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| Tyler Antoni | | | | | | | |
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| Meticulous Reporting Analyst aiming to leverage in-depth knowledge of performance metrics analysis gained over 2 years’ experience.  Looking to gain experience in the software development field and become a full stack developer! | | |  | 2020 - Current  Software Engineer/IT  BMA (Bowland/Fastrax/Headpinz)   * Maintain internal websites using HTML, CSS, JS, and Python. * Experience with Linux, as well as Windows based command lines. * Ensure all our software is running, as well as all of the servers for the software, and troubleshoot/re-code them if necessary. * Assist clients with technical issues regarding our accounting software.   2018 - 2020  Reporting Analyst  Alorica   * Monitored KPIs to identify inefficiencies. * Applied expertise in SQL to draft reports and optimize query creation. * Liaised with business leaders to foster timely resolution of client challenges. * Evaluated collected data and reported results and recommendations to higher management   2016 - 2018  Assistant Team Manager  Alorica   * Assisted with the management of a team of over 30 agents. * Handled escalated cases for technical support cases. | | |
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| March 2021 – Present  The Programmer Coach  Online Bootcamp that covers the fundamentals of C#, the .NET Framework, and mySQL. | | C#  JavaScript  Python  HTML/CSS  mySQL | |