

Divesh Kumar - Analyst

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Objective

Detail-oriented Analyst with expertise in visualization, statistical analysis, and manipulation. Proficient in tools like Python, SQL, Power BI, and Excel, I bring experience in transforming large datasets into actionable insights for decision-making. Seeking to leverage academic knowledge and hands-on project experience in a data-driven role to contribute to impactful business outcomes.

Technical Skills

- **Programming:** Python, SQL
- **Database management systems:** MySQL, PostgreSQL
- **Data visualization tools:** Power BI, Matplotlib and Seaborn
- **Data analysis tools:** Excel, Pandas and NumPy
- **Office Tools:** Word, Power Point
- **Graphic Tools:** Canva, Adobe Express
- **AI Tools:** ChatGPT

Analytical Skills

- Data analysis and modeling
- Statistical knowledge
- Data visualization design and development
- Data storytelling communication and collaboration

Soft Skills

- Strong problem-solving and analytical skills
- Ability to work independently and as part of a team
- Excellent communication and presentation skills
- Adaptable and willing to learn new tools and technologies

Professional Experience (2+ Year)

Analyst – A N Services & Consultancy (Client: Airtel Payment Bank & Fino Payment Bank)

July 2022 – January 2024

- Collected, transformed, and visualized large datasets using Excel and Power BI to support strategic decision-making.
- Developed data models and reports to forecast trends and provide actionable insights.
- Collaborated with cross-functional teams to design data-driven solutions.
- Conducted market research and financial analysis to support business development and strategic planning.
- Ensured data integrity by adhering to best practices in data governance and validation.

Administrative Assistant – Century Balaji Industries

July 2021 – June 2022

- Managed office communications, scheduled meetings, and coordinated conferences for senior staff.
- Maintained organized filing systems for both physical and digital documents.
- Assisted in preparing reports, presentations, and spreadsheets to support various departments.
- Handled procurement of office supplies and ensured smooth day-to-day operations.

Personal Projects

Credit Card Financial Weekly Data Analysis (SQL, Power BI)

- Developed a dashboard using SQL for the ETL process and Power BI for data visualization.
- Tracked key metrics such as total spend, outstanding balances, and delinquent accounts, providing real-time insights for credit card management.

Telco Customer Churn Data Analysis (Python)

- Analyzed customer churn patterns using Python libraries (Pandas, NumPy, Seaborn, Matplotlib).
- Identified key factors affecting churn rates, guiding retention strategies.

Road Accident Data Analysis (Excel)

- Created an Excel dashboard to analyze accident data, highlighting patterns in road accidents by location, weather, and type of vehicle. Recommendations were made to policymakers for targeted safety interventions.

Digital Music Store Data Analysis (SQL)

- Used SQL to analyze customer behavior, sales, and inventory data.
- Provided strategic insights into product sales and optimized inventory management.

Internships & Training

- **Infosys** - Advance Power BI | September-2024
- **HP Life** - Data Science & Analytics | August-2024
- **Almabetter** - Data Analyst | August 2023
- **Kreativan Technology** - Android | June 2019
- **Microsoft Technology Associate** - Core Java | July 2017

Certification

- **Python Certification:** Infosys
- **SQL Certification:** Infosys & Udemy
- **Excel Certification:** Infosys & Udemy

Education

Indira Gandhi National Open University Delhi

Master of Business Administration (MBA), Banking & Finance | Ongoing: December 2026

Shaheed Udham Singh College of Engineering and Technology Mohali Punjab

Bachelor of Technology (B.Tech), Computer Science Engineering | November 2020

Satya Narayan Parshad College Sanjat Begusarai Bihar

12th, Science | June 2015

Languages

- Hindi
- English
- Maithili