

# PepPro Privacy Policy

**Effective Date:** Nov 1, 2025

**Last Updated:** Oct 22, 2025

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## 1. Introduction

PepPro (“we,” “us,” “our”) respects your privacy and is committed to protecting your personal and health information. This Privacy Policy describes how we collect, use, and protect information through our website [insert domain], applications, and services.

By using our website or purchasing from PepPro, you consent to this Policy and the related **Disclaimer of Liability** and **HIPAA Consent and Notice of Privacy Practices**.

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## 2. Research-Only Product Disclaimer

All PepPro products, including peptides and genetic testing kits, are **for laboratory research use only**.

They are **not intended, produced, or authorized** for:

- Human or animal consumption
- Diagnostic, therapeutic, or clinical use
- Cosmetic or nutritional use

Products sold through PepPro are not medicines or drugs. They have not been evaluated or approved by the **U.S. Food and Drug Administration (FDA)** to diagnose, treat, cure, or prevent any disease.

By purchasing from PepPro, you acknowledge and agree to use these materials **exclusively for in vitro laboratory research** under appropriate safety conditions.

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## 3. Information We Collect

We collect information in three main categories:

### **a. Personal Information**

Name, email address, billing and shipping address, phone number, payment details, and account credentials.

### **b. Usage Data**

Browser type, device identifiers, IP address, referral URLs, pages visited, and timestamps through cookies or analytics tools.

### **c. Protected Health Information (PHI)**

If you use PepPro's telehealth or prescription-related services, we may collect PHI as defined under the **Health Insurance Portability and Accountability Act of 1996 (HIPAA)**.

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## **4. How We Use Information**

We use your data for:

- Order fulfillment and payment processing
- Account management and communication
- Customer support
- Legal compliance (e.g., HIPAA, FDA, FTC, or state laws)
- Improvement of our products and services
- Healthcare coordination (for telehealth users)

We will not sell or rent your personal information or PHI.

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## **5. HIPAA Compliance and Health Information Use**

When applicable, PepPro follows HIPAA standards to protect your health information.

Your PHI may be used or disclosed for:

- **Treatment:** Coordination and management of care by licensed healthcare providers.
- **Payment:** Billing, claims, and pharmacy fulfillment.
- **Healthcare Operations:** Quality review, compliance, training, and administrative purposes.

You have the right to:

- Request restrictions on how PHI is used or shared
- Review and obtain a copy of your records
- Revoke consent in writing at any time (revocation will not affect prior disclosures)

To exercise these rights, contact [info@peppro.net](mailto:info@peppro.net).

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## 6. Liability and Assumption of Risk

All PepPro products are provided “**as is**” and “**with all faults.**” PepPro disclaims all express or implied warranties, including merchantability or fitness for a particular purpose.

By purchasing, you:

- Accept full responsibility for handling, storage, and disposal
- Acknowledge PepPro is not liable for injury, contamination, or adverse events
- Agree to indemnify and hold harmless PepPro and its affiliates from any claims arising from misuse or unauthorized application

PepPro’s total liability shall not exceed the purchase price paid for the product.

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## 7. Cookies and Tracking

PepPro uses cookies, pixels, and analytics tools to improve site performance, measure engagement, and personalize content. You may disable cookies in your browser settings, but some site features may not function properly.

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## 8. Your Data Rights

Depending on jurisdiction, you may have the right to:

- Access, correct, or delete personal information
- Restrict or object to processing
- Opt out of targeted advertising or data “sales” under state law (e.g., CCPA)
- Withdraw consent where applicable

Submit requests to [privacy@peppro.net](mailto:privacy@peppro.net).

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## **9. Data Retention and Security**

We retain data only as long as necessary for the purposes stated above. We use administrative, physical, and technical safeguards to prevent unauthorized access, alteration, or loss of data. No method of online transmission is fully secure, and we cannot guarantee absolute protection.

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## **10. International Users**

If you access our site from outside the United States, you consent to the transfer and processing of your data in the U.S., which may have different data protection laws than your country of residence.

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## **11. Children's Privacy**

Our website and services are **not intended for children under 13**. We do not knowingly collect personal information from minors. If we learn we have collected such data, we will delete it immediately.

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## **12. Updates to This Policy**

We may revise this Privacy Policy periodically. Changes take effect when posted, and continued use of the website constitutes acceptance of the updated terms.

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## **13. Contact Information**

PepPro

Email: [info@peppro.net](mailto:info@peppro.net)

Address: [Insert Address]