

Dibyashree Chowdhury

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Kolkata, West Bengal

Professional Summary

Detail-oriented Junior Product Analyst with hands-on experience in business analysis, requirement gathering, and process improvement. Proficient in Agile methodologies, stakeholder communication, and project documentation. Strong analytical skills with expertise in SQL, Power BI, and data visualization tools. Passionate about enhancing operational efficiency through data-driven decision-making.

Key Skills

Core BA

Skills | Requirement Gathering & Documentation | User Stories | Business Process Improvement | Stakeholder Management | GAP Analysis | UAT Support | Process Mapping | Agile (Scrum, Kanban)

Technical Skills

| SQL | Power BI | UML | Advanced Excel | JIRA | Microsoft Visio | Lucid chart

Soft Skills

Strong Communication | Analytical Thinking | Problem-Solving | Time Management | Adaptability

Professional Experience

Business Analyst – Operations Management Intern

NeoG Camp | Bengaluru, Karnataka | 2024 – Present

- Analyzed student engagement and course data with SQL & Power BI, boosting completion rates by 20%.
- Optimized course structures with academic teams, increasing student retention by 15%.
- Led gap analysis on user interactions, enhancing UI/UX and improving engagement by 25%.

Business Analyst Intern

Intellipaate Software Solutions | Bengaluru, Karnataka | 2024 - 2024

- Analyzed 50+ user stories using JIRA, ensuring seamless alignment between business and technical teams.
- Developed Power BI dashboards, reducing manual reporting efforts by 20%.
- Conducted GAP analysis to optimize workflows, improving efficiency by 15%

Clinical Data Associate

Cognizant Technology Solutions | Kolkata, West Bengal | 2022 - 2023

- Managed and validated large clinical datasets, improving data accuracy by 20% through data cleaning and issue resolution.
- Collaborated with cross-functional teams to optimize workflows, reducing data processing errors by 15%.
- Created reports using Excel and SQL to identify trends, enabling faster decision-making in clinical trial monitoring.

Projects

- Bank Loan Analysis:** Improved usability by 20% using SQL and Power BI dashboards. [View Project](#)
- IPL Analysis:** Identified top 11 players using Power BI matrix visualization, analysing performance metrics and optimizing team selection by 30%. [View Project](#)

Certifications

- PG Certification in Business Analysis** – E&ICT Academy MNIT JAIPUR Intellipaate
- Agile Job Simulation** – JPMorgan Chase & Co., Forage

Education

- M.Sc., Human Physiology (Bio-Chemistry)** | University of Calcutta | 2020 - 2022
- B.Sc., Physiology (Statistics)** | University of Calcutta | 2017 - 2020