

Diego Alejandro Orozco Silva

Software Developer

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QUALIFICATION SUMMARY

I am a graduate from Tecmilenio University with a great capability to adapt to different environments and projects. I am eager to learn new technologies and continue developing my professional skills. My goal is to find a specific area or technology that I am passionate about and focus on it, with the aim of working on my own projects and ideas in the future.

KEY SKILLS

Problem resolution	Advanced English level (B2)	Teamwork
Fast learner	Object-oriented programming	Great programming logic
Critical thinking	Knowledge of project management	Basic data analysis skills
Version control experience	Data structures and algorithms	Code comprehension

RELEVANT PROFESSIONAL EXPERIENCE

Software Engineer Intern, Jabil | Zapopan, Jal. May 2022 - Nov. 2022

Assisted my supervisor with various tasks, either large or small, that he needed to complete but lacked time for. I reported my progress to him every other day and sought clarification when necessary. Through this experience, I developed strong skills in self-assessment and independent judgment, learning to focus on details while keeping the bigger picture in mind.

- Developed, updated and published Power BI reports, focusing on enhancing visual appeal of graphs and charts **implementing** new interactive **features** and **data sources**.
- Troubleshoot** and **resolved coding errors** in two of the company's web applications, including simple errors that were fixed right away and complex ones that took weeks to understand the problem and a couple of days to resolve.
- Created and modified **SQL queries** to address issues in Power BI reports, like changing data types, incorporating additional data sources, merging, etc.
- Communicated** progress and **suggestions** about the current project I was working on to leaders of the corresponding project.

Assistant at a local store | Zapopan, Jal. Mar. 2024 - Sept. 2024

*Responsible for a wide range of tasks including **customer service**, maintaining store **organization** and cleanliness, **inventory management** and occasionally talking to customers and suppliers.*

- Developed strong customer service skills by **addressing** diverse **client needs**, resolving concerns efficiently, and maintaining **composure** in challenging situations.
- Demonstrated excellent organizational abilities through precise **inventory control** and effective store management.
- Enhanced communication skills through regular interaction with customers and suppliers, while actively contributing suggestions to **improve team performance**.

EDUCATION

Software Development Engineering 2019-2023
Tecmilenio University Zapopan, Jalisco

Intensive English Course EPT B2 2018-2019
Proulex Language Center Zapopan, Jalisco

ADDITIONAL SKILLS

C++, C#, Python, Java, HTML, SQL, Microsoft 365; Bilingual (Spanish and English).