DIAMANTA MADALINA PUITEL

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MK2, Fenny Stratford, Milton Keynes

A bilingual BSc Computing student fluent in Python, C#, JavaScript, and lifelong learner constantly excited to learn latest industry trends and programmes. Building on 6+ years of experience working with data, training staff on computer systems, fixing electrical products and customer-centred roles, I bring analytical skills to deliver best practices. I enjoy analysing, testing, writing code and problem-solving– helping companies by bringing value and empowering them to put their best foot forward. I am now looking to apply my theoretical and practical knowledge, as well as data interpretation expertise in a practical value-driven company to deliver unique projects and continue to grow. I can work part-time, remote, hybrid and I have the right to work in UK.

Education & Skills

March 2024 – Current – **Level 5 Diploma in Web Application Development, Remote, Newcastle** College University Centre
- **Key modules**: Frontend Development: HTML, CSS, JavaScript; Backend Development: Python, Flask and Django Frameworks

June 2022 – Current - **BSc Computing,** Regent College London
- **Key programmes:** Programming languages, database systems, computer systems and networks, security, artificial intelligence, vision and graphics, software engineering, etc.
- **Key modules:** Fundamentals of programming, Computing Infrastructure, Databases, Modern Applications, Software Development, Computer Science Fundamentals.
- **Example coursework:** Designing a complete network in Cisco Packet Tracer, Foundation Project, creating different websites in C# with Windows Forms, Java, and Python, updating, and designing the Computing Infrastructure for an IT consultancy company, etc.

May 2019 to June 2019 - **Business Administration (NVQ Level 2),** Milton Keynes College
- Coursework in Professional Prospecting Skills
- Learned how is administered a business company.

Technical Skills: C#, .NET, HTML5, CSS3, JavaScript, Java, Python, PHP, SQL, customer service skills, data analysis such as audio, video data.
Soft Skills: Effective Communication, Teamwork and Collaboration, Critical Thinking, Problem Solving, Adaptability, Organization, Time Management, Active Listening, Empathy, Creativity and Leadership.
Languages: Romanian and English (professional proficiency)

Professional Experience

September 2021 to March 2022 **- Digital Analyst, Aculab PLC**
Milton Keynes
- Identify Healthcare companies working with disabled clients through marketing research to offer biometrics services to protect their security, attracting different numbers of client's.
- Using search platforms to gather visual and audio data with different celebrities in order to create an AI system to improve biometric security systems.
- Data analysis in audio and visual data using different tools, labelling robots or people in recordings for biometric security and identifying celebrities in different audios to better serve and create face recognition systems.
- Recording and collecting audio data using different application programs to improve the AI system.
- Data handling skills, collecting, and organising qualitative and quantitative data in Google Sheets to report to inform Sales and Marketing Management.
- Providing cross-company administration support to remove duplicated data and performing data entry to produce accurate reports regarding CRM database.

Target-driven recruitment agencies: various positions   Milton Keynes

March 2020 to March 2020 - **Electrical Operator**, **Holophane Europe**
- Meeting daily lamp post fitting targets, providing a service to multiple clients including councils and lighting companies.
- Ensuring a smooth delivery of company employee experience by checking and testing cables condition quality in line with project guidelines.
- Utilising different tools to ensure the best outcome, including drills to fit the cables with the screws into LEDs.
- Assuring cleanliness of the workstations and communicating effectively with team members.

January 2020 to March 2020 - **Warehouse Op, Mr Pickwick**
Key achievements:
- Delivering an exceptional customer service experience through managing the returning of cards.
- Using Excel to track returns and identify return trends (per theme).
- Ensuring good housekeeping rules are kept.
- Working with different team to ensure that the products are delivered in a timely manner.

August 2019 to January 2020 - **Warehouse Op**, **Makita (Interaction Recruitment)**
Key achievements:
- Analysing production conditions and packaging.
- Conducting product checks and stock analysis.
- Liaising with the warehouse to forecast dispatches.
- Tracking stock requirements using Excel to ensure smooth daily warehouse operations.

March 2019 to July 2019 - **Clipper Logistics (Single Resource agency), Warehouse Op**
Key achievements:
- Working in a fast-paced environment, overseeing the quality checks of products.
- Scanning records of around 150+ per hour daily packages.
- Ensuring a compliant health and safety working shop floor.
- Adhering to cleanliness guidelines and ensuring sustainable recycling.

September 2017 to February 2019 - **Westcoast Ltd, Warehouse Op**
Key achievements:
- Training teams on new picking computer systems.
- Picking and packing different products at the daily set target.
- Ensuring special products are in perfect condition for delivery to the customers.
- Checking documents for mistakes from the dispatching department to be corrected.

Certifications
May 2021 - **Introduction to Programming Using HTML and CSS,** Microsoft Technology Associate
- Exam 98-383: key learnings - learned different concepts about programming, and how to use them to create different types of web pages, etc.

January 2020 to August 2021 - **Web Development,** Codecademy
- Learned different programming languages such as HTML, JavaScript, Java, PHP, Python, SQL and C#.
- Learned how to style web pages with CSS3. Created small website projects using different frameworks like React, jQuery, NodeJs and Bootstrap.

Hobbies & Interests
- **Avid reading:** exploring spirituality and staying up to date with latest business trends and sector developments, self-development with a particular interest in Emotional Intelligence and leadership styles.

References available upon request