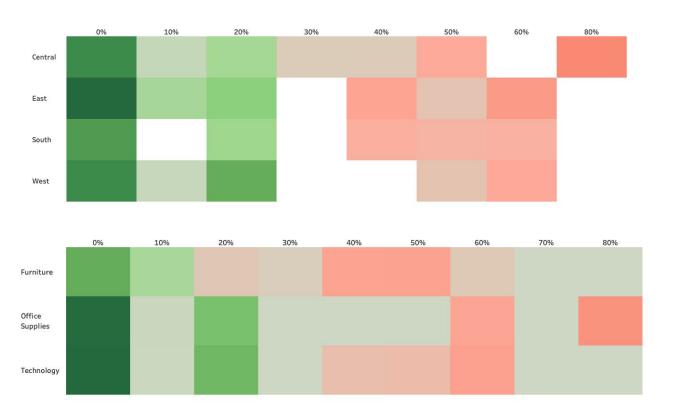
UNICORN PROJECT

Driving Business Growth

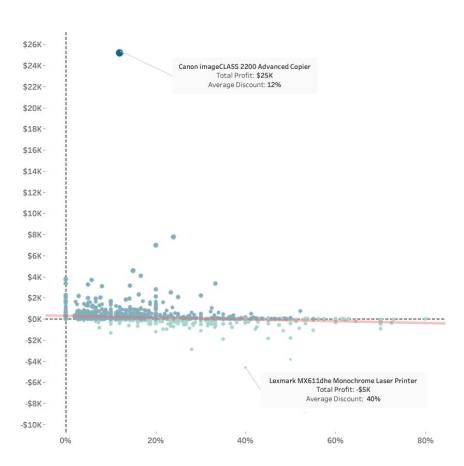
INTRODUCTION

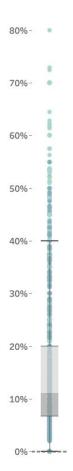
The Impact of Discounts on Profitability

HIGHER DISCOUNTS LEAD TO MORE LOSSES



PROFITABILITY VS AVERAGE DISCOUNT



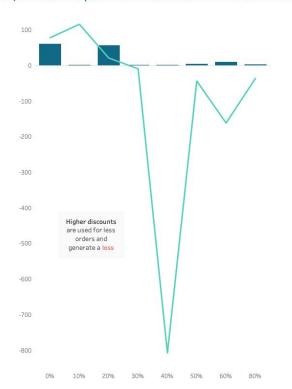


Upper Whisker: 40%
Upper Hinge: 20%
Median: 11%
Lower Hinge: 7%
Lower Whisker: 0%

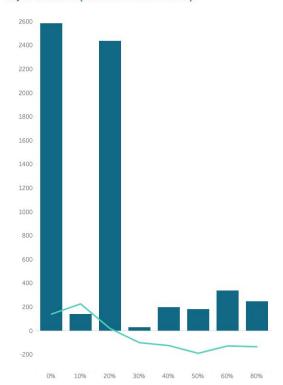
DISCOUNT AND AVERAGE PROFIT PER ORDER CUSTOMER FREQUENCY



Repeat Customer (Orderd more than 1 time and less than 5 times)



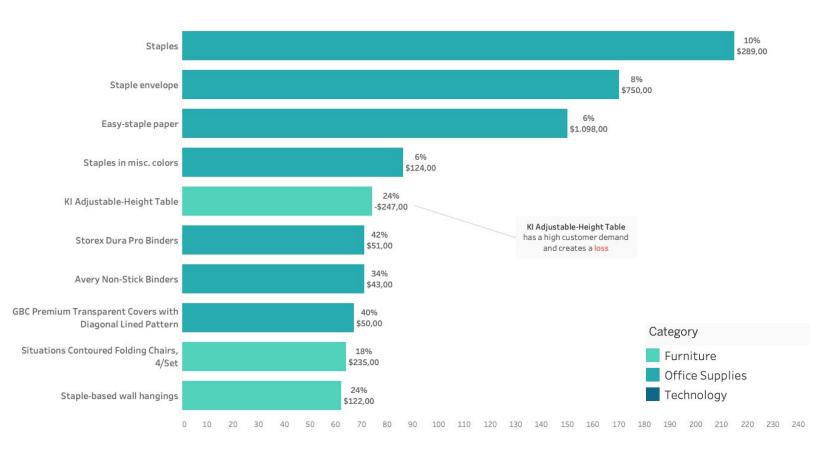
Loyal Customer (Orderd 5 or more times)



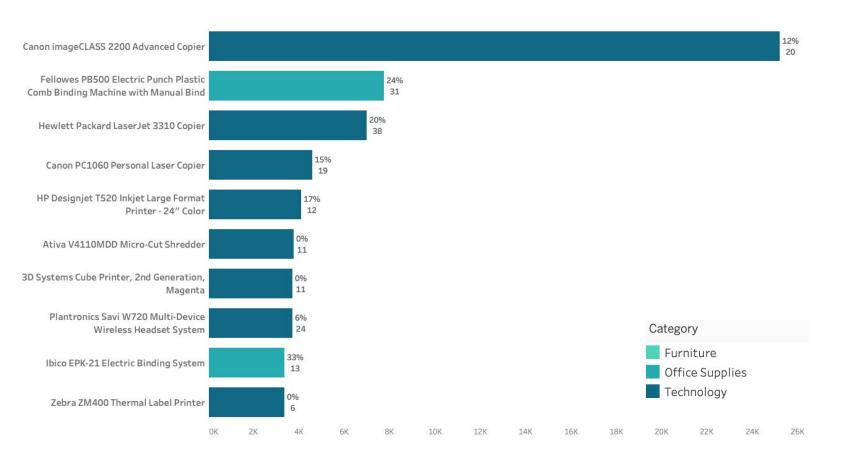
One-Time Customers



AVERAGE DISCOUNT TOP 10 PRODUCTS BY QUANTITY



AVERAGE DISCOUNT TOP 10 PRODUCTS BY PROFIT



RECOMMENDATION



 Discounts up to 20% are safer, whereas discounts above 40% are risky

 Identify products with a high profitability and low discounts and products with a low profitability and big discounts

 Offer a premium service with bundle deals and a customer loyalty program with extra discounts up to 10%