



ADVANCED WEB DEVELOPMENT

Customer Acceptance Letter

Project: Blak Box Tech Store

Version: 1.0

Date: 30/07/2025

Project Information:

To: Jonathan David García Toquetón

Company/Business: BLAK BOX – Tech Store

Adress: Urbanization “La Colina”, on General Rumiñahui Avenue. Quito, Ecuador.

From:

Team Name: Syntax Squad

University: Armed Forces University “ESPE”

Dear Jonathan García.

On behalf of Syntax Squad, we are pleased to present the Blak Box Tech Store application for your review and acceptance. This letter formalizes the acceptance process of the deliverable and records your feedback on functionality, performance, and compliance with the agreed requirements.

1. Review Session Details

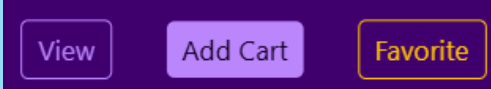
Date & Time: 30/07/2025 at 17:35.

Location / Platform: library of the University of the Armed Forces “ESPE”.

2. Scope of Review

The client has reviewed the following modules and features:

Module / Feature	Reviewed	Comments
Landing Page	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Make the home and user registration buttons more subtle.

		<p>Change the appearance of the home button on the main screen, including the design and colors.</p> <p>Add more information about the store's products.</p> <p>Brands section approved.</p> <p>Contact section requires a more elaborate design.</p> <p>Improve the footer layout and add more relevant information about the store.</p> <p>To be reviewed: Contact information should be included in the footer.</p>
User Registration & Login	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Another prototype was presented for the login screen. The client specified that they preferred the presented prototype over the current screen and wanted to implement it in the final project. An icon was added to the prototype next to the login title.</p> <p>Use the same format for the user registration screen.</p>
Product Catalog & Search	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Adjust the intensity of the base color on the product catalog screen.</p> <p>Change the content of the action buttons (View, Add to Cart, Favorite) to representative icons.</p>  <p>Move the search bar to the right side of the screen and improve its appearance.</p>
Shopping Cart & Checkout	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Align product cards with the rest of the content in the cart.</p>

Order History & Statistics (Grouped by Month/Year)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Improve the presentation of information, so that user information appears in the left panel, the description of purchases in the center as cards, and general statistics (number of orders, total spent, etc.) appear in the right panel.</p>
Responsive Design (Desktop & Mobile)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Reduce the size of the hamburger menu to make it slightly more compact; reduce the size of the buttons slightly.</p>
API Integration & Error Handling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	<p>Change the position where error messages appear at login; the client suggests placing them in the corners of the screen.</p>  <p>Generalize these changes to all error messages.</p>
Security (CORS, Data Validation)	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Performance & Load Times	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

3. Client Observations - Positive Feedback:

- Colors are well implemented on most pages.
- Product cards are well displayed and allow for simple navigation.
- The responsive design is well implemented and provides visual consistency for the user.

Areas for Improvement (if any):

- Change the overall footer design, add information about the store, and better organize its elements for better understanding.

- Try to avoid leaving blank spaces and improve the layout of the information, ensuring that it doesn't take up entire blocks of information.

4. Requirements Compliance Please indicate whether each high-level requirement has been met:

Requirement	Compliant	Notes
Registration & Authentication	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Product Browsing & Search	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Cart & Checkout Flows	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Order History & Analytics	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Administrative Dashboard	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Compact the product entry form with a button at the top right.
Performance & Security Standards	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

5. Acceptance By signing below, the client acknowledges that the Blak Box Tech Store application has been reviewed and functions according to the agreed specifications, subject to the observations noted above. Unless otherwise agreed in writing, the system is considered accepted.

Client Signature:

Date:

Signature:

30/07/2025

Name: Jonathan David García Toquetón

Title: Business Owner

Provider Signature (Syntax Squad):

Date:

Signature:

30/07/2025

Name: Diana Guerra

Title: Member of Syntax Squad – Product Owner

Thank you for your collaboration and trust in Syntax Squad.