



## Appliances Store

### Letter to the User

Quito, August 3, 2021

NullPointers  
Software developers  
ESPE-DCC  
software

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#### -Above Company

**FCS** - First Computer Services

Sale of electronic products

www.fcs.com.ec

Av. 6 de Diciembre N23-66 and Veintimilla, Edif. Lasso, PB

Quito, Ecuador

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In our capacity as developers, the NullPointers Company, I ask you to send a report on the functionality of the proposed project.

No.	Name and surname	Email
0	Jessica rosero	roserojessica512@gmail.com
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#### 1. What was your first impression of the show?

It is a simple to understand and very specific program.

#### 2. Do you think customer-seller communication could be improved?

It is very important for me as a customer to know who to contact if I have problems.

#### 3. Is the interface simple and feasible so that the customer understands what they want to sell?

Yes, it was very easy to know what product I am looking at and its characteristics.

#### 4. Would you change something about the program?

I think it is still to be developed but for the moment I see it well.

#### 5. Do you think the products are variable?

There are few products, but I think they can be increased more.

#### 6. Is the interface easy to understand?

Yes, it was very easy to understand.