner is appearing.



[QATC-833839] Quick Status: When my selected recipient called me and I received it, I heard my own quick status Created: 11/Feb/24 Updated: 15/Feb/24

Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	3.0
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	Android 12_POCO X3 NFC_Bug_26.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

- 1. Receive the call from your selected recipient.
- 2. Pay attention to the result

Actual result: When my selected recipient called me and I received it, I heard my own quick status. Please see [Android 12_POCO X3 NFC_Bug_26.mp4](#)

Expected result: When my selected recipient called me and I received it, I should not heard my own quick status.



Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_27.mp4  Android 12_POCO X3 NFC_Bug_27.png
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps to reproduce:

1. Not picking up the call from the selected recipient.

2. Pay attention to the result in recipients side.

Actual result: It is not played to the selected recipient when calling me and I am not picking it up. Please see [Android 12_POCO X3 NFC_Bug_27.mp4](#)

Expected result: It should be played to the selected recipient when calling me and I am not picking it up.




Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Duplicate	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		



Original Estimate:	Not Specified
Environment:	Device Model: POCO X3 NFC Android Version: 12.0

Attachments:	 Android 12_POCO X3 NFC_Bug_28.mp4  Android 12_POCO X3 NFC_Bug_28.png
Severity/Importance:	2-Major
Error Type:	Functional

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Not picking up the call from the selected recipient.2. Pay attention to the result in recipients side. <p>Actual result: It is not played to the selected recipient when calling me and I am not picking it up. Please see Android 12_POCO X3 NFC_Bug_28.mp4</p> <p>Expected result: It should be played to the selected recipient when calling me and I am not picking it up.</p>


[QATC-833848] Greetings: When playing a created greeting and creating a new greeting, the previous greetings audio overlapped the new one by recording the previous ones audio in it <small>Created: 11/Feb/24 Updated: 12/Feb/24</small>	
Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Attachments:	 Android 12_POCO X3 NFC_Bug_29_Log File.txt  Android 12_POCO X3 NFC_Bug_29.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description
<p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Open 'VOICEMAIL' application.2. Click on 'Create new greeting'.3. Play an already created greeting.4. Moving out from it and create another greeting by clicking 'Create new greeting'.5. Pay attention to the results. <p>Actual result: When playing a created greeting and creating a new greeting, the previous greetings audio overlapped the new one by recording the previous ones audio in it. Please see Android 12_POCO X3 NFC_Bug_29.mp4</p>

Expected result: When playing a created greeting and creating a new greeting, the previous greetings audio should not be overlapped the new one by recording the previous ones audio in it.



[QATC-833851] **Greetings: When selecting a created greeting and deleting it, all of the created greetings are deleted** Created: 11/Feb/24 Updated:

12/Feb/24	
Status:	To Be Reformulated
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Dipa Ghosh	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Device Model: POCO X3 NFC Android Version: 12.0		

Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open 'VOICEMAIL' application.
2. Select an already created greeting from greetings module.
3. Delete it.
4. Pay attention to the result.

Actual result: When selecting a created greeting and deleting it, all of the created greetings are deleted.

Expected result: When selecting a created greeting and deleting it, all of the created greetings should not be deleted.

Additional Information: The same thing is happened for the Quick status module.

