



COMPLAIN MANAGEMENT SYSTEM

Login

 Raise Complaint Check Complaint Status

RAISE NEW COMPLAINT

Employee No Alpha
Numeric 11 Character

Employee NO

Employee Name

Division/HQ

HQ

KUR

SBP

WAT

Department

Accounts

Personnel

ENGG

OPTG

Website

IPAS

e-Office

Sparrow

east coast website

Module

Quarter

Payroll

Bill passing

Pension

Description

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus tincidunt augue suscipit orci hendrerit malesuada id et tellus. Ut rutrum quam eget enim ultricies sodales. Quisque efficitur erat a volutpat tristique. Fusce condimentum purus in urna scelerisque volutpat. Duis porttitor massa nec enim malesuada, vitae aliquam neque vulputate. Morbi dictum ex porta, condimentum diam et, placerat magna.

Reference :


Upload Reference Document


SUBMIT

Form will get reset and system will
generate Complain ID

COMPLAIN MANAGEMENT SYSTEM


Login

 Raise Complaint

 Check Complaint Status

CHECK COMPLAINT STATUS

Check Status By

Complain Id 

Enter Complain Id/Employee No

Go

Employee No

If search is by complain id then show the complain Details

Complain Id	
Emp No	
Emp Name	
Division	
Department	
Website	
Module	
Desc	
Reference Document	
Status	Under Process/Closed

COMPLAIN MANAGEMENT SYSTEM

Login

username

password

Submit

[Forgot Password](#)

COMPLAIN MANAGEMENT SYSTEM



Welcome User



Inbox

Load inbox page



sent

Load sent page

add user

Load add user page

activate/deactivate user

Load activate/deactivate page

Reports

Profile

Change
Password

Logout



Inbox

sent

add user

activate/deactivate user

Reports

ALL COMPLAINTS



Search



COMPLAIN ID	COMPLAIN DESC	DIV	DEPARTMENT	WEBSITE	MODULE	EMPLOYEE NAME	STATUS	DATE
1								
2								
3								

On click on individual row
forward screen will open

1. New
2. Revived

 Inbox sent

add user

activate/deactivate user

Reports

COMPLAIN DETAIL

Complain Id	1
Complain Desc	abc
Website	
Module	
Div	
Employee Name	
Employee No	
Desc	
Reference Document	Document Link

On click document will
open in new tab

☒ Close☐ Forward

Remarks

Close



Inbox

sent

add user

activate/deactivate user

Reports

COMPLAIN DETAIL

Complain Id	1
Complain Desc	abc
Website	
Module	
Div	
Employee Name	
Employee No	
Desc	
Reference Document	Document Link

On click document will
open in new tab

☐ Close☒ Forward

Select User

User 1

User 2

User 3

User 4

Remarks

Forward