

Ryan Rostampour

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SUMMARY

Exemplary Crew Member offers dynamic client engagement, lead safety and inventory restocking. Can-do attitude toward completing tasks, exceeding expectations and maintaining satisfaction.

SKILLS

Teamwork, Positive Attitude, Problem Solver, Communication, Safety, Workplace Efficiency, Leadership, Product Cross-Selling, Customer Service

EXPERIENCE

Rental Agent

RAW Watersports

April 2023 - September 2023, Windsor, ON

- Make and place reservations over the phone, in person and assist in online reservations.
- Handle large amounts of cash and credit card sales with ease.
- Multiple tasks in one go. Taking payment for rental, reading through safety agreement, get signatures, check IDs of drivers, walk through boat procedures.
- Bookkeeping and administration control.
- Handle and transfer all deposits. Keeping track of down-payments to hold reservation spots.

Busser

The Keg Steakhouse + Bar

October 2021 - January 2022, Newmarket, ON

- Cleared tables to maintain high turnover rate and minimize wait times.
- Reset tables by wiping down surfaces, replacing condiments and arranging silverware and other items for expected guests.
- Maintained highest standards of cleanliness while efficiently meeting dining room needs in fast-paced environment.
- Went above and beyond expectations by helping with various tasks to support teammates and provide customer service.

Crew

McDonalds

June 2018 - October 2021, Newmarket, ON

- Assisted in the execution of daily operations, including inventory management and customer service, leading to a 15% increase in overall efficiency during high-traffic periods.
- Demonstrated proper food safety practices by accurately completing quality control checklist.
- Enhanced customer satisfaction by 15% through proactive service and ensuring timely and accurate order fulfillment in a high-volume fast-food environment.
- Assisted in the efficient execution of daily tasks leading to a 15% improvement in shift productivity, ensuring high standards of cleanliness and customer satisfaction.

Computer Repair Technician

Staples

January 2019 - June 2019, Newmarket, ON

- Repaired and maintained IT peripherals (printers, mobile devices, scanners) and reinstalled OS on malfunctioning hard drives.
- Conducted performance tests, prepared detailed reports, and optimized hardware components to enhance system efficiency.
- Diagnosed and resolved complex network connectivity issues, including troubleshooting malware and virus removal.
- Assembled and configured desktop and laptop computers, including Macs, and replaced screens on various devices.
- Installed, configured, and upgraded operating systems and software, maintaining system integrity and performance.
- Disassembled and reassembled computers using precision hand tools, ensuring proper configuration and functionality.

EDUCATION

Bachelor in Computer Science

University of Windsor • Windsor, Ontario • 2024 • 3.5 GPA
