



# matías gabriel pérez

## 31 years

### Information

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DNI: 34842212

## Education



Aug 2020 - Dec 2020

**Programa Codo a Codo (GCBA)**

Full Stack Web Developer



Sep 2019 - Nov 2019

**Mat|r Project**

Mobile Web Developer



Jul 2018 - Jul 2019

**Programa Codo a Codo (GCBA)**

Java & SQL Programming



Nov 2015 - Dec 2015

**Universidad Tecnológica Nacional**

Cell Tower Installer



Jan 2015 - Aug 2016

**Instituto Educación Plaza**

Computer assembly, repair and Networking Technician



Mar 2003 - Dec 2008

**ET N° 15 'Maipú'**

Publicity Technician

## Skills



### Coding:

HTML/CSS/PHP/SQL/  
mat|r script/Java



### Image-video-audio editing:

Photoshop/Sony Vegas/  
FL Studio



### Languages:

English (Intermediate)  
Italian/German (Basic)

## Work Experience



Apr 2021 - Present

**Business Analyst (Google Ads) at Atento Argentina**

Responsible for defining, analyzing and communicating KPIs and business trends to the sales team. Collaborating with leaders and managers creating forecasts, statistics, and action plans to optimize the operation.



Feb 2021 - Present

**Freelance Web Developer at DiestroCorp**

Full Stack Web Development applying HTML, CSS, JS and PHP. Community Manager.



Dec 2018 - Mar 2021

**Lead Qualifier (Google Ads) at Atento Argentina**

Handling inbound calls from prospective customers, determining which ones qualify for our online advertising service, and/or transferring them to other areas according to their needs.



May 2016 - Oct 2018

**Help Desk (TeleCentro) at Atento Argentina**

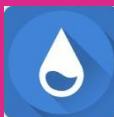
Handling inbound tech support calls, remote diagnosis and troubleshooting (cable, internet, IP telephony).



Jul 2015 - Nov 2015

**Data Entry Operator, 2015 Elections at Correo Argentino**

Imputing vote counting data into computer system, verifying information to ensure accuracy and completeness of data.



Apr 2013 - Jul 2015

**Sales representative/Installer at Recursos Ecológicos**

Phone sales representative, installation and maintenance of home water filters.



Mar 2010 - May 2013

**Telemarketer at DDM Teleservicios & Marketing**

Outbound call center sales representative. Offering products such as insurance, credit cards, and other bank products and services.



Jun 2008 - May 2010

**Swing Manager at McDonald's Argentina**

Managing a team of employees (up to 10 people) in a specific area of the restaurant, coordinating people, produce and equipment in order to achieve high standards of quality, service and cleanliness.



Mar 2007 - Jun 2008

**Crew Member at McDonald's Argentina**

Preparing food work in the kitchen, taking orders at the front counter, operating a cash register, running the drive-thru, cleaning the restaurant, and completing other assigned tasks.