Dibyashree Chowdhury

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Professional Summary

Business Analyst with 2.5 years' IT experience and healthcare domain exposure, skilled in requirement elicitation, BRD/FRD, and stakeholder management. Proficient in Agile (Scrum/Kanban), SDLC, SQL, Power BI, and data modeling. Adept at bridging business and technical teams to deliver efficient, value-driven IT solutions.

Skills

Primary Skills (Core BA & Technical)

- Business Analysis, Requirement Gathering, BRD/FRD, User Stories, Use Cases, Gap Analysis
- Agile (Scrum, Kanban), Stakeholder Management, Process Mapping, UAT Support, System Testing
- SQL, Power BI, Data Modeling, Business Intelligence (KPIs, Dashboards)
- JIRA, Microsoft Visio, Lucid Chart, UML, Wireframing

Secondary Skills (Supporting Tools & Soft Skills)

- Advanced Excel, SDLC, Database Management
- Analytical Thinking, Problem-Solving, Communication, Time Management, Adaptability

Professional Experience

Business Analyst (Internship & Project Experience)

Hanyaa Auto Technologies | NeoG Camp | Intellipaat Software Solutions Apr 2024 – Sept 2025

- Documented business and system requirements, created BRDs/FRDs, and enabled process mapping, reducing project rework by 25%.
- Collected and analyzed business data using SQL, streamlining reporting cycles by 20%.
- Designed IT workflows and system models using Lucid Chart and UML, shortening delivery time by 30%.
- Built interactive Power BI dashboards with KPIs, improving reporting accuracy by 15%.
- Facilitated Agile ceremonies (sprint planning, backlog grooming, reviews), achieving 100% sprint closure and boosting stakeholder satisfaction.
- Defined functional specifications and data models, enabling BI dashboards that improved stakeholder decision-making efficiency by 30%.
- Supported UAT and system testing by aligning test cases with requirements, increasing release success rates by 10%

Clinical Data Associate

Cognizant Technology Solutions | Kolkata, West Bengal | 2022 – 2023

- Extracted and validated clinical data through SQL queries, reducing reporting errors by 20% and improving system data quality.
- Collaborated with IT teams to standardize data collection processes and enhance database performance for weekly reporting.
- Assisted in system risk assessments and supported database management, decreasing recurring data issues by 15%.

Projects

- Bank Loan Analysis: Built Power BI dashboards and applied SQL-based data modeling, improving usability by 20%. View Project
- IPL Analysis: Developed Power BI matrix visualization with KPIs and Business Intelligence metrics, optimizing team selection by 30%. View Project

Certifications

- PG Certification in Business Analysis E&ICT Academy MNIT Jaipur, Intellipaat (2024)
- Agile Job Simulation JPMorgan Chase & Co., Forage (2023)

Education

- MBA in Data Analytics | Manipal University Jaipur | 2025 Present
- M.Sc. in Human Physiology (Bio-Chemistry) | University of Calcutta | 2020 2022
- B.Sc. in Physiology (Statistics) | University of Calcutta | 2017 2020