Car Insurance Claim Prediction Data Science Project

Diego Alonso Meza Delgado

THE PROBLEM

Insurance companies face significant challenges due to the financial risks associated with policy claims. In the context of car insurance, accurately predicting which policies will result in claims can provide substantial benefits. By leveraging car, policy, and demographic features, we aim to develop a predictive model that helps mitigate financial risks and improve decision-making processes.



THE DATA

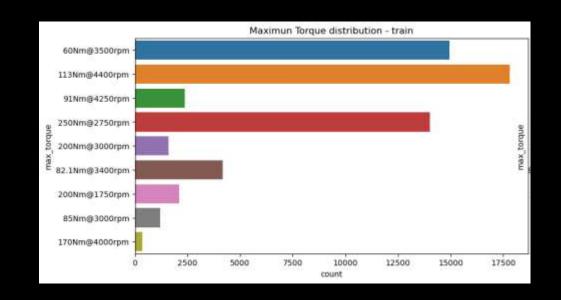
Kaggle dataset with 44 columns and 58,592 rows. Each column represent a feature, including the target variable. Each row represent a policy record.

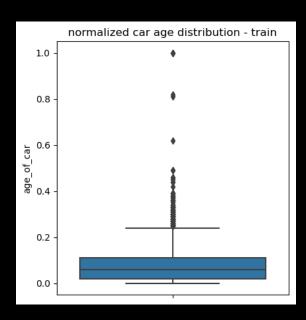
| | policy_id | policy_tenure | age_of_car | age_of_policyholder | area_cluster | population_density | make | segment | model | fuel_type | ••• |
|---|-----------|---------------|------------|---------------------|--------------|--------------------|------|---------|-------|-----------|-----|
| 0 | ID00001 | 0.515874 | 0.05 | 0.644231 | C1 | 4990 | 1 | Α | M1 | CNG | |
| 1 | ID00002 | 0.672619 | 0.02 | 0.375000 | C2 | 27003 | 1 | Α | M1 | CNG | |
| 2 | ID00003 | 0.841110 | 0.02 | 0.384615 | C3 | 4076 | 1 | Α | M1 | CNG | |
| 3 | ID00004 | 0.900277 | 0.11 | 0.432692 | C4 | 21622 | 1 | C1 | M2 | Petrol | |
| 4 | ID00005 | 0.596403 | 0.11 | 0.634615 | C5 | 34738 | 2 | Α | МЗ | Petrol | |

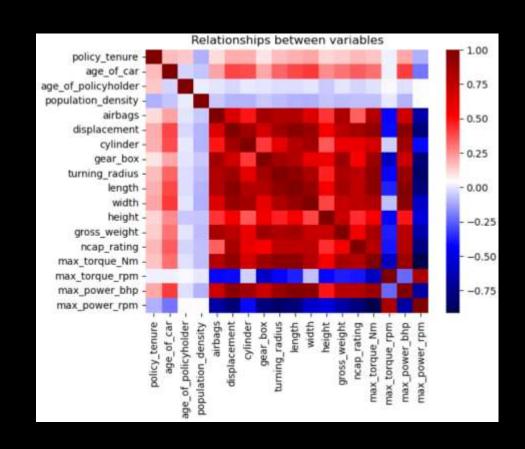
DATA WRANGLING

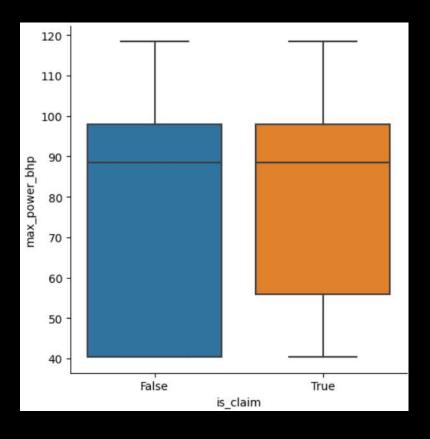
- Assess the data types
- Encode categories
- Split columns
- Check for missing values
- Verify ID Uniqueness
- Check for duplicates

- Explore each variable separately
- Explore relations between variables
- Explore relations between the features and the target variable









- Proportions difference null hypothesis significance tests
- Means difference null hypothesis significance tests

```
segment is claim
                      16275
                       1046
          True
          False
                       3929
          True
                        244
          False
                      17058
          True
                       1256
          False
                       3329
                        228
          True
          False
                      13117
          False
                       1136
 Name: count, dtype: int64
 stat, pval = proportions_ztest([244, 1256], [3929 + 244, 17058 + 1256])
 if pval < 0.05:
      print("Reject the null hypothesis: The proportions are different")
      print("Fail to reject the null hypothesis: There is not enough evidence to affirm that the proportions are different"
 print(pval)
Reject the null hypothesis: The proportions are different
0.018164796314432102
```

```
sample1 = train[train["is claim"] == True].policy tenure
  sample2 = train[train["is claim"] == False].policy tenure
  # Variance Homogeneity Test
  stat levene, pval levene = levene(sample1, sample2)
 if pval levene < 0.05: # If Variance Homogeneity use t test to compare distributions
      print("Variance Homogeneity Assumption")
      stat, pval = ttest ind(sample1, sample2)
      if pval < 0.05:
          print("Reject the null hypothesis: The distributions means are different")
          print("Fail to reject the null hypothesis: There is not enough evidence to affirm that the distributions means are
      print(pval)
 else: # Use permutations to compare distributions
      print("No Variance Homogeneity")
      perm_distributions_comparison(sample1, sample2)
Variance Homogeneity Assumption
```

Variance Homogeneity Assumption Reject the null hypothesis: The distributions means are different 3.0181155800813767e-81

PREPROCESSING

- Get dummies for categorical variables
- Scale the numeric variables
- Split the data in training and test sets

```
train_dummies = pd.get_dummies(train.drop(columns=["policy_id"]))

scaler = StandardScaler()

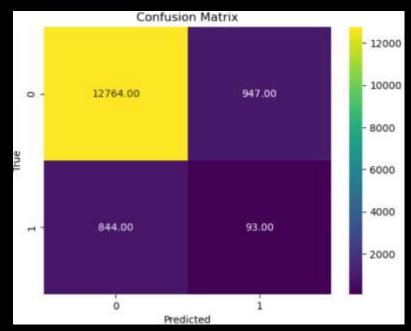
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.25, stratify=y, random_state=24)
print(X_train.shape)
print(X_test.shape)
print(y_train.shape)
print(y_test.shape)
```

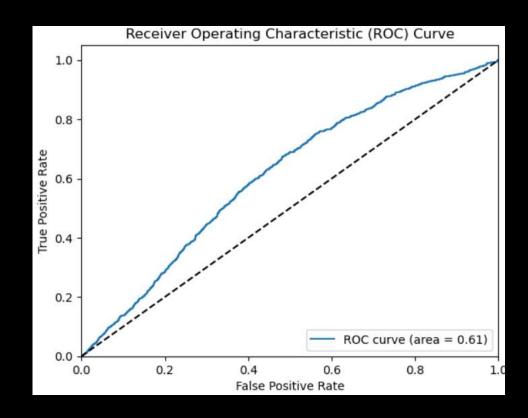
MODELLING, EVALUATION AND OPTIMIZATION

- Baseline Models: K-Nearest Neighbors Classifier, Decision Tree Classifier, and Logistic Regression
- Ensemble Methods: Random Forest Classifier and Extreme Gradient Boosting
- Hyperparameter Tuning: Random Search
- SMOTE: Synthetic Minority Over-sampling Technique
- Advanced Model: Multilayer Perceptron Classifier (MPC)
- Evaluation Metrics: Classification Report (precision, recall, f1 score), Confusion Matrix, Receiver Operating Characteristic (ROC) curve and its Area Under the Curve (AUC)

RANDOM FOREST CLASSIFIER (RANDOM SEARCH)

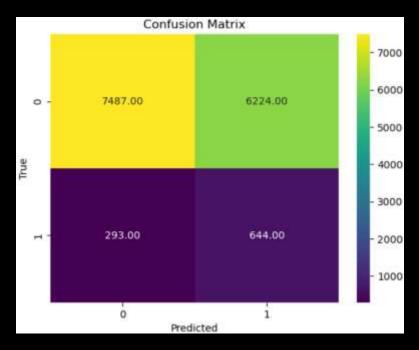
| | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| False | 0.94 | 0.93 | 0.93 | 13711 |
| True | 0.09 | 0.10 | 0.09 | 937 |
| accuracy | | | 0.88 | 14648 |
| macro avg | 0.51 | 0.52 | 0.51 | 14648 |
| weighted avg | 0.88 | 0.88 | 0.88 | 14648 |

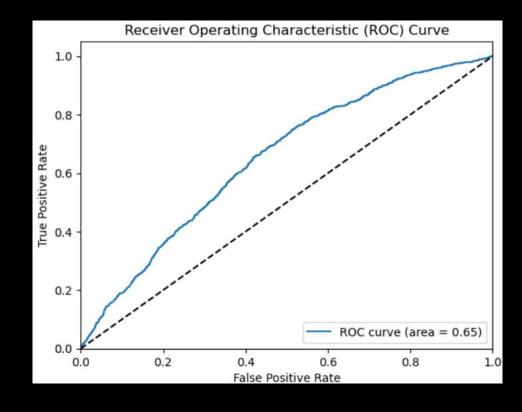




EXTREME GRADIENT BOOSTING (RANDOM SEARCH)

| | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| False | 0.96 | 0.55 | 0.70 | 13711 |
| True | 0.09 | 0.69 | 0.17 | 937 |
| | | | | |
| accuracy | | | 0.56 | 14648 |
| macro avg | 0.53 | 0.62 | 0.43 | 14648 |
| weighted avg | 0.91 | 0.56 | 0.66 | 14648 |





BUSINESS MODEL USING COST FUNCTION

```
base_knn = {"fp": 45, "fn": 929}
base_tree = {"fp": 1031, "fn": 856}
base_logreg = {"fp": 0, "fn": 937}

base_rfc = {"fp": 88, "fn": 931}
rfc_random_search = {"fp": 947, "fn": 844}

base_xgb = {"fp": 3995, "fn": 541}
xgb_random_search = {"fp": 6224, "fn": 293}

xgb_smote = {"fp": 13675, "fn": 0}
xgb_smote_random_search1 = {"fp": 13677, "fn": 0}
xgb_smote_random_search2 = {"fp": 7969, "fn": 271}

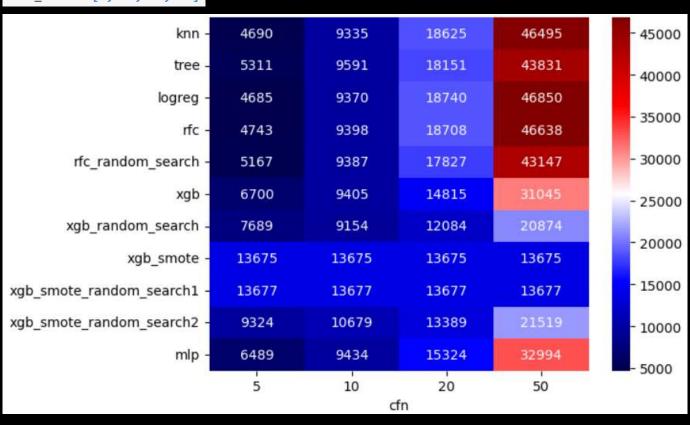
mlp = {"fp": 3544, "fn": 589}
```

```
C = (CFP * FP) + (CFN * FN)
```

- CFP: The cost of a false positive
- CFN: The cost of a false negative
- FP: The number of false positives
- FN: The number of false negatives

BUSINESS MODEL USING COST FUNCTION

cfp = 1
cfn_list = [5, 10, 20, 50]



CONCLUSION

- Best Model: Extreme Gradient Boosting with Random Search
- Best Hyperparameters: {'n_estimators': 200, 'max_depth': 6, 'learning_rate': 0.01, 'gamma': 0}
- Metrics: {AUC: 0.65, accuracy: 0.56, f1_score (True) = 0.17, business_cost_10 = 9154, business_cost_20 = 12084}
- Final Recommendations: Reduce the dataset's class imbalance. Increase computational resources to perform a Complete Grid Search for hyperparameter tuning. Establish a precise ratio between the cost of false positives and false negatives



https://github.com/DiegoMZD/CarInsurance

THANKS