

Diego Fernández Sevilla

SYSTEM ADMINISTRATOR

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ABOUT ME

I'm a junior software developer with a keen interest in bringing ideas to life through code. While I'm just starting out, I have hands-on experience with HTML5, CSS, PHP, MySQL, and more. I'm passionate about learning and eager to grow in the field of software development. I'm excited to dive into innovative and challenging projects, and I can't wait to contribute my skills and enthusiasm to a dynamic team.

LANGUAGES

Spanish - Native
English - Advanced
Dutch - Beginner (learning)
Portuguese - Beginner

ACADEMIC HISTORY

CESUR FORMACIÓN GRADUATED JUNE 2022

Best spanish center to study
according to "Strategik" ranking.

Higher Degree in Information
Technology with Specialization
in Cybersecurity.

UNIVERSITY OF SALAMANCA & SPANISH NATIONAL POLICE AUGUST 2021

Certificate of Accomplishment
in Blockchain

PROFESSIONAL EXPERIENCE

Customer Service Representative

Teleperformance and Wacom

January 2024 - Present

- Managed databases and handled technical incidents.
- Implemented and managed ticketing systems for customer issue resolution.
- Provided customer support in a remote setting.

Operations Support Technician

CGI and Telefónica | October 2022 - December 2023

- Managed databases and handled technical incident management.
- Implemented and managed ticketing systems for issue resolution.
- Specialized in Microsoft Product Management.
- Worked predominantly in a remote environment.

PROJECTS

Web Development Project

- Created a detailed website utilizing HTML, CSS, PHP, JavaScript, and MySQL.
- Demonstrated proficiency in web design and database administration, incorporating features like user creation and event management.
- For more information, feel free to visit my LinkedIn post at <https://lnkd.in/dzihpEis> or simply ask me.

SKILLS

Technical:

- Advanced: CSS, HTML, Blockchain, Web Design
- Intermediate: MySQL, PHP, Python
- Beginner: JavaScript, AI

Other:

- Problem-solving on the fly
- Adaptability
- Experience in remote work environments