

DIANA JACOBSEN DA SILVA

dianajacobsen2013@gmail.com

07474-127503

L13 2AD

Liverpool

02/12/1983

Settlement Scheme: Indefinite Leave in the United Kingdom

Summary

I am an aspiring software developer currently immersed in a rigorous full-stack coding bootcamp. Despite being a junior in the coding world, my enthusiasm and dedicated efforts to learn make me a promising candidate for opportunities in the field. I have successfully completed several projects during the bootcamp and proudly earned my first certificate, a testament to my commitment and growing expertise in full-stack development. My background in customer service has equipped me with exceptional communication, problem-solving, and interpersonal skills. I believe that these soft skills are essential to build successful and collaborative professional relationships.

Social Medias:

Instagram: @dianajacobsen_uk

Linkedin: www.linkedin.com/in/diana-jacobsen-da-silva

GitHub: Dianadev-uk

Languages

Portuguese - Native

English - Advanced

Full UK driving license.

Education:

thePower School - Liverpool - Full Stack Web Development - 04/2023 - 04/2024

(HTML, CSS, JavaScript, Typescript, Node.js, React, MongoDB, Vite, VUE, and more)

The City of Liverpool College - Liverpool - Esol English Level 1 & Level 2

(09/2020 - 07/2022)

University of Curitiba - Brazil - Bachelor of Business Administration - 2002/2006

Experience:

03/2022 – Currently - Amazon Flex - Delivery Driver
Delivering parcels

08/2019 – 01/2020 - Cool Chile Factory London - Production Assistant
Studying and completing daily work sheets, organising and prioritising tasks paperwork and administrative functions required to ensure timely and efficient operations
Quality checking product for machinery to line operation, ensuring equipment maintenance, anticipating errors, trouble- shooting malfunctions and making regular adjustments

05/2006 - 03/2018 - Bradesco Bank Ltd - Insurance Broker

As an Insurance Broker Specialist at Bradesco Bank Ltd, I excelled in gathering and analysing client information to assess insurance needs and risk profiles. I anticipated clients' future requirements, adeptly collected premiums, and ensured accurate account processing.

I researched insurance policies, negotiated with underwriters, and prioritised client education on coverage terms, aligning with industry regulations. In complex cases, I arranged specialised coverages and prepared detailed reports for underwriters, showcasing critical thinking and problem-solving skills.

My commitment to transparent communication was evident in maintaining regulatory databases, producing accurate notices, and collaborating seamlessly with associated companies. This experience honed my analytical skills, attention to detail, and effective negotiation—qualities now applied to my journey in software development.

07/2018 - Moved to England