

# Diego Alejandro Orozco Silva

## Software Developer

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### QUALIFICATION SUMMARY

I am a graduate from Tecmilenio University with a great capability to adapt to different environments and projects. I am eager to learn new technologies and continue developing my professional skills. My goal is to find a specific area or technology that I am passionate about and focus on it, with the aim of working on my own projects and ideas in the future.

### KEY SKILLS

Problem resolution	Advanced English level (B2)	Teamwork
Fast learner	Object-oriented programming	Great programming logic
Critical thinking	Knowledge of project management	Basic data analysis skills
Version control experience	Data structures and algorithms	Code comprehension

### RELEVANT PROFESSIONAL EXPERIENCE

**Software Engineer Intern, Jabil** | Zapopan, Jal. May 2022 - Nov. 2022

*Assisted my supervisor with various tasks, either large or small, that he needed to complete but lacked time for. I reported my progress to him every other day and sought clarification when necessary. Through this experience, I developed strong skills in **self-assessment** and **independent judgment**, learning to **focus on details** while keeping the bigger picture in mind.*

- Developed, updated and published Power BI reports, focusing on enhancing visual appeal of graphs and charts **implementing** new interactive **features** and **data sources**.
- Troubleshoot** and **resolved coding errors** in two of the company's web applications, including simple errors that were fixed right away and complex ones that took weeks to understand the problem and a couple of days to resolve.
- Created and modified **SQL queries** to address issues in Power BI reports, like changing data types, incorporating additional data sources, merging, etc.
- Communicated** progress and **suggestions** about the current project I was working on to leaders of the corresponding project.

**Assistant at a local store** | Zapopan, Jal. Mar. 2024 - Sept. 2024

*Responsible for a wide range of tasks including **customer service**, maintaining store **organization** and cleanliness, **inventory management** and occasionally talking to customers and suppliers.*

- Developed strong customer service skills by **addressing** diverse **client needs**, resolving concerns efficiently, and maintaining **composure** in challenging situations.
- Demonstrated excellent organizational abilities through precise **inventory control** and effective store management.
- Enhanced communication skills through regular interaction with customers and suppliers, while actively contributing suggestions to **improve team performance**.

### EDUCATION

**Software Development Engineering** 2019-2023  
Tecmilenio University Zapopan, Jalisco

**Intensive English Course EPT B2** 2018-2019  
Proulex Language Center Zapopan, Jalisco

### ADDITIONAL SKILLS

C++, C#, Python, Java, HTML, SQL, Microsoft 365; Bilingual (Spanish and English).