Burrata
Health Solutions

Digitalized Business Processes for Family Doctors

Automated appointments, consultations and prescriptions

Agenda

1 ·····> **2** ·····> **3** ·····> **4**

About Us   **The Use Case**   **Challenges**   **Our Product**

Burrata
Health Solutions

About us

Martin Schmitz

Head of Software Engineering

Kevin Saner

Head of Technology

Lars Moser

Head of Sales

Burrata
Health Solutions

The Use Case: Appointment with family doctor

Patient needs a (follow-up) consultation

Schedules appointment on phone with medical assistant

Patient travels to doctor's office

Patient is registered

Consultation takes place

Prescription for patient is issued

Patient travels back home
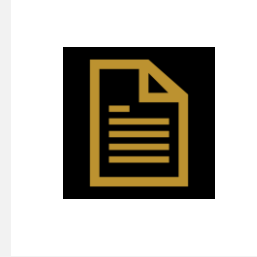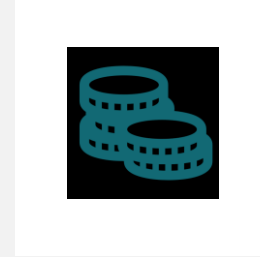
Burrata
Health Solutions

4
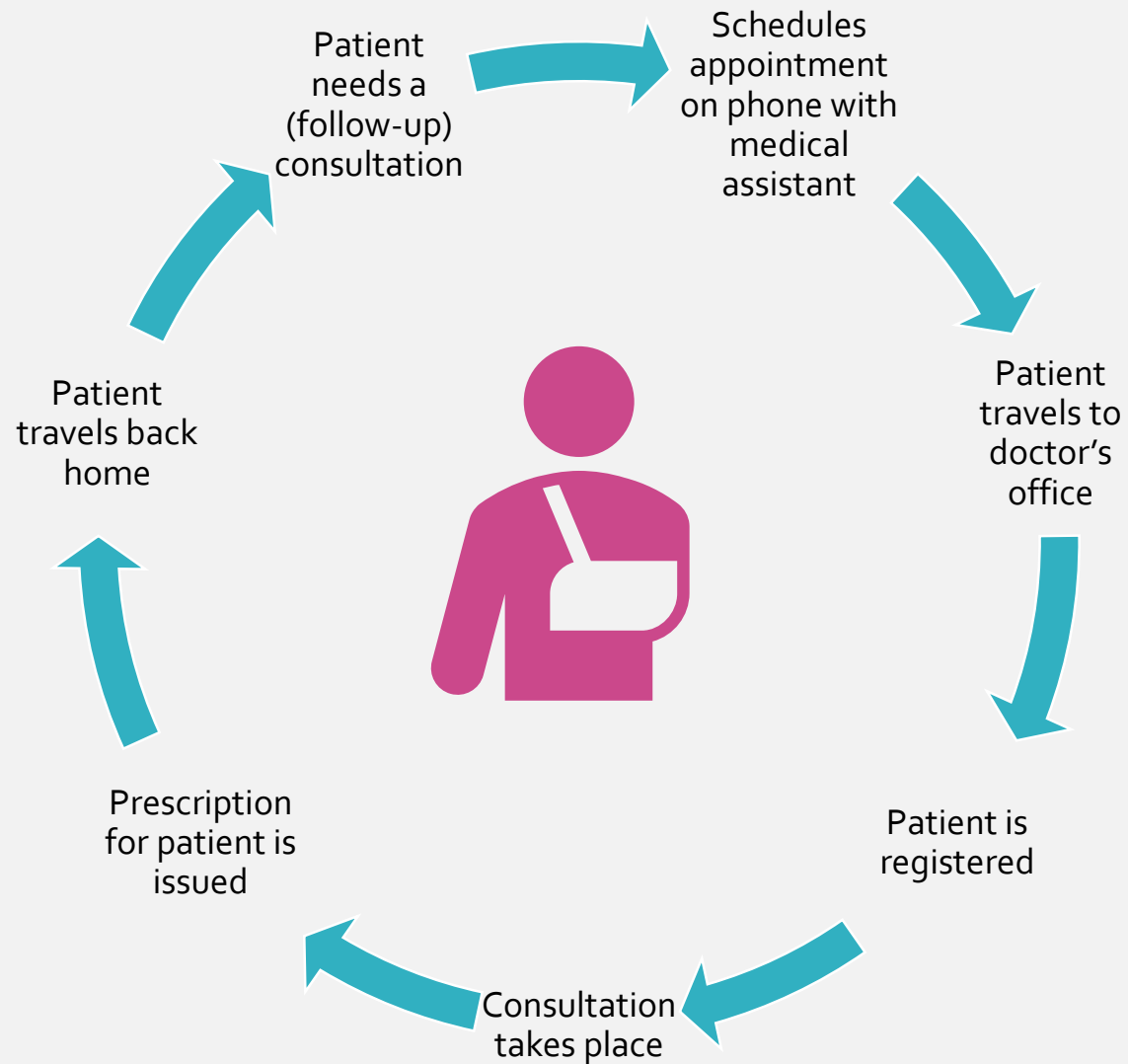
Challenges

High amount of manual tasks
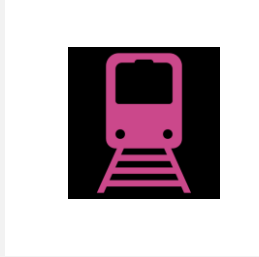
Long and inconvenient travel times for patients

Many tasks incl. documentation are still paper-based
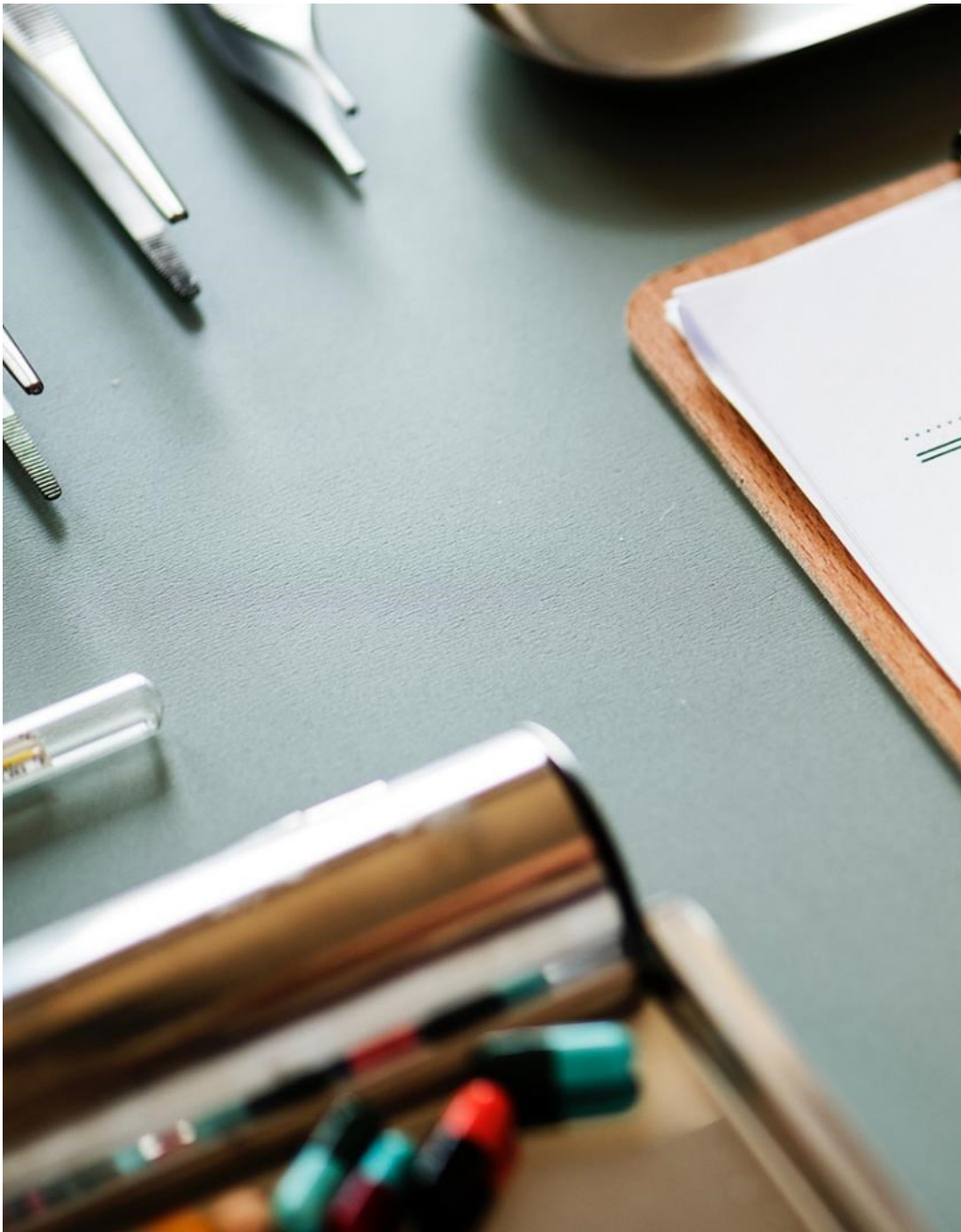

Inefficient processes result in high health costs

Burrata
Health Solutions

Is there a solution to tackle those challenges?

Burrata
Health Solutions

Remote
prescription
module

Automated
diagnosis

Fully
digitalized
scheduling
process
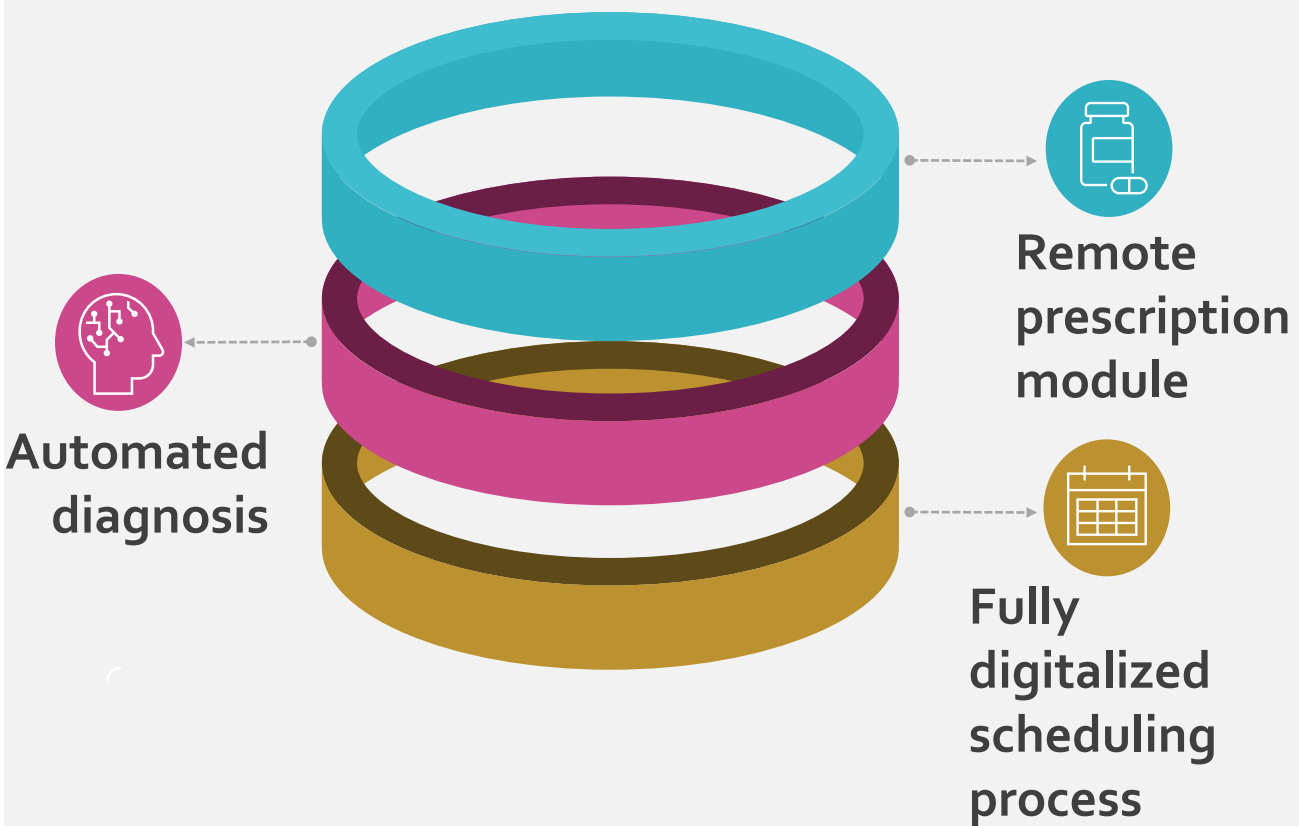
Medical Chatbot

Product features

Burrata
Health Solutions

How does it work?

Burrata
Health Solutions

Patient Story 1: Scheduling an Appointment

Patient Details

- Name: Natascha Romanov

- Status: New patient

- Pre-existing conditions: Chronic disease

Burrata
Health Solutions

Patient Story 1: Scheduling an Appointment

Benefits

- No human interaction from the doctor's office is necessary

- No unintentional date overlaps

- E-mail confirmation for patient

Burrata
Health Solutions

Patient Story 2: Issue a prescription

Patient Details

- Name: Tony Stark

- Status: Existing patient

- Pre-existing conditions: None

- Symptoms: Headache

Burrata
Health Solutions

Patient Story 2: Issue a prescription

Benefits

- Patients no longer must travel to the doctor office which reduces stress

- Automatic documentation of patient's answers and doctors' actions

- Prescriptions are still checked by a doctor

- Patient automatically receives prescription via email

Burrata
Health Solutions

Medical Chatbot

- ✔ Easy way to make appointments

- ✔ Automatic diagnoses based on a symptom checker

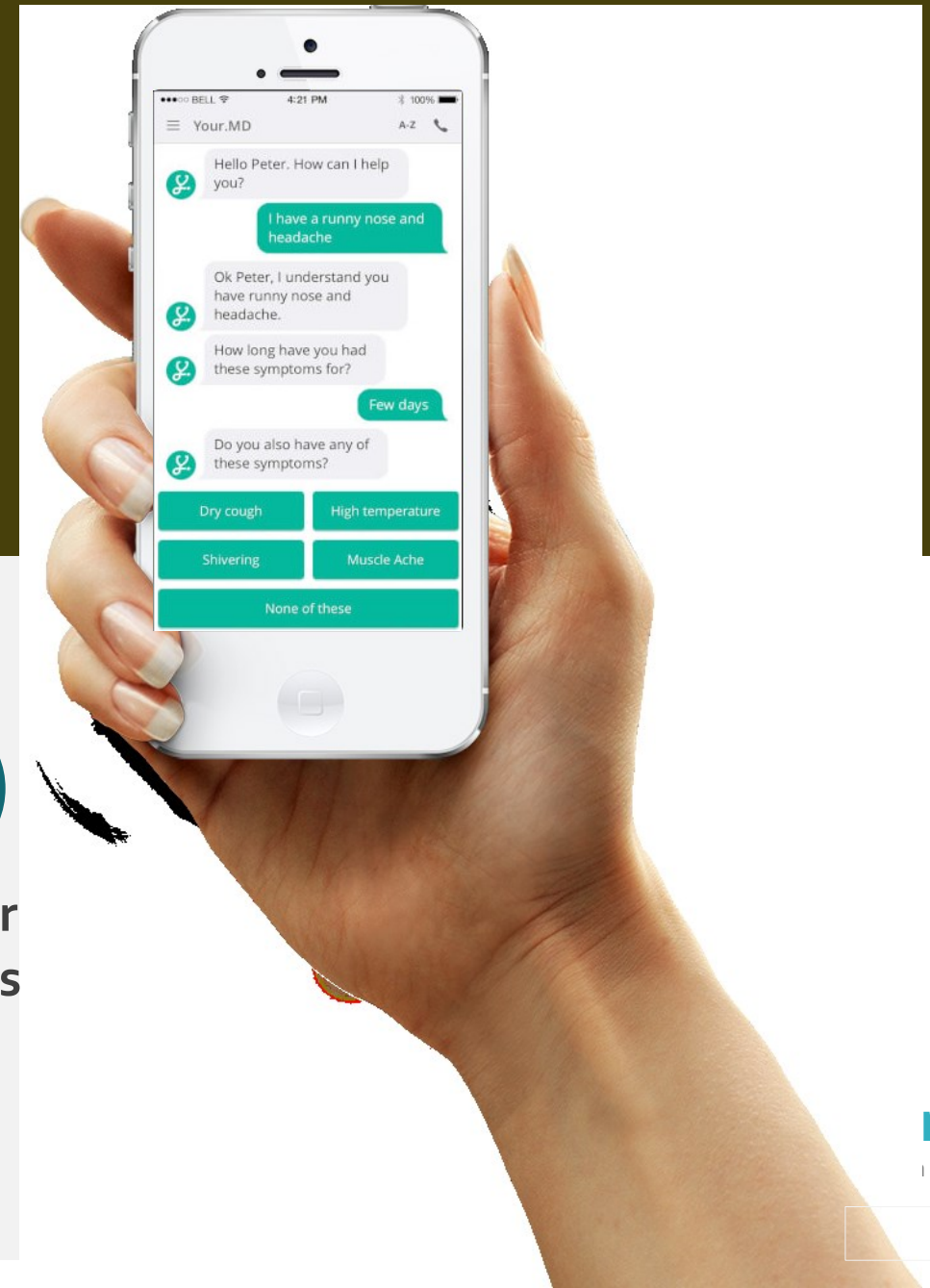- ✔ Prescriptions are issued remotely

More time for patients

Less paperwork

Cost reduction

Happier patients

Thank you for your attention!

Lars Moser, Head of Sales

+41 32 452 33 55

lars.moser@burratahs.com

www.burratahs.com

Burrata
Health Solutions