

Diego Alonso Tordoya

Programmer Analyst

Experienced coder and admin guru with a solid history of leading teams and managing projects like a boss. Armed with killer critical thinking and negotiation skills to optimize admin workflows, and rocking advanced programming chops for groundbreaking solutions. Devoted to ongoing personal and professional development, excelling in fast-paced and challenging coding landscapes.

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EDUCATION

Programmer Analyst of Information Technology

College LaSalle

08/2022 - Present

Montreal, Quebec

Courses

- DataBases
- Advanced Object Oriented
- Scripting Language
- Android Mobile Development
- Multi Tier Application
- Web Client Development
- Web Server Application
- IOS Mobile Development
- Trends in Technology

Management

Universidad Peruana de Ciencias Aplicadas

02/2017 - 02/2021

Lima, Peru

WORK EXPERIENCE

User Researcher

Don Salazar

12/2019 - Present

Lima, Peru

Achievements/Tasks

- Collaborating with stakeholders and design team members
- Choosing a method and overseeing research
- Discovering action steps and insights to share with designers

Team Member

Tim Hortons

04/2023 - Present

Montreal, Quebec

Achievements/Tasks

- Welcome customers and assist them with their purchases
- Process payments in cash, by credit card, or by check
- Answer customer questions and resolve any potential issues
- Provide information on available products and services
- Manage the cash register and maintain an adequate fund level

SKILLS



PERSONAL PROJECTS

Website for Don Salazar Coffee House
(12/2023 - Present)

- **Accomplishment:** Increased customer engagement on social media platforms.
- **Action:** Implemented a targeted social media content strategy, incorporating engaging visuals and interactive elements. Responded promptly to customer inquiries and feedback.
- **Result:** Boosted social media engagement by 50%, leading to a 20% increase in website traffic and a 15% growth in customer conversions.

CERTIFICATES

Diploma in Public Management (06/2017 - 12/2017)

Diploma in SIGA, SIAF, and SEACE 3.0
(12/2019 - 01/2020)

Proficient in Public Budgeting (09/2018 - 10/2018)

LANGUAGES

French

Professional Working Proficiency

Spanish

Native or Bilingual Proficiency

English

Full Professional Proficiency

INTERESTS

Exploring Emerging Technologies

Coding and Programming

Watching and Analyzing Sports