Son Nguyen

Project Manager

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SUMMARY

IT Professional with over 10 years of experience specializing in IT department management for international logistics companies. I can implement effective IT strategies at local and global levels. My greatest strength is business awareness, which enables me to permanently streamline infrastructure and applications.

EXPERIENCE

2006-12 - present

Senior Project Manager

Seton Hospital, ME

- Oversaw all major hospital IT projects for 10+ years, focus on cost reduction.
- Responsible for creating, improving, and developing IT project strategies.
- Implemented the highly successful Lean Training and Six Sigma projects for all employees.
- I reduced the costs of IT infrastructure maintenance by 5% in 2015 by successfully rebuilding the infrastructure.

2004-09 - 2006-12

Junior Project Manager

Seton Hospital, ME

- Streamlined IT logistics and administration operation cutting costs by 25%.
- Diagnosed problems with hardware and operating systems and implemented solutions to increase efficiency.
- Maintained the user database of over 30000 patients, implemented new solutions inside the dashboard.
- Managed project for lean training for all IT Support Officers.

EDUCATION

1996-09 - 2001-05

Master of Computer Science, University of Maryland

- Graduated Summa Cum Laude.
- Member of Student Association of Project Management
- Managed a student project to develop a weekly IT News podcast.

SKILLS

Business Process Improvement - history of successful innovations leading to cost savings.

Vendor Management - proven track record of managing vendors in projects with budgets of over $1'000'000.

Project Scheduling - over 90% of projects led were finished in due time.

Sales Analysis - background in IT Sales with deep understanding of negotiating contracts.

CERTIFICATIONS

2015-05   PMP - Project Management Institute

2014-04   PRINCE2® Foundation