

# **Splunk Education**

Student Handbook - v. 10.22.2021



## SPLUNK EDUCATION

## **Student Handbook**

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### PROGRAM INTRODUCTION

Welcome to the world of Splunk Education! From free courses to paid subscriptions, from a few minutes to a few days, from your first day to your first deployment, we are here to help you get the most out of Splunk—the **Data to Everything** platform.

### Where do I start?

Great question! Here at Splunk, our Data-to-Everything Platform includes everything you need to ensure your digital initiatives succeed... but how? Leverage our Splunk Education offerings to empower your people to predict, identify, and solve problems in real time. We can teach you to answer your own questions across business, IT, DevOps and security functions with world-class investigative capabilities, intuitive visualizations, and seamless collaboration.

Splunk Education offers focused training programs that enable you to get started quickly and stay relevant. We greatly enhance the value that Splunk can bring to you and your company. Experience has shown that attending Splunk education can have an immediate and profound impact on your staff and your organization. Our goal is to deliver the maximum amount of practical information in the shortest amount of time to keep your downtime or out-of-office time to a minimum. We focus on the tasks required to implement, manage, develop and use Splunk, with the goal of helping you become self-sufficient and productive as quickly as possible.

Remember—an investment in education is an investment in success. Past participants in Splunk Education courses (and <u>certifications</u>) report higher earnings and more promotions than their industry peers. Organizations that make use of Splunk Education are three times more likely to accomplish their Splunk-driven business objectives. Ready to get started?

Most learning paths start with single-subject courses. View this **guide** to get started!

Keep reading to learn more about our current offerings...

### **DELIVERY METHODS**

### Splunk Education courses are offered in the following delivery methods:

### Self-paced FREE courses

Attend training any time and from any location. These self-paced courses include free eLearning, use-case videos, walkthroughs and more! Please see <a href="here">here</a> for a comprehensive list of resources.

### Self-paced eLearning

Attend training any time and from any location. These self-paced courses include videos and hands-on labs.

### Instructor-led virtual (public)

These *public* courses are open to all customers and partners and are delivered by a live instructor via WebEx that can be attended from any location. We understand how adults learn and have taken virtual classes to the next level. We ensure that maximum concentration is kept during the 3-4.5 hour/day classes with engaging instructors, and comprehensive hands-on labs.

### Instructor-led classroom (public)

With classrooms across the globe and a new state-of-the-art purpose-built classroom at our headquarters in San Francisco, we offer in-person training. These classes take you away from your daily office routine and immerse you into the world of Splunk. We create the ideal environment to get fast-tracked knowledge of how to get the best from Splunk.

### Instructor-led dedicated virtual (private)

If you have a team to train, you can have a dedicated virtual class delivered by a live instructor via WebEx to just your employees. Students can attend from any location, but with the added ability to be able to virtually converse with colleagues and the instructor and focus the class on the needs of your organization.

### Instructor-led dedicated onsite (private)

If you have a team to train, you can bring a Splunk instructor to your site enabling lively discussion amongst the attendees related to your company's specific use of Splunk.

### **LEARNING PATHS**

With such an extensive list of courses available, some students don't know where to start (or stop!). This is why we've put together **Learning Paths** designed to give students everything they need to become true subject matter experts in their desired field.

## **SEARCH EXPERT (SPLUNK ENTERPRISE / CLOUD)**

The Search Expert learning path offers courses to teach you to write efficient searches, perform correlations, create visualizations, and leverage subsearches and lookups.

COURSES (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
<u>Visualizations</u>	Free eLearning
Working with Time	\$500 or 1 credit
Statistical Processing	\$500 or 1 credit
Comparing Values	\$500 or 1 credit
Result Modification	\$500 or 1 credit
Leveraging Lookups and Subsearches	\$500 or 1 credit
Correlation Analysis	\$500 or 1 credit
Search Under the Hood	Free eLearning
Multivalue Fields	\$500 or 1 credit
Search Optimization	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1, Fundamentals 2, Fundamentals 3 and Advanced Searching and Reporting.

### KNOWLEDGE MANAGER (SPLUNK ENTERPRISE / CLOUD)

The Knowledge Manager learning path courses teach you to create knowledge objects including lookups, data models, and different types of fields. In addition, you learn to build dashboards and add inputs for filtering.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Dynamic Dashboards	\$500 or 1 credit
Using Choropleth	\$500 or 1 credit
Search Optimization	Free eLearning

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1, Fundamentals 2, Fundamentals 3 and Creating Dashboards with Splunk.

### **DATA SCIENCE ANALYST**

The Data Science Analyst learning path courses teach you to write efficient and optimized searches to extract analytics from your data. It covers machine learning, transaction analysis and prediction. It also includes the courses to help build and use the knowledge objects including data models and lookups.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
<u>Visualizations</u>	Free eLearning
Working with Time	\$500 or 1 credit
Statistical Processing	\$500 or 1 credit
Comparing Values	\$500 or 1 credit
Result Modification	\$500 or 1 credit
Leveraging Lookups and Subsearches	\$500 or 1 credit
Correlation Analysis	\$500 or 1 credit
Search Under the Hood	Free eLearning
Multivalue Fields	\$500 or 1 credit
Search Optimization	\$500 or 1 credit
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
<u>Dynamic Dashboards</u>	\$500 or 1 credit
Using Choropleth	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1, Fundamentals 2 and Fundamentals 3.

### **AND**

COURSE (Multi-Subject)	PRICE
Splunk for Analytics and Data Science	\$1,500 or 3 credits

### SPLUNK CLOUD ADMINISTRATOR

The Splunk Cloud Administrator learning path offers courses for admins to manage data inputs and configurations in Splunk Cloud.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

### **AND**

COURSE (Multi-Subject)	PRICE
Splunk Cloud Administration	\$2,000 or 4 credits

**Pro tip:** Candidates who complete the learning path above and hold the Splunk Core Certified Power User certification are eligible for the **Splunk Cloud Certified Admin** certification exams.

### SPLUNK ENTERPRISE ADMINISTRATOR

The Splunk Enterprise Administrator learning path teaches you the concepts, tasks, and best practices to install, configure, and manage your deployment, and learn to onboard varying data.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

COURSE (Multi-Subject)	PRICE
Splunk Enterprise System Administration	\$1,000 or 2 credits
Splunk Enterprise Data Administration	\$1,500 or 3 credits
Troubleshooting Splunk Enterprise	\$1,000 or 2 credits
Splunk Enterprise Cluster Administration	\$1,500 or 3 credits
Transitioning to Splunk Cloud	\$1,000 or 2 credits
Implementing Splunk SmartStore	\$500 or 1 credits
Working with Metrics in Splunk	\$1,000 or 2 credits
Implementing Splunk Data Stream Processor	\$2,000 or 4 credits

**Pro tip:** Candidates who complete the learning path above and hold the Splunk Core Certified Power User certification are eligible for the **Splunk Enterprise Certified Admin** certification exam.

### **SPLUNK ENTERPRISE ARCHITECT**

The Splunk Enterprise Architect learning path teaches you concepts and best practices for sizing, scaling, and deploying Splunk across your organization.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

COURSE (Multi-Subject)	PRICE
Splunk Enterprise System Administration	\$1,000 or 2 credits
Splunk Enterprise Data Administration	\$1,500 or 3 credits
Troubleshooting Splunk Enterprise	\$1,000 or 2 credits
Splunk Enterprise Cluster Administration	\$1,500 or 3 credits
Architecting Splunk Enterprise Deployments	\$1,500 or 3 credits
Splunk Deployment Practical Lab	\$1,000 or 2 credits

**Pro tip:** Candidates who complete the learning path above, the **Splunk Enterprise Practical Lab**, and hold the Splunk Enterprise Certified Admin certification are eligible for the **Splunk Enterprise Certified Architect** certification exam.

### SPLUNK ENTERPRISE DEVELOPER

The Splunk Enterprise Developer learning path teaches you how to harness the power of Splunk's Web Framework, create rich, interactive dashboards and forms, and package Splunk knowledge objects for distribution across your organization.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
<u>Visualizations</u>	Free eLearning
Working with Time	\$500 or 1 credit
Statistical Processing	\$500 or 1 credit
Leveraging Lookups and Subsearches	\$500 or 1 credit
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
<u>Dynamic Dashboards</u>	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1, Fundamentals 2 and Creating Dashboards.

COURSE (Multi-Subject)	PRICE
Advanced Dashboards and Visualizations	\$500 or 1 credit

Splunk Enterprise System Administration	\$1,000 or 2 credits
Splunk Enterprise Data Administration	\$1,500 or 3 credits
Building Splunk Apps	\$1,500 or 3 credits
Developing with Splunk's REST API	\$1,000 or 2 credits

**Pro tip:** Candidates who complete the learning path above and hold **either** the Splunk Enterprise Certified Admin certification **or** the Splunk Cloud Certified Admin certification are eligible for the **Splunk Certified Developer** certification exam.

### **SOC ANALYST (ENTERPRISE SECURITY and MISSION CONTROL)**

The SOC Analyst learning path prepares security analysts to use Splunk Enterprise Security (ES) and Mission Control. Students will use ES to identify and track security incidents, analyze security risks, use predictive analytics, and threat discovery.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
<u>Visualizations</u>	Free eLearning
Leveraging Lookups and Subsearches	\$500 or 1 credit
Search Under the Hood	Free eLearning
Intro to Knowledge Objects	Free eLearning
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

### **AND**

COURSE (Multi-Subject)	PRICE
Using Splunk Enterprise Security	\$1,500 or 3 credits
Using Splunk Mission Control	\$500 or 1 credit

## SOC ADMINISTRATOR (ENTERPRISE SECURITY) ON-PREM

The SOC Administrator learning path courses teach security admins to install, configure, and manage Enterprise Security on Splunk Enterprise.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
Visualizations	Free eLearning
Leveraging Lookups and Subsearches	\$500 or 1 credit
Search Under the Hood	Free eLearning
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Dynamic Dashboards	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

COURSE (Multi-Subject)	PRICE
Splunk Enterprise System Administration	\$1,000 or 2 credits
Splunk Enterprise Data Administration	\$1,500 or 3 credits
Administering Splunk Enterprise Security	\$1,500 or 3 credits

**Pro tip:** Candidates who complete the learning path above are eligible for the **Splunk Enterprise Security Certified Admin** certification exam.

## SOC ADMINISTRATOR (ENTERPRISE SECURITY) CLOUD

The SOC Administrator learning path courses teach security admins to configure and manage Enterprise Security on Splunk Cloud.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
<u>Visualizations</u>	Free eLearning
Leveraging Lookups and Subsearches	\$500 or 1 credit
Search Under the Hood	Free eLearning
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit

<del>Dynamic Businedias</del>		<u>Dynamic Dashboards</u>	\$500 or 1 credit
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<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

### **AND**

COURSE (Multi-Subject)	PRICE
Splunk Cloud Administration	\$2,000 or 4 credits
Administering Splunk Enterprise Security	\$1,500 or 3 credits

**Pro tip:** Candidates who complete the learning path above are eligible for the **Splunk Enterprise Security Certified Admin** certification exam.

### **SOAR ADMINISTRATOR**

The SOAR Administrator learning path teaches you how to install and configure SOAR, and achieve orchestration and automation tasks through SOAR playbook development.

COURSE (Multi-Subject)	PRICE
Administering SOAR	\$1,000 or 2 credits
Developing SOAR Playbooks	\$1,000 or 2 credits
Splunk Enterprise System Administration	\$1,000 or 2 credits
Splunk Enterprise Data Administration	\$1,500 or 3 credits
Administering Splunk Enterprise Security	\$1,500 or 3 credits
Advanced SOAR Implementation	\$1,500 or 3 credits

**Pro tip:** Candidates who complete the learning path above are eligible for the **Splunk SOAR Certified Automation Developer** certification exam.

### IT ANALYST (IT SERVICE INTELLIGENCE)

The IT Analyst learning path teaches analysts to use Splunk IT Service Intelligence features, such as Service Analyzer, Notable Events Review, Glass Tables, Deep Dives, KPI Alerts and more.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
<u>Visualizations</u>	Free eLearning
Leveraging Lookups and Subsearches	\$500 or 1 credit
Search Under the Hood	Free eLearning
Intro to Knowledge Objects	Free eLearning
Enriching Data with Lookups	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

### **AND**

COURSE (Multi-Subject)	PRICE
Using Splunk IT Service Intelligence	\$500 or 1 credit

## IT ADMINISTRATOR (IT SERVICE INTELLIGENCE) ON-PREM

The IT Administrator learning path teaches admins to install, configure, and manage Splunk for IT Service Intelligence (ITSI) on Splunk Enterprise.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
<u>Using Fields</u>	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning

<u>Visualizations</u>	Free eLearning
Working with Time	\$500 or 1 credit
Leveraging Lookups and Subsearches	\$500 or 1 credit
Correlation Analysis	\$500 or 1 credit
Search Under the Hood	Free eLearning
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
<u>Dynamic Dashboards</u>	\$500 or 1 credit
Search Optimization	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

### AND

COURSE (Multi-Subject)	PRICE
Splunk Enterprise System Administration	\$1,000 or 2 credits
Splunk Enterprise Data Administration	\$1,500 or 3 credits
Implementing Splunk IT Service Intelligence	\$2,000 or 4 credits

**Pro tip:** Candidates who complete the learning path above are eligible for the **Splunk IT Service Intelligence Certified Admin** certification exam.

## IT ADMINISTRATOR (IT SERVICE INTELLIGENCE) CLOUD

The IT Administrator learning path teaches admins to configure and manage Splunk for IT Service Intelligence (ITSI) on Splunk Cloud.

COURSE (Single-Subject)	PRICE
What is Splunk?	Free eLearning
Intro to Splunk	Free eLearning
Using Fields	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
Scheduling Reports and Alerts	Free eLearning
<u>Visualizations</u>	Free eLearning
Working with Time	\$500 or 1 credit
Leveraging Lookups and Subsearches	\$500 or 1 credit
Correlation Analysis	\$500 or 1 credit
Search Under the Hood	Free eLearning
Intro to Knowledge Objects	Free eLearning
Creating Knowledge Objects	\$500 or 1 credit
Creating Field Extractions	\$500 or 1 credit
Enriching Data with Lookups	\$500 or 1 credit
Data Models	\$500 or 1 credit
Introduction to Dashboards	Free eLearning without labs or paid eLearning/ILT with labs \$500 or 1 credit
<u>Dynamic Dashboards</u>	\$500 or 1 credit
Search Optimization	\$500 or 1 credit

<sup>\*</sup>Equivalent retired multi-subject courses include Fundamentals 1 and Fundamentals 2.

COURSE (Multi-Subject)	PRICE
Splunk Cloud Administration	\$2,000 or 4 credits
Implementing Splunk IT Service Intelligence	\$2,000 or 4 credits

**Pro tip:** Candidates who complete the learning path above are eligible for the **Splunk IT Service Intelligence Certified Admin** certification exam.

### **SPLUNK OBSERVABILITY**

The Observability learning path for Site Reliability Engineer (SRE), DevOps and Developer includes individual courses that teach the core skills on Infrastructure Monitoring, Application Performance Management, Log Observer, Synthetics, Real User Monitoring and On-Call.

COURSE (Multi-Subject)	PRICE
Introduction to Splunk Observability	Free eLearning
Introduction to Splunk IM	Free eLearning
Splunk Infrastructure Monitoring Fundamentals	\$500 or 1 credit
Visualizing and Alerting in Splunk Infrastructure Monitoring	\$500 or 1 credit
Automation Using the REST and SignalFlow API	\$1,000 or 2 credits
Using the Splunk IM Terraform Provider	\$1,000 or 2 credits
Kubernetes Monitoring with Splunk IM	\$500 or 1 credit
Ingesting Application Metrics in Splunk IM	\$500 or 1 credit
Splunk Observability Cloud: Teams	Free eLearning
Splunk Observability Cloud: Enterprise Features	Free eLearning
Using the Log Observer	\$500 or 1 credit
Using Splunk Synthetic Monitoring	Free eLearning

Using Splunk Application Performance Monitoring	\$500 or 1 credit
Instrumenting Applications for Splunk APM	\$500 or 1 credit
Using Splunk Real User Monitoring (RUM)	Free eLearning
Responding to Incidents in Splunk On-Call	Free eLearning
Splunk On-Call Administration	\$500 or 1 credit

### TRAINING CREDITS

Splunk Education offers training credits to provide flexibility and volume discounts. Training credits can be used for all education offerings, delivery methods and certification exam vouchers\*. Training credits can also be used by anyone within your organization to provide the right training, at the right time, throughout the 12-month term.

Each training credit is valued at \$500/credit. The number of training credits required for each course and delivery method can be found in the **pricing list** and the volume discounts are outlined below.

### **Training Credit Volume Discounts**

Number of Credits	List Price	Discount	Final Price
50	\$25,000	2%	\$24,500
100	\$50,000	5%	\$47,500
200	\$100,000	10%	\$90,000

<sup>\*</sup>Please note, one (1) training credit can be converted to purchase a five-pack certification exam vouchers. Please send a request to <a href="mailto:certification@splunk.com">certification@splunk.com</a> for assistance.

### SPLUNK ENTERPRISE / CLOUD BASIC SUBSCRIPTION

Splunk Education Basic eLearning subscription allows everyone in your organization to fully utilize Splunk. For one year, anyone within a designated @company.com domain(s) can be successful by completing the self-paced eLearning courses included in the subscription. Please view additional information here **Splunk Education Basic Subscription Datasheet**.

The learner has the option to complete one or two learning paths or they can register and complete the courses of their choice.

### **Every learner should start with these three courses first:**

- What is Splunk?
- Intro to Splunk
- Using Fields

### **Search Expert Learning Path (eLearning with Labs)**

- Scheduling Reports and Alerts
- Visualizations
- Working with Time
- Statistical Processing
- Comparing Values
- Result Modification
- Leveraging Lookups and Subsearches
- Correlation Analysis
- Search Under the Hood
- Multivalue Fields

### **Knowledge Manager Learning Path (eLearning with Labs)**

- Intro to Knowledge Objects
- Creating Knowledge Objects
- Creating Field Extractions
- Enriching Data with Lookups
- Data Models
- Introduction to Dashboards
- Dynamic Dashboards
- Using Choropleth

### An additional course that applies to both paths:

Search Optimization

Please contact Education AMER@splunk.com for pricing.

### **COURSE REGISTRATION**

To register for a Splunk Education course, all students must first create a <u>Splunk.com</u> account. Any issues encountered in creating an account <u>or</u> logging into an account should be directed to <u>Splunk Support</u> (we recommend calling your regional helpline for the quickest assistance).

There are several ways to pay/register for a course (instructions can also be found <a href="here">here</a>):

#### **ENROLLING USING EDU CREDITS/PASSKEY**

- 1. Use the <u>Catalog</u> to browse by course or use the <u>Schedule</u> page to browse the schedule for Instructor-Led-Training.
- 2. For Instructor-on-Demand classes, click the "Register" button. For live instructor-led classes (virtual or classroom) click the dates in the time-zone/location that best suits your schedule.
- 3. Please review the Terms and Conditions and check the box. Click "Register". You can use the "Continue Shopping" link to add more classes to your cart.
- 4. Review the details on the page and, when ready, click "Checkout". You will be prompted to login. If you do not have a Splunk.com account, you can create one from the next screen.
- 5. Complete any missing fields.
- 6. Select the Training Passkey payment type and enter your passkey in that field. If you do not know your passkey, please contact your internal coordinator.
- 7. Agree to the Terms and Conditions (yes—again!).
- 8. Click "Confirm Order". If your company has set the passkey to auto-approve your registration will be confirmed immediately. Otherwise, the owner of your credits account will receive a notification requesting approval. Your registration will be tentative until the use of the credits is approved.

## **COURSE REGISTRATION (continued)**

### **ENROLLING WITH A CREDIT CARD**

- 1. Use the <u>Catalog</u> to browse by course or use the <u>Classes</u> page to browse the schedule for Instructor-Led Training.
- 2. For Instructor-on-Demand classes, click the "Register" button. For live instructor-led classes (virtual or classroom) click the dates in the time-zone/location that best suits your schedule.
- 3. Be sure to read the Terms and Conditions and check the box. Click "Register". You can use the "Continue Shopping" link to add more classes to your cart.
- 4. Review the details on the page and, when ready, click "Checkout". You will be prompted to login. If you do not have a Splunk.com account, you can create one from the next screen.
- 5. Complete any missing fields.
- 6. Select the "Credit Card" Payment Type and enter your card details
- 7. Agree to the Terms and Conditions, once more for good measure!
- 8. Click "Confirm Order". Your registration will automatically be confirmed!

### **ENROLLING WITH YOUR COMPANY'S BASIC ELEARNING SUBSCRIPTION**

- 1. Use the **Splunk Basic eLearning Subscription** page for registration instructions.
- Note that subscription pricing is not adjusted until you have added a course to your cart and are logged in. Only eLearning courses are included in subscription packages.

### **ACCESSING YOUR COURSE**

Once you've registered for a course, you will receive a confirmation email at the email address you used to create your Splunk Education account with specific instructions. Please carefully review these instructions, as they may include a system compatibility check which should be completed **prior to the start date** of the course. **This is especially true for instructor-led courses.** 

When you're ready to access your course, visit your training profile. Courses you have registered for will be displayed at the bottom of the page. If you are having problems finding your courses, click the My Learning tab, and use the Filter Results drop-down to filter courses by status. Once you have found the course, click the View Details button for additional instructions.

Similarly, access eLearning courses as described above **or directly from the confirmation email you received**. If accessing from your **training profile**, click the **Resume Course/Pathway** button to launch it.

Before launching a course, we suggest you use the test link at <a href="https://splk.it/2TKvg6K">https://splk.it/2TKvg6K</a> to verify that it will work with your system or network.

### **CANDIDATE SUPPORT/FAQ**

Below are some of the most frequently-asked questions fielded by our Education Ops Team. Please also refer to our <a href="Program Guide">Program Guide</a> and <a href="Splunk Education FAQ">Splunk Education FAQ</a> for the most up-to-date FAQ and information. Any questions not answered here can be directed to <a href="Education\_AMER@splunk.com">Education\_AMER@splunk.com</a> (regardless of region, this is our primary mailbox for assistance).

### Q: How much do courses cost?

**A:** Please see the <u>Learning Paths</u> and <u>Appendix A</u> for pricing and links to course descriptions and durations. This information is also available via our <u>pricing list</u>.

### Q: What is the difference between a learning path and a certification track?

**A:** Learning paths are designed to give students a comprehensive list of courses which includes all the information they need to become a subject matter expert. Course prerequisites are detailed on each of the course descriptions. See the **Learning Paths** and **Appendix A** for more information. Splunk Certification develops exams and issues digital badges based on varying levels of knowledge and competency with Splunk products. Most certifications do not require course completion, but we do offer recommended coursework to candidates who do not have on-the-job experience or knowledge. Highly technical tracks do include required prerequisite courses which must be completed by all candidates, regardless of experience. For more information, please refer to our **Splunk Certification Candidate Handbook**.

### Q: I completed a course. How do I access my certificate of completion?

A: Please login here to access your completion certificates.

### Q: I completed an eLearning and want to practice the labs again. Can I regain access?

**A:** Each eLearning with Labs registration comes with access to labs up to three times. Each lab access lasts up to four hours. You can access the labs by launching the course from **your profile**. Additional lab time cannot be granted. Please note, to receive a certificate of completion for the eLearning course, you need to complete the course and all labs within one of the four hour lab sessions.

Q: I want to use my course materials to study for a certification exam, but no longer have them. Where can I download them?

A: Please send a request to **Education AMER@splunk.com** for assistance.

## **CANDIDATE SUPPORT/FAQ (continued)**

### Q: When do EDU credits expire? Is there a way to get an extension?

**A:** EDU credits expire 12 months from the date of purchase. This means that the **courses must begin prior to the expiration date.** Splunk has released a training credit extension SKU (EDU-UNIT-EXT) which enables customers to extend eligible training credits for an additional 12 months for only \$2,500. This extension **cannot** be purchased with existing credits, cannot be used for credits that were previously extended for any reason and must be purchased before the expiration date.

### Q: I have existing EDU credits. Can I use them for certification exam registration?

**A:** Yes! One (1) EDU credit can be used to purchase a five-pack of exam registration vouchers. Please send a request to **certification@splunk.com** for assistance. Partner credits which were purchased at a discounted price of \$250/credit can be used, as well, with (2) EDU credits equalling a five-pack of exam registration vouchers.

### Q: In what languages are instructor-led courses available? In which time zones?

A: Our instructor-led courses are currently available for delivery in English, Spanish, French, German, Portuguese, Japanese and Mandarin. We also have <u>Authorized Learning Partners</u> (<u>ALPs</u>) who can deliver in Italian, Spanish, Portuguese, German, Polish, Japanese, Korean, and Chinese. Translators can be hired, as needed (at the expense of the customer). Courses are globally available in several time zones. Please note: the location for virtual courses indicates the time zone for delivery.

## **SPLUNK POLICIES**

## **Splunk Education Store Terms and Conditions**

## **Splunk Privacy Policy**

## **Splunk Terms of Use**

The above policies are <u>not</u> included in full in the Education Handbook as they are subject to change and are best referenced via our website to ensure the most current, accurate information is available.

### **APPENDIX A**

Here is a complete list of our current paid course offerings, in *alphabetical order*. Please see <a href="here">here</a> for a list of free training resources.

Each of the below courses may include prerequisite courses. These courses include modules and hands-on labs. Please visit the course pages for more information including course descriptions, public class schedules and registration information.

Unsure of which courses you need? Please review the Learning Paths <u>here</u>. Looking for continuing education courses to recertify with **Splunk Certification**? Please see our **Recertification Policy** for which courses qualify for each specific certification track.

COURSE (Paid Only)	DURATION (Hours)	PRICE
Administering SOAR	9	\$1,000 or 2 credits
Administering Splunk Enterprise Security	13.5	\$1,500 or 3 credits
Advanced Dashboards and Visualizations	4.5	\$500 or 1 credit
Architecting Splunk Enterprise Deployments	9	\$1,500 or 3 credits
Automation Using the REST and SignalFlow API	9	\$1,000 or 2 credits
Building Splunk Apps	9	\$1,500 or 3 credit
Comparing Values	3	\$500 or 1 credit
Correlation Analysis	3	\$500 or 1 credit
Creating Field Extractions	3	\$500 or 1 credit
Creating Knowledge Objects	3	\$500 or 1 credit
Data Models	3	\$500 or 1 credit
Developing SOAR Playbooks	9	\$1,000 or 2 credits
Developing with Splunk's REST API	9	\$1,000 or 2 credits
<u>Dynamic Dashboards</u>	3	\$500 or 1 credit
Enriching Data with Lookups	3	\$500 or 1 credit

Implementing Splunk Data Stream Processor (DSP)	18	\$2,000 or 4 credits
Implementing Splunk IT Service Intelligence	18	\$2,000 or 4 credits
Implementing Splunk SmartStore	4.5	\$500 or 1 credit
Ingesting Application Metrics in Splunk IM	4.5	\$500 or 1 credit
Instrumenting Applications for Splunk APM	4.5	\$500 or 1 credit
Introduction to Dashboards*	3	\$500 or 1 credit
Kubernetes Monitoring with Splunk IM	4.5	\$500 or 1 credit
Leveraging Lookups and Sub-searches	3	\$500 or 1 credit
Multivalue Fields	3	\$500 or 1 credit
Result Modification	3	\$500 or 1 credit
Search Optimization	3	\$500 or 1 credit
Splunk Cloud Administration	18	\$2,000 or 4 credits
Splunk Cluster Administration	13.5	\$1,500 or 3 credits
Splunk Deployment Practical Lab	24	\$1,000 or 2 credits
Splunk Enterprise Data Administration	13.5	\$1,500 or 3 credits
Splunk Enterprise System Administration	9	\$1,000 or 2 credits
Splunk for Analytics and Data Science	13.5	\$1,500 or 3 credits
Splunk Infrastructure Monitoring Fundamentals	4.5	\$500 or 1 credit
Splunk On-Call Administration	4.5	\$500 or 1 credit
Statistical Processing	3	\$500 or 1 credit
Transitioning to Splunk Cloud	9	\$1,000 or 2 credits
Troubleshooting Splunk Enterprise	9	\$1,000 or 2 credits
Using Choropleth	3	\$500 or 1 credit
Using Fields*	3	\$500 or 1 credit
Using Splunk Application Performance Monitoring	4.5	\$500 or 1 credit

Using Splunk Enterprise Security	13.5	\$1,500 or 3 credits
Using Splunk IT Service Intelligence	4.5	\$500 or 1 credit
Using Splunk Mission Control	4.5	\$500 or 1 credit
Using the Log Observer	4.5	\$500 or 1 credit
Using the Splunk IM Terraform Provider	9	\$1,000 or 2 credits
Visualizing and Alerting in Splunk Infrastructure Monitoring	4.5	\$500 or 1 credit
Working with Metrics in Splunk	9	\$1,000 or 2 credits
Working with Time	3	\$500 or 1 credit

<sup>\*</sup> These courses are also available as free eLearning with no labs.