

DIAA-ELDIN MOHAMED

December 25th 1990

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An experienced IT Manager with a very good communication and managerial level skills, seeking for new challenges that will empower my knowledge and improve my skills.

EXPERIENCE

JANUARY 2020 – PRESENT

IT MANAGER, PROFESSIONAL READY MIX

- Design and configure all the network equipment's and security for head office and three other branches.
- Perform day-to-day administration of the company's network infrastructure.
- Monitor and troubleshoot network performance and security issues.
- Recommended procedure modifications or improvements.
- Creating rational strategies for upgrading the company's network software whenever a new update is available.
- Constructing and implementing plans to ensure the company's network continues to operate smoothly in the event of a problem.
- Train and provide troubleshooting procedures to helpdesk personnel for first-line network issues.
- Establishing networking environment by designing system configuration, directing system installation, defining, documenting, and enforcing system standards.
- Securing network system by establishing and enforcing policies, and defining and monitoring access.
- Managing and maintaining the file server.
- Install new CCTV system for the head office and the other three branches,
- Implementation of ERP system (BRIGHT INFORMATION SYSTEM) For Head Office and other three branches.
- Design And Build GUI Appraisal Form Application for HR Department using (python) each manager in our company can evaluate his employees and the results Automatically Sent to HR Manager by Email.
- Design And Build a Small HR System Contains (employee's data – Vacations – Attendance – Salaries).

SYSTEM ADMINISTRATOR, PACK TEC COMPANY.

- Properly escalate unresolved queries to the next level of support.
- New accounts set-up and active directory administration.
- Monitor the system daily and respond immediately to security or usability concern.
- Configure, maintain, monitor, and troubleshoot windows software Deployments.
- Maintain and troubleshoot district network based services: File and Print services, Email, Active Directory and DHCP/DNS.
- Ensure systems are secure and protected from breach or viruses.
- Properly escalate unresolved queries to the next level of support.
- Securing network system by establishing and enforcing policies, and defining and monitoring access.

NETWORK AND SYSTEM ADMINISTRATOR, GOODSMART (FREELANCE)

- Design and configure all the network equipment's and security
- Configure, maintain, monitor, and troubleshoot windows software Deployments.
- Install, maintain, upgrade, and troubleshoot routers, gateways, firewalls, and other networking infrastructure for local area and wide area networks (LAN/WAN), including Internet connectivity.
- Implementation of open source Firewall(Clear Os)

NETWORK AND SYSTEM ADMINISTRATOR, EAGLES CAR (FREELANCE)

- Designing, deploying And Securing the Network.
- Install New CCTV System for the head office.
- Installing And Configuring Software, hardware and networks.

NETWORK AND SYSTEM ADMINISTRATOR, ROYAL COMPANY (FREELANCE)

SEPTMBER 2018 – FEBRUARY 2019

HELP DESK, BEDAYA INTERNATIONAL SCHOOL.

- Serve as the first point of contact for seeking technical assistance.
- Installing And Configuring Software, hardware and networks.
- Provide troubleshooting and configuration support for client desktop and networking environment.
- Create New User accounts.

FEBRUARY 2018 – JUNE 2018

SITE ENGINEER, NEC COMPANY.

JUNE 2014 – OCTOBER 2017

MILITARY OFFICER AT THE ARMED FORCES.

EDUCATION

2007 - 2012

BACHELOR'S DEGREE COMMUNICATION ENGINEERING,

6 OCTOBER UNIVERSITY.

SKILLS

- Keen on gaining new knowledge and keep updated with the new technologies in the market.
- Creativity.
- Communication skill.
- Team Player.
- Loyalty.

MILITARY STATUS

- Exempted.