DIANA NEIZHKO

Junior QA Engineer

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ABOUT ME

Junior QA Specialist with a strong background in education.

I completed the GoIT QA course and gained a solid foundation in core QA practices. After many years in the education sector, lifelong learning comes naturally to me, along with a strong sense of responsibility for quality and clarity. I am looking for my first QA role in an education-focused company, where my skills and mindset align well with the product and its users.

SKILLS

- **Tools & Technologies:**

Jira, Trello, TestRail/Qase, Postman, Chrome DevTools, Git

- **Testing & QA:**

Manual testing, test planning, test execution, bug reporting, test documentation, understanding of SDLC/STLC

- **API & Databases:**

REST API, HTTP, JSON, SQL

- **Web & Platforms:**

Basic HTML/CSS understanding, Web and Mobile testing

- **Methodologies:**

Agile / Scrum

- **Soft skills:**

Attention to details, Communication skills, Problem-solving skills, Structured work, Long-life learning

- **Languages:**

English - Upper-Intermediate, Ukrainian - Native

WORK EXPERIENCE

Educational sector | 2022 - 2025

English teacher

- Delivered structured, high-quality lessons within a CELTA-based program, with students achieving top awards in competitions, including first-place winners
- Completed initial and advanced training; participated in internal conferences, improving teaching methods and contributing to project initiatives
- Passed regular bi-monthly quality reviews, consistently meeting project standards
- Maintained detailed documentation, ensuring accurate tracking of lessons and student outcomes

Pharmaceutical Company | 2020 - 2021

Quality control specialist

- Ensured accurate CRM reporting and compliance with HIPAA regulations
- Monitored call quality and prescription reviews, minimizing errors and ensuring regulatory compliance
- Reviewed physicians' prescriptions to ensure insurance and compliance requirements were met
- Followed strict procedures, supporting smooth operations in a regulated environment

EDUCATION

2025 - 2026

IT School GoIT. QA Engineer

2016 - 2021

The state institution "South Ukrainian National Pedgogical University named after K.D. Ushynsky".

Master's degree. English language and world literature