
Curriculum vitae

ISHANT PANCHAL

House No. 214, Yadav Colony

City: Ballabgarh

Dist.: Faridabad (HARYANA)

Mob: +91-9999055298

Email: ishantpanchal1999@gmail.com

LinkedIn: - <https://www.linkedin.com/in/ishant-panchal-817b16197>

Objective:

To work in an environment which offer me tremendous scope for learning and where I can able to contribute the best of my capabilities.

Working Experience:

- **Executive (Randstad India Pvt. Ltd.) in Escorts Agri Machinery** Faridabad, from September 2021 to present.
- **DEPTT.: - After sales/service (Agriculture Implements- Rotavator)**
 - Coordinate field team. (Spare parts, Complaints Warranty etc.)
 - Technical Support to field team & customers.
 - Backend office work- MS Excel, MS Office etc.
 - Data management: Complaints, Warranty claims, Venders, Spare parts etc.
 - Complaints ticket generation & closing.
 - Customer Relationship & satisfaction index.
 - Improving service business & service coverage.
- **On Job Trainee in Hero Moto Corp Ltd.** Dharuhera, from August 2018 to June 2021.
- **DEPTT.: - Operations/Production (HF-Deluxe, Glamour (FI-Non FI) & Super Splendor)**
 - Engine Assembly & dismantling (BS-IV)
 - Frame Assembly (BS-IV)
 - Final Inspection (Quality Assurance & Quality Control)
 - Weld shop: - Spot Welding (Fuel Tank)
 - Machine Shop: - CNC Milling & Lathe
 - Manpower Skill Management & Training
 - Improving productivity with less rejection
 - Safety training in Shop floor
 - (5S, TPM, Problem solving tools, Kaizen)

Projects:

- **DSE (Dealer's Sales Executive)** sales drive project.

Physical Training Internship:

- **CNC operator /CNC machining (NSQF Level-4)** from **ASDC, NSDC.** (Dharuhera)
- **CAD/CAM and CNC Machine**, Skill Training from **MSME Technology Centre.** (Rohtak)

Educational Qualifications:

- **B. Voc in Automotive Manufacturing** from **Shri Vishwakarma Skill University, (2018-2021)**
- **12th** (PCM) **66.4%** from **AGGARWAL PUBLIC SCHOOL**, Ballabgarh in **2018.**
- **10th** (Metric) **7.0 CGPA** from **AGGARWAL PUBLIC SCHOOL**, Ballabgarh in **2016.**

Digital Course:

- **Welding Technician (NSQF Level-3)** from **ASDC, tcsion.**
- **Auto Component Assembly Fitter (NSQF Level 4)** from **ASDC, tcsion.**
- **Basics of Automobile** from **ASDC, EICHER.**
- **Clutch & Transmission** from **ASDC, EICHER**

Personal Details:

Date of Birth	:- 20-07-1999
Father's Name	:- Mr. Narbir Singh
Gender	:- Male
Marital Status	:- Single
Language Known	:- Hindi & English
Strength	:- Positive attitude, Good presenter

Declaration:

I hereby declare that the above particulars of facts and information stated are correct to the best of my belief and knowledge.

Date:-

(ISHANT PANCHAL)