

INTRODUCTION

Titiksha has been an example in achieving huge feats with unparalleled figures ever since its inception in 2008. Titiksha has grown in stature in terms of its content, infrastructure and logistics. The overwhelming crowd of such a high magnitude and a world-class technological display along with a tinge of enjoyment has made our dream a technological extravaganza. With such vastness and diversity, the hospitality of the guests is of paramount importance.

We, at Titiksha, constantly strive towards the satisfaction of everyone. We shall leave no stone unturned in fulfilling the needs of a secure accommodation away from home. Along with accommodation facilities for our participants, we also set up a cafeteria serving a variety of cuisines satisfying the needs of every palate. We strive to make your stay comfortable and your experience, a memorable one. Hospitality management would be one of the prime focuses of Team Titiksha 2K16.

Hope to see you at Titiksha 2K16. We will be more than happy to receive your suggestions and queries.



INSTRUCTION

1. All guests carrying electronic items of any kind will have to declare them at the SMVDU main gate through a 'Gate Pass'. The belongings will also be checked on the way out of SMVDU along with the 'Gate Pass', failing to do so will result in the belongings being impounded.
2. All guests will be provided with mattress. Titiksha will not provide mattress cover, blankets or pillows. The guests are encouraged to arrange them on their own (if required), since the weather might get cold during the night.
3. Any commodities issued to the guests would have to be returned in sound condition to the organisers during check-out. Caution money (refundable deposit) will also be refunded during the time slots mentioned by Titiksha.
4. Random checks would be made to avoid any illegal stay at the campus. Any team failing to produce their electronic/physical receipts of accommodation would be heavily fined and disqualified.
5. Entry will be only through the 'Main Gate' of SMVDU. All other gates will be closed for entry.
6. All guests are required to carry their valid government photo id proofs at all times. In addition, the student participants are also required to carry their valid College photo id card. Any guest failing to produce their id card will not be permitted inside the campus during Titiksha 2k16.
7. Alcohol, drugs, sharp objects and explosives of any kind are strictly prohibited inside the campus. Any other item if deemed unsafe will be prohibited. The decision of Security and team Titiksha will be final in case of any disputes.
8. No outside vehicles will be allowed into the campus during the Titiksha 2k16.
9. All guests are required to maintain the decorum and cleanliness of the campus, and follow the rules of the campus at all times.
10. Titiksha 2k16 and SMVDU will not be responsible for any mishaps that occur through the duration of stay for Titiksha 2k16.
11. All those who does not have accommodation inside the campus, will not be allowed to stay in the campus after 10pm.
12. ONLY the guests having their accommodation in the campus will be allowed in the campus premises after 10pm.

Hope to see you here at Titiksha 2k16. We will be more than happy to receive your suggestions and queries.

Titiksha 2k16 is awaiting your presence. Any suggestions or queries are welcome. Kindly email at Titiksha@smvdu.ac.in

Reaching SMVDU

Shri Mata Vaishno Devi University is situated 40 Km North of Jammu in the scenic surroundings of Trikuta foothills, near the holy town of Katra in District -Reasi. The Campus is situated close to the beautiful tourist resort of Jhajjar - Kotli. One can reach SMVDU campus by local or private transport from Jammu.

- **Option 1:** Catch Taxi Directly from Railway Station / Bus Stand / Airport directly to University Campus (Distance approximately 45 Kms.)
- **Option 2:** Board bus from Jammu Bus Stand/Railway Station plying to Udhampur/Katra but alight at Domel (Approx. 39 Kms.). Board Mini Bus from Domel to University (Approx. 6 Kms.)
- In the map given below **SMVDU CAMPUS** can be seen as the small black box.

The following link may provide you a rough estimate of the [Bus fare](#)

Railway Station to Jammu Bus Stand –Rs10

Jammu Bus Stand to Domel – Rs30

Domel to University –Rs10

Railway Station to University (Through cab) -Rs1300

In case more information is needed about reaching the university campus from Jammu, the Public Relations Office (P.R.O.) located close to Railway Station in Jammu can also be contacted.

The P.R.O. is located at following address:

Public Relations Office

15-C, 2nd Extension,

JDA Market, Opposite Bahu Plaza,

Gandhi Nagar, Jammu-180004,

Tele Fax: 0191-2470067

Accommodation Charges

Accommodation to the guest would be provided in the campus of SMVDU and it will be purely on a shared basis. These facilities would be separate for girls and boys.

Charges for accommodation are INR 200 + 100(Cautionary amount) per head for three days that is 18th, 19th and 20th November. To avail an accommodation for 17th November an extra amount of INR 100 will be charged and rooms will be allotted from 16th November 4 PM onwards.

Accommodation facility would be made available from 4 PM on 17th of November, 2016 onwards and you would be required to vacate the room on or before 10 AM on 21st November, 2016.

Caution Money Policy

A security deposit of INR 100 will be taken as caution money. It will be refunded to the guests ONLY between 23:30 hrs on 20th November, 2016 and 06:00 hrs on 21st November, 2016.

Refund procedure will start from 23:30 hrs on 20th November, 2016 and will be given till 06:00 hrs on 21st November, 2016.

The above refund timings are to be strictly followed. No refund request would be entertained after this.

Refund will be provided on production of Accommodation receipt.

NOTE: In case of any discrepancy, decision of Team Titiksha 2k16 would be final and abiding to all.

Payment Procedure: The payment has to be made offline via reporting at accommodation desk. Guests with a Team ID/Titiksha id are eligible for accommodation.

Cancellation Policy:-

Confirmed Accommodation can be cancelled through email only.

Send an e-mail having your ID and the number of members for whom accommodation has to be cancelled, at Titiksha@smvdu.ac.in the subject of the email should be "Cancellation of Accommodation"

The last date for any cancellation request is 14th November 2016 (23:59 hrs).

FAQ

01. How to avail accommodation?

Step1) Go to URL and fill the registration form

Step2) Mail us to Titiksha@smvdu.ac.in for “Accommodation required” with your Id and name

Step3) Confirmation will be sent to you.

Step4) Report at accommodation desk during fest.

Step5) Complete the payment procedure

2. What is the payment procedure?

The payment procedure will be offline.

The accommodation charges are provided under the tab Accommodation Charges on the Help page. You will have to report at the accommodation desk near the Medic Aid Center with the email print out and the mandatory documents. Failing to bring any of the documents may lead to cancellation of your accommodation.

3. How do I confirm my accommodation is confirmed or not?

Confirmation is not confirmed till confirmation mail is not received in 24 hours

If not received confirmation in 24 hours then mail your name to Titiksha@smvdu.ac.in with subject as (team ID ::Confirmation mail not received).

4. Documents that guests should carry?

Any valid Govt photo ID

Print out of Email confirmation

Gate pass

Valid College ID for participants

5. Shall I carry my ID card with me?

It is mandatory for all guest participants to carry college IDs. This is for your own convenience.

Moreover, you will be asked to produce your college id cards at the time of allotment of rooms.

6. What are the accommodation charges?

The accommodation charges and other necessary details regarding the payment will be available under the tab Accommodation Charges.

7. Will all the team members be given accommodation at the same place?

We will try but there is no surety for the same.

Outstation guest who have registered for accommodation are requested to report to the accommodation desk (near Medic Aid Center SMVDU) where the required formalities involving checking of documents, allotment of rooms will be done.

8. What kind of accommodation is provided?

Accommodation is provided on a shared basis inside campus hostels or outside hotels. One mattress, and an enough space for keeping luggage, and other essential commodities will be provided. Girls and boys will be accommodated separately. Number of guest in a room will be decided by Titiksha and will be allotted by team Titiksha.

9. Does the accommodation charges include food facilities too?

No, the accommodation charges does not include food facilities. Guest can purchase their meals from the food court, night cafeteria or private hostel canteens or hostel messes

10. Do we get any food facilities at outside accommodation places?

You can purchase your meals from the hotels or the nearby restaurants.

11. What are the food facilities inside the campus?

For all our guests and guest we set up a huge cafeteria serving a variety of cuisines satisfying the needs of every palate. In addition, you can also eat in the many canteens, messes, and restaurant inside the campus.

12. What about the hospital facility?

There is an institute Hospital located near Shivalik Girl hostel. In case you fall ill, you are advised to report to us at accommodation desk. We shall make appropriate arrangements for you to be treated at the Institute hospital. We shall also be carrying a first aid kit with us, at the accommodation desk.

13. What about the security facilities?

SMVDU campus has a vigilant and round-the-clock security service. To ensure the safety of the participants, there will be additional security guards in hostels in order to avoid thefts and other mishaps. Although Titiksha team will not take responsibility for any theft or other mishaps. So guest are requested to take care of their luggage and valuable items.

14. Where will I get my accommodation?

You might get accommodation outside as well as inside the campus depending upon availability, however, girls with confirmed accommodation will get accommodation inside the SMVDU campus only.

15. Can I enter SMVDU campus anytime?

You can enter SMVDU Main gate anytime by showing valid photo ID proof during 6am to 10pm, however, you need to have accommodation inside the campus to stay in the campus after 10pm.

16. We are a group of people not participating in any of competitions or workshops and just coming to Titiksha for enjoyment. Would we be provided accommodation?

Accommodation would be confirmed strictly subject to availability of rooms and you can try on the spot registration during the festival.