

**[SDB-6] 1.0 Manager Module - Guru99 Banking Project**

Created: 08/May/24 9:17 AM - Updated: 28/May/24 11:50 AM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: v 1.0

Type:	Epic	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

- All the features of Manager module for the Web application which were defined in Guru99 Banking Project software requirements specification:

- ü New Customer
- ü Edit Customer
- ü Delete Customer
- ü New Account
- ü Edit Account
- ü Delete Account
- ü Deposit
- ü Withdrawal
- ü Change Password
- ü Balance Enquiry
- ü Mini Statement
- ü Customized Statement
- ü Login & Logout



[SDB-7] 1.1 New Customer

Created: 08/May/24 9:20 AM - Updated: 28/May/24 10:54 AM

Status: Backlog
Project: ST4_Diana Batrinu
Parent: [SDB-6](#) 1.0 Manager Module - Guru99 Banking Project (Epic)
Component/s: None
Fix Version/s: v 1.0

Type:	Story	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

With this feature, managers can add new customers in the system.

Add New Customer page contains the following fields:

- Customer Name
- Gender
- Date of Birth
- Address
- City
- State
- PIN
- Telephone Number
- Email Id
- Submit
- Reset

Links

Relates

<i>relates to</i>	SDB-8	Verify Name Field	In Progress
<i>relates to</i>	SDB-13	Verify Address field	In Progress
<i>relates to</i>	SDB-21	Verify City field	In Progress
<i>relates to</i>	SDB-27	Add New Customer	In Progress



[SDB-8] Verify Name Field

Created: 08/May/24 12:06 PM - Updated: 03/Jul/24 5:13 PM

Status: In Progress
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: v 1.0

Type:	Task	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Technical Requirements

New Customer

- T4** Customer Name – Numbers are not allowed
- T5** Customer Name – Special characters are not allowed
- T6** Customer Name - Customer name must not be blank
- T7** Customer Name - First character cannot have space

Links

Relates

<i>relates to</i>	SDB-9	Verify if "Customer Name" field cannot be empty	Done
<i>relates to</i>	SDB-10	Verify if "Customer Name" field cannot be numeric	Done
<i>relates to</i>	SDB-12	Verify if the first character of the "Customer Name" field cannot have space	Done
<i>relates to</i>	SDB-19	Verify if an error message is displayed when try to add more than 25 characters in "Name" field	Done
<i>relates to</i>	SDB-7	1.1 New Customer	Backlog



[SDB-9] Verify if "Customer Name" field cannot be empty

Created: 08/May/24 12:12 PM - Updated: 03/Jul/24 5:13 PM - Resolved: 03/Jul/24 5:13 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php" 2. Click on "New Customer" 3. Leave the "Customer Name" field empty and move to next field		Expected results: An error message is displayed "Customer name must not be blank"

Links

Relates

<i>relates to</i>	SDB-8	Verify Name Field	In Progress
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[SDB-10] Verify if "Customer Name" field cannot be numeric

Created: 08/May/24 12:58 PM - Updated: 03/Jul/24 5:13 PM - Resolved: 03/Jul/24 5:13 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter numeric value into "Customer name" field	"0000" "customer00"	Expected results: an error message is displayed "Numbers are not allowed"

Links

Relates

<i>relates to</i>	SDB-8	Verify Name Field	In Progress
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**[SDB-11] Verify if "Customer Name" field cannot contain special characters**

Created: 08/May/24 1:08 PM - Updated: 03/Jul/24 5:13 PM - Resolved: 03/Jul/24 5:13 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description
Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter special chracters into "Customer name" field	"!@#" "customer!@#"	Expected results: an error message is displayed "Special characters are not allowed"



[SDB-12] Verify if the first character of the "Customer Name" field cannot have space

Created: 08/May/24 1:17 PM - Updated: 03/Jul/24 5:13 PM - Resolved: 03/Jul/24 5:13 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter first character blank space into "Customer name" field	" customer"	Expected results: an error message is displayed "First character cannot have space "

Links

Relates

relates to [SDB-8](#) Verify Name Field In Progress



[SDB-13] Verify Address field

Created: 08/May/24 1:25 PM - Updated: 03/Jul/24 5:14 PM

Status:	In Progress
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	v 1.0

Type:	Task	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

- T8** Address - Address Field must not be blank
- T9** Address - First character can not have space
- T10** Address - Special characters are not allowed

Links

Relates

<i>relates to</i>	SDB-14	Verify if the "Address" field cannot be empty	Done
<i>relates to</i>	SDB-16	Verify if the first character of the "Address" field cannot have space	Done
<i>relates to</i>	SDB-17	Verify if an error message is displayed when try to add more than 50 characters in "Address" field	Done
<i>relates to</i>	SDB-7	1.1 New Customer	Backlog



[SDB-14] Verify if the "Address" field cannot be empty

Created: 08/May/24 1:30 PM - Updated: 03/Jul/24 5:13 PM - Resolved: 03/Jul/24 5:13 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
<ol style="list-style-type: none"> 1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php" 2. Click on "New Customer" menu 3. Do not enter a value in "Address" field and move to next field 		Expected results: an error message is displayed "Address Field must not be blank"

Links

Relates

relates to [SDB-13](#) Verify Address field In Progress



[SDB-15] Verify if the "Address" field cannot contain special characters

Created: 08/May/24 3:18 PM - Updated: 03/Jul/24 5:13 PM - Resolved: 03/Jul/24 5:13 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description
Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter special characters in "Address" field	"!@# \$" "address!@# \$"	Expected results: an error message is displayed "Special characters are not allowed"



[SDB-16] Verify if the first character of the "Address" field cannot have space

Created: 08/May/24 3:26 PM - Updated: 03/Jul/24 5:14 PM - Resolved: 03/Jul/24 5:14 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php" 2. Click on "New Customer" menu 3. Enter first character blank space into "Address" field	" address"	Expected results: an error message is displayed "First character cannot have space"

Links

Relates

relates to [SDB-13](#) Verify Address field In Progress



[SDB-17] Verify if an error message is displayed when try to add more than 50 characters in "Address" field

Created: 08/May/24 3:32 PM - Updated: 03/Jul/24 5:14 PM - Resolved: 03/Jul/24 5:14 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

[illegible]

Links

Relates

relates to	SDB-13	Verify Address field	In Progress
relates to	SDB-18	No error message is shown when is reached the limit of 50 characters in "Address" field	In Progress



[SDB-18] No error message is shown when is reached the limit of 50 characters in "Address" field

Created: 08/May/24 3:53 PM - Updated: 03/Jul/24 5:16 PM

Status: In Progress
Project: ST4_Diana Batrinu
Component/s: None
Affects Version/s: v 1.0
Fix Version/s: v 1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Reproduction steps

1. Open website "<https://demo.guru99.com/v4/manager/Managerhomepage.php>"
2. Click on "New Customer" menu
3. Enter 50 valid characters into "Address" field

Expected results: an error message is displayed "Maximum 50 characters allowed"

Actual results: No error message is shown

Links

Relates

<i>relates to</i>	SDB-17	Verify if an error message is displayed when try to add more than 50 characters in "Address" field	Done
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Web Link

<i>Affects test execution of</i>	SDB-17	https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10461&issue.id=17834&execution.id=67a90a6d-e5b9-4d63-85ec-a7e52c76a833
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[SDB-19] Verify if an error message is displayed when try to add more than 25 characters in "Name" field

Created: 11/May/24 9:36 AM - Updated: 03/Jul/24 5:16 PM - Resolved: 03/Jul/24 5:16 PM

Status: Done
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: None

Type: Test **Priority:** Medium
Reporter: IT Factory **Assignee:** Unassigned
Resolution: Done **Votes:** 0
Labels: None
Original Estimate: Not Specified
Remaining Estimate: Not Specified
Time Spent: Not Specified

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter 25 characters into "Name" field	"customercustomercustomer"	Expected results: an error message is displayed "Maximum of 25 characters allowed"

Links

Relates

<i>relates to</i>	SDB-8	Verify Name Field	In Progress
<i>relates to</i>	SDB-20	No error message is displayed when try to add more than 25 characters in "Name" field	In Progress



[SDB-20] No error message is displayed when try to add more than 25 characters in "Name" field

Created: 11/May/24 10:08 AM - Updated: 03/Jul/24 5:16 PM

Status: In Progress
Project: ST4_Diana Batrinu
Component/s: None
Affects Version/s: v 1.0
Fix Version/s: None

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Reproduction steps

1. Open website "<https://demo.guru99.com/v4/manager/Managerhomepage.php>"
2. Click on "New Customer" menu
3. Enter 25 valid characters into "Name" field

Expected results: an error message is displayed "Maximum 25 characters allowed"

Actual results: No error message is shown

Links

Relates

<i>relates to</i>	SDB-19	Verify if an error message is displayed when try to add more than 25 characters in "Name" field	Done
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Web Link

<i>Affects test execution of</i>	SDB-19	https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10461&issue.id=17904&execution.id=e39a1d19-73b2-4a7f-8a80-56ee662a19ac
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[SDB-21] Verify City field

Created: 11/May/24 10:12 AM - Updated: 03/Jul/24 5:16 PM

Status:	In Progress
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	v 1.0

Type:	Task	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

- T11** City - Special character are not allowed
- T12** City - City Field must not be blank
- T13** City – Numbers are not allowed
- T14** City - First character can not have space

Links

Relates

<i>relates to</i>	SDB-22	Verify if "City" field cannot be empty	Done
<i>relates to</i>	SDB-23	Verify if "City" field cannot be numeric	Done
<i>relates to</i>	SDB-24	Verify if "City" field cannot contain special characters	Done
<i>relates to</i>	SDB-25	Verify if the first character of the "City" field cannot have space	Done
<i>relates to</i>	SDB-26	Verify if an error message is displayed when try to add more than 25 characters in "City" field	Done
<i>relates to</i>	SDB-7	1.1 New Customer	Backlog



[SDB-22] Verify if "City" field cannot be empty

Created: 11/May/24 10:14 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description
Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer"		
3. Leave the "City" field empty and move to next field		Expected results: An error message is displayed "City Field must not be blank"

Links
Relates
relates to SDB-21 Verify City field In Progress



[SDB-23] Verify if "City" field cannot be numeric

Created: 11/May/24 10:14 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter numeric value into "City" field	"000" "city000"	Expected results: an error message is displayed "Numbers are not allowed"

Links

Relates

<i>relates to</i>	SDB-21	Verify City field	In Progress
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[SDB-24] Verify if "City" field cannot contain special characters

Created: 11/May/24 10:15 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description
Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter special chracters into "City" field	"!@#" "city!@#"	Expected results: an error message is displayed "Special characters are not allowed"

Links
Relates
relates to SDB-21 Verify City field In Progress



[SDB-25] Verify if the first character of the "City" field cannot have space

Created: 11/May/24 10:15 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php" 2. Click on "New Customer" menu 3. Enter first character blank space into "City" field	" city"	Expected results: an error message is displayed "First character cannot have space"

Links

Relates

relates to [SDB-21](#) Verify City field In Progress



[SDB-26] Verify if an error message is displayed when try to add more than 25 characters in "City" field

Created: 11/May/24 10:16 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter 25 characters into "City" field	"citycitycitycitycitycityc"	Expected results: an error message is displayed "Maximum of 25 characters allowed"

Links

Relates

<i>relates to</i>	SDB-21	Verify City field	In Progress
<i>relates to</i>	SDB-35	No error message is displayed when try to add more than 25 characters in "City" field	Backlog



[SDB-27] Add New Customer

Created: 28/May/24 10:50 AM - Updated: 03/Jul/24 5:17 PM

Status:	In Progress
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	v 1.0

Type:	Task	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

To add a new customer go to Manager -> New Customer -> Add New Customer. Click 'Submit' after all the fields are completed.

Links

Relates

<i>relates to</i>	SDB-28	Verify if a manager can add a new customer	Done
<i>relates to</i>	SDB-29	Verify if an error message is displayed when try to add a new customer without complete all the fields	Done
<i>relates to</i>	SDB-30	Verify if an error message is displayed when try to add a new customer with the same email as an existing customer	Done
<i>relates to</i>	SDB-7	1.1 New Customer	Backlog



[SDB-28] Verify if a manager can add a new customer

Created: 28/May/24 10:59 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done		
Project:	ST4_Diana Batrinu		
Component/s:	None		
Fix Version/s:	None		
Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter valid data for "Customer Name, Gender, Date of Birth, Address, City, State, E-mail and Password" fields	Customer Name: Sam Smith Gender: Male Date of Birth: 10.12.1980 Address: Miami street City: Miami State: Florida E-mail: sam@smith.com Password: samsmith	
4. Click on "Submit" button		A new customer is successfully registered

Links

Relates

relates to [SDB-27](#) Add New Customer In Progress



[SDB-29] Verify if an error message is displayed when try to add a new customer without complete all the fields

Created: 28/May/24 11:22 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status: Done
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter valid data for "Customer Name" field	Customer Name: Sam Smith	
4. Click on "Submit" button		An error message is displayed "please fill all fields"

Links

Relates

<i>relates to</i>	SDB-27	Add New Customer	In Progress
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[SDB-30] Verify if an error message is displayed when try to add a new customer with the same email as an existing customer

Created: 28/May/24 11:40 AM - Updated: 03/Jul/24 5:17 PM - Resolved: 03/Jul/24 5:17 PM

Status:	Done
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Done	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "New Customer" menu		
3. Enter valid data for "Customer Name, Gender, Date of Birth, Address, City, State, E-mail and Password" fields	Customer Name: Sam Smith Gender: Male Date of Birth: 10.12.1980 Address: Miami street City: Miami State: Florida E-mail: sam@smith.com Password: samsmith	
4. Click on "Submit" button		An error message is displayed "Email Address Already Exist !!"

Links

Relates

relates to	SDB-27	Add New Customer	In Progress
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[SDB-31] 1.2 Edit Customer

Created: 28/May/24 11:50 AM - Updated: 03/Jul/24 4:23 PM

Status: Backlog
Project: ST4_Diana Batrinu
Parent: [SDB-6](#) 1.0 Manager Module - Guru99 Banking Project (Epic)
Component/s: None
Fix Version/s: v 1.0

Type: Story **Priority:** Medium
Reporter: IT Factory **Assignee:** Unassigned
Resolution: Unresolved **Votes:** 0
Labels: None
Original Estimate: Not Specified
Remaining Estimate: Not Specified
Time Spent: Not Specified

Description

With this feature, a manager can add and edit account details for an existing account

Edit Customer page contains the following fields:

- Customer Id
- Submit
- Reset

The form after submitting Edit Customer contains the following fields:

- Customer Name
- Gender
- Date of Birth
- Address
- City
- State
- PIN
- Telephone Number
- Email Id
- Submit
- Reset

Links

Relates

relates to

[SDB-32](#)

Edit Customer form

Backlog



[SDB-32] Edit Customer form

Created: 28/May/24 12:03 PM - Updated: 03/Jul/24 5:04 PM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: v 1.0

Type:	Task	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

To edit a customer go to Manager -> Edit Customer. Fill the Edit Customer Form with a valid customer ID then click 'Submit'.

Technical Requirements

Edit Customer form

- T58** Customer Id - Customer ID is required
- T59** Customer Id - Special character are not allowed
- T60** Customer Id - Characters are not allowed
- T60.1** Customer Id - First character can not have space

Links

Relates

<i>relates to</i>	SDB-33	Verify if "Customer ID" field cannot be empty	Backlog
<i>relates to</i>	SDB-34	Verify if "Customer ID" field cannot contain alphabetic characters	Backlog
<i>relates to</i>	SDB-36	Verify if "Customer ID" field cannot contain special characters	Backlog
<i>relates to</i>	SDB-37	Verify if the first character of "Customer ID" field cannot have space	Backlog
<i>relates to</i>	SDB-38	Verify if an error message is displayed when try to enter more than 10 characters into "Customer ID" field	Backlog
<i>relates to</i>	SDB-39	Verify if an error message is displayed when enter an invalid Customer ID	Backlog
<i>relates to</i>	SDB-40	Verify if an error message is displayed when enter a Customer ID that is not associated with your manager account	Backlog
<i>relates to</i>	SDB-41	Verify that you can edit informations about a customer associated with your manager account	Backlog
<i>relates to</i>	SDB-42	Verify that you can edit the address of customer	Backlog
<i>relates to</i>	SDB-31	1.2 Edit Customer	Backlog

**[SDB-33] Verify if "Customer ID" field cannot be empty**

Created: 03/Jul/24 2:03 PM - Updated: 03/Jul/24 4:22 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description
Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php" 2. Click on "Edit Customer" 3. Leave the "Customer ID" field empty and press Submit		Expected results: An error message is displayed "Customer ID is required"

Links
Relates
<i>relates to</i> SDB-32 Edit Customer form Backlog



[SDB-34] Verify if "Customer ID" field cannot contain alphabetic characters

Created: 03/Jul/24 2:10 PM - Updated: 03/Jul/24 4:24 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter in the "Customer ID" field alphabetic characters	"aaa"	Expected results: An error message is displayed "Characters are not allowed"

Links

Relates

relates to [SDB-32](#) Edit Customer form Backlog



[SDB-35] No error message is displayed when try to add more than 25 characters in "City" field

Created: 03/Jul/24 2:32 PM - Updated: 03/Jul/24 2:34 PM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Affects Version/s: None
Fix Version/s: v 1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Reproduction steps

1. Open website "<https://demo.guru99.com/v4/manager/Managerhomepage.php>"
2. Click on "New Customer" menu
3. Enter 25 valid characters into "City" field

Expected results: an error message is displayed "Maximum 25 characters allowed"

Actual results: No error message is shown

Links

Relates

relates to [SDB-26](#) Verify if an error message is displayed when try to add more than 25 characters in "City" field Done

Web Link

Affects test execution of SDB-26 <https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10461&issue.id=17911&execution.id=ed12c6bf-59f7-422c-aeef-5e496c3f6c79>



[SDB-36] Verify if "Customer ID" field cannot contain special characters

Created: 03/Jul/24 4:24 PM - Updated: 03/Jul/24 4:27 PM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter in the "Customer ID" field special " !@# " characters		Expected results: An error message is displayed "Special characters are not allowed"

Links

Relates

relates to [SDB-32](#) Edit Customer form Backlog



[SDB-37] Verify if the first character of "Customer ID" field cannot have space

Created: 03/Jul/24 4:26 PM - Updated: 03/Jul/24 4:30 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description
Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php" 2. Click on "Edit Customer" 3. Enter space in the "Customer ID" field " 1" as first character		Expected results: An error message is displayed "First character can not have space"

Links
Relates <i>relates to</i> SDB-32 Edit Customer form Backlog



[SDB-38] Verify if an error message is displayed when try to enter more than 10 characters into "Customer ID" field

Created: 03/Jul/24 4:30 PM - Updated: 03/Jul/24 5:40 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter 10 valid characters in the "Customer ID"	"1234567899"	Expected results: An error message is displayed "Maximum of 10 characters allowed"

Links

Relates

<i>relates to</i>	SDB-32	Edit Customer form	Backlog
<i>relates to</i>	SDB-44	No error message is shown when try to add more than 10 characters into "Customer ID" field	Backlog



[SDB-39] Verify if an error message is displayed when enter an invalid Customer ID

Created: 03/Jul/24 4:34 PM - Updated: 03/Jul/24 4:40 PM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter an invalid id in the "Customer ID" form	"1234"	Expected results: An error message is displayed "Customer does not exist!!"

Links

Relates

relates to [SDB-32](#) Edit Customer form Backlog



[SDB-40] Verify if an error message is displayed when enter a Customer ID that is not associated with your manager account

Created: 03/Jul/24 4:38 PM - Updated: 03/Jul/24 4:48 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter a valid id in the "Customer ID" form	"1"	Expected results: An error message is displayed "You are not authorize to edit this customer!!"

Links

Relates

relates to	SDB-32	Edit Customer form	Backlog
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[SDB-41] Verify that you can edit informations about a customer associated with your manager account

Created: 03/Jul/24 4:43 PM - Updated: 03/Jul/24 5:05 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Fix Version/s:	None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter a valid id in the "Customer ID" form, that is associated with your manager account	"475"	Expected results: The Edit Customer form is displayed with all the informations about the customer

Links

Relates

relates to [SDB-32](#) Edit Customer form Backlog



[SDB-42] Verify that you can edit the address of customer

Created: 03/Jul/24 5:04 PM - Updated: 03/Jul/24 5:27 PM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Fix Version/s: None

Type:	Test	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Test Step	Test Data	Expected Result
1. Open website "https://demo.guru99.com/v4/manager/Managerhomepage.php"		
2. Click on "Edit Customer"		
3. Enter a valid id in the "Customer ID" form, that is associated with your manager account and click submit	"475"	
4. Click on the Address field and enter new values	"Long Street"	
5. Click on Submit		Expected Results: The Address is successfully updated

Links

Relates

<i>relates to</i>	SDB-32	Edit Customer form	Backlog
<i>relates to</i>	SDB-43	An error message is displayed when try to edit the address of a customer	Backlog



[SDB-43] An error message is displayed when try to edit the address of a customer

Created: 03/Jul/24 5:26 PM - Updated: 03/Jul/24 5:29 PM

Status:	Backlog
Project:	ST4_Diana Batrinu
Component/s:	None
Affects Version/s:	None
Fix Version/s:	v 1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Reproduction steps

1. Open website "<https://demo.guru99.com/v4/manager/Managerhomepage.php>"
2. Click on "Edit Customer" menu
3. Enter a valid id in the "Customer ID" form, that is associated with your manager account and click submit
4. Click on the Address field and enter new values
5. Click on Submit

Expected results: The Address is successfully updated

Actual results: An error message is displayed "No Changes made to Customer records"

Attachments

edit customer adress error .png (9 kB)

Links

Relates

relates to [SDB-42](#) Verify that you can edit the address of customer Backlog

Web Link

Affects test execution of SDB-42 <https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10461&issue.id=19210&execution.id=25c13a7d-b563-4040-b1a7-0f4bd040bfd2>



[SDB-44] No error message is shown when try to add more than 10 characters into "Customer ID" field

Created: 03/Jul/24 5:40 PM - Updated: 03/Jul/24 5:42 PM

Status: Backlog
Project: ST4_Diana Batrinu
Component/s: None
Affects Version/s: None
Fix Version/s: v 1.0

Type:	Bug	Priority:	Medium
Reporter:	IT Factory	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Description

Preconditions: a valid user ID and password for Manager module

Reproduction steps

1. Open website "<https://demo.guru99.com/v4/manager/Managerhomepage.php>"
2. Click on "Edit Customer" menu
3. Enter 10 valid characters into "Customer ID" form

Expected results: An error message is displayed "Maximum of 10 characters allowed"

Actual results: No error message is shown

Links

Relates

relates to [SDB-38](#) Verify if an error message is displayed when try to enter more than 10 characters into "Customer ID" field Backlog

Web Link

Affects test execution of SDB-38 <https://itfclasses.atlassian.net/plugins/servlet/ac/com.thed.zephyr.je/general-search-test-executions?project.id=10461&issue.id=19202&execution.id=4c1bb110-496e-4ee1-8ac4-193dcd7bdb29>