Properties	Requirements
User Interface	▪ User-friendly, highly interactive, user-centred experiences, multilingual support.
Processing Speed	▪ User response time does not exceed 2 seconds. ▪ Frame navigation time does not exceed 1 second. ▪ Data loading time does not exceed 2 seconds.
App Size and Memory Usage	▪ Reasonable app size and efficient memory usage when the app is running.
Performance	▪ Guarantee working 24/7. ▪ Able to handle a large number of accesses and requests without any problems.
Mobility	▪ Compatible with many different mobile operating systems. ▪ Targeting many different phone models and phone versions.
Maintenance and Upgrade	▪ Maintain and upgrade both easily and quickly so as to deliver new required features to the users as soon as possible.
Security	▪ Strong customer data protection. ▪ Implementing Role-based access control.
Policy	▪ Compliance with current laws, rules and regulations. ▪ Respect user privacy.