

Properties	Requirements
User Interface	<ul style="list-style-type: none"> • User-friendly, highly interactive, user-centred experiences, multilingual support.
Processing Speed	<ul style="list-style-type: none"> • User response time does not exceed 2 seconds. • Frame navigation time does not exceed 1 second. • Data loading time does not exceed 2 seconds.
App Size and Memory Usage	<ul style="list-style-type: none"> • Reasonable app size and efficient memory usage when the app is running.
Performance	<ul style="list-style-type: none"> • Guarantee working 24/7. • Able to handle a large number of accesses and requests without any problems.
Mobility	<ul style="list-style-type: none"> • Compatible with many different mobile operating systems. • Targeting many different phone models and phone versions.
Maintenance and Upgrade	<ul style="list-style-type: none"> • Maintain and upgrade both easily and quickly so as to deliver new required features to the users as soon as possible.
Security	<ul style="list-style-type: none"> ✗ Strong customer data protection. ✗ Implementing Role-based access control.
Policy	<ul style="list-style-type: none"> • Compliance with current laws, rules and regulations. • Respect user privacy.