

DIEGO RAFFA

FRONT END WEB DEVELOPER • DROGHEDA, IRELAND ☎ 0871273056

◦ DETAILS ◦

Drogheda
Ireland
0871273056
diego170975@gmail.com
Nationality
Italian

◦ WEBSITE & SOCIAL LINKS ◦

[Portfolio Website](#)

[LinkedIn](#)

[Github](#)

◦ SKILLS ◦

HTML5
CSS3
JavaScript
SASS
Git
GitHub
Figma
Adobe Photoshop
Debugging Code
Bootstrap 4
Chrome dev tools

◦ LANGUAGES ◦

Italian

English

Portuguese

Spanish

◦ HOBBIES ◦

Photography
Travel
Singing



PROFILE

- Able to transform mock-ups into real responsive working websites.
- Clean and simple layouts, with a nice touch of animations.
- Always use a Mobile-first approach. I have a lot of enthusiasm and a huge eagerness to learn.



PERSONAL PROJECTS

- Throughout this period from 2020 to the Present, worked on Personal Projects and Created a Portfolio Website and Several other personal projects on GitHub.
- Creating a Tribute Website for an Italian Formula 1 Racing Driver

[27Rosso live link](#)

[27Rosso Github link](#)



EMPLOYMENT HISTORY

Payment Analyst at Accenture, Dublin (Remote)

October 2023

Working on the Brazilian market.

- Assisting users with payment, billing system and other queries. Identify, recommend and implement process improvements.
- Provide quality customer service by achieving consistent customer satisfaction CSAT ratings, while always focusing on resolving cases efficiently and utilizing time productively
- Communicate relevant information on a timely basis to Senior Agents and Team Leads and escalate issues or complex delivery items when required

Risk Analyst at Accenture, Dublin (Remote)

September 2021 — September 2023

- Ensuring and securing clients' platforms daily against fraudulent activity at all levels of priority.
- Dealing with several workflows and adapting myself, choosing different strategies according to the job assigned.
- Respecting the client's quality and quantity standards with deep knowledge of our product's clients.

Food and Beverage Assistant

Worked for many years in the hospitality sector in both Ireland and Italy

- Multitasking and teamwork always in a very busy environment
- Greeting and dealing with guests
- Ensuring the highest level of customer satisfaction



EDUCATION

Scrimba Online Bootcamp

June 2022 — Present

- Scrimba is an interactive code-learning platform
- Self-paced program that follows the curriculum of Scrimba's Front-end Developer Career Path.
- It aims to make you job-ready by teaching you the skills needed to become a hire-able Front-end developer.

Chingu Voyage

May 2024 — June 2024

- Collaborate on real-world projects in a remote team setting.
- Developers are grouped into "voyages" based on their skill levels and goals, working together to build web applications using modern technologies.
- This experience enhances coding skills while fostering teamwork and communication, preparing developers for professional work environments

Front end Techdegree, Treehouse, Online Bootcamp

January 2020 — September 2020

- Learn HTML, CSS, JavaScript, and SASS to create engaging and interactive websites.
- Creation of a portfolio of projects to demonstrate a newly-acquired expertise.

Higher National Certificate in Creative Media Production, Web development, Dublin Institute of Design, Dublin

April 2018 — May 2019

- A 1-year college course where learned both design and development.
- Had to create a logo and a website design, and then develop it.

Modern HTML and CSS from the Beginning (Including Sass), Brad Traversy Media, Udemey Online

January 2019 — June 2019

- Build responsive websites and user interfaces using modern HTML5 and CSS3 plus technologies like Flexbox and CSS Grid, along with the Sass pre-compiler.

Certificate in Web Design, Dublin Institute of Design, Dublin

April 2018 — June 2018

- A 10-week course where learned the basics of HTML, CSS, and Photoshop.