Diamane Frazier

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PROFESSIONAL SUMMARY

Ex- customer service representative transitioning into a Software Development role after completing The Gcode House Software Development Bootcamp. Hands-on project experience building front-end webpages. Detail-oriented team player with strong organizational skills. Ability to handle multiple projects simultaneously with a high degree of accuracy.

PROFESSIONAL EXPERIENCE

Gcode House, *Boston, Massachusetts*

Entry Level Frontend Developer (January 2023 – current)

Selected into a competitive program covering the fundamentals of web development. Collaborated within teams to develop and launch custom websites (built in HTML, CSS, and JS), following web development best practices

- Designed interactive websites with responsible features readable across all platforms'
- Collaborate with teams of developers to design front end web applications
- Gained experience through Github in developing user friendly websites

AT&T Mobility, Remote

Customer Service Representative, (June 2022 – December 2022)

- Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.
- Answered customer telephone calls promptly to avoid on-hold wait times.
- Answered constant flow of customer calls with minimal wait times.
- Offered advice and assistance to customers, paying attention to special needs or wants.

EDUCATION & CREDENTIALS

Bachelor's Degree in Interdisciplinary Studies, 2020
Georgia Southern University - Statesboro, GA

Software Engineering Certification of Completion (Html, CSS, JavaScript), 2020
G|Code House, Boston, Massachusetts

Technical Proficiencies: HTML, CSS, Github, Github Desktop, Visual Studio Code, Codepen, Replit, Microsoft Word, Microsoft Excel