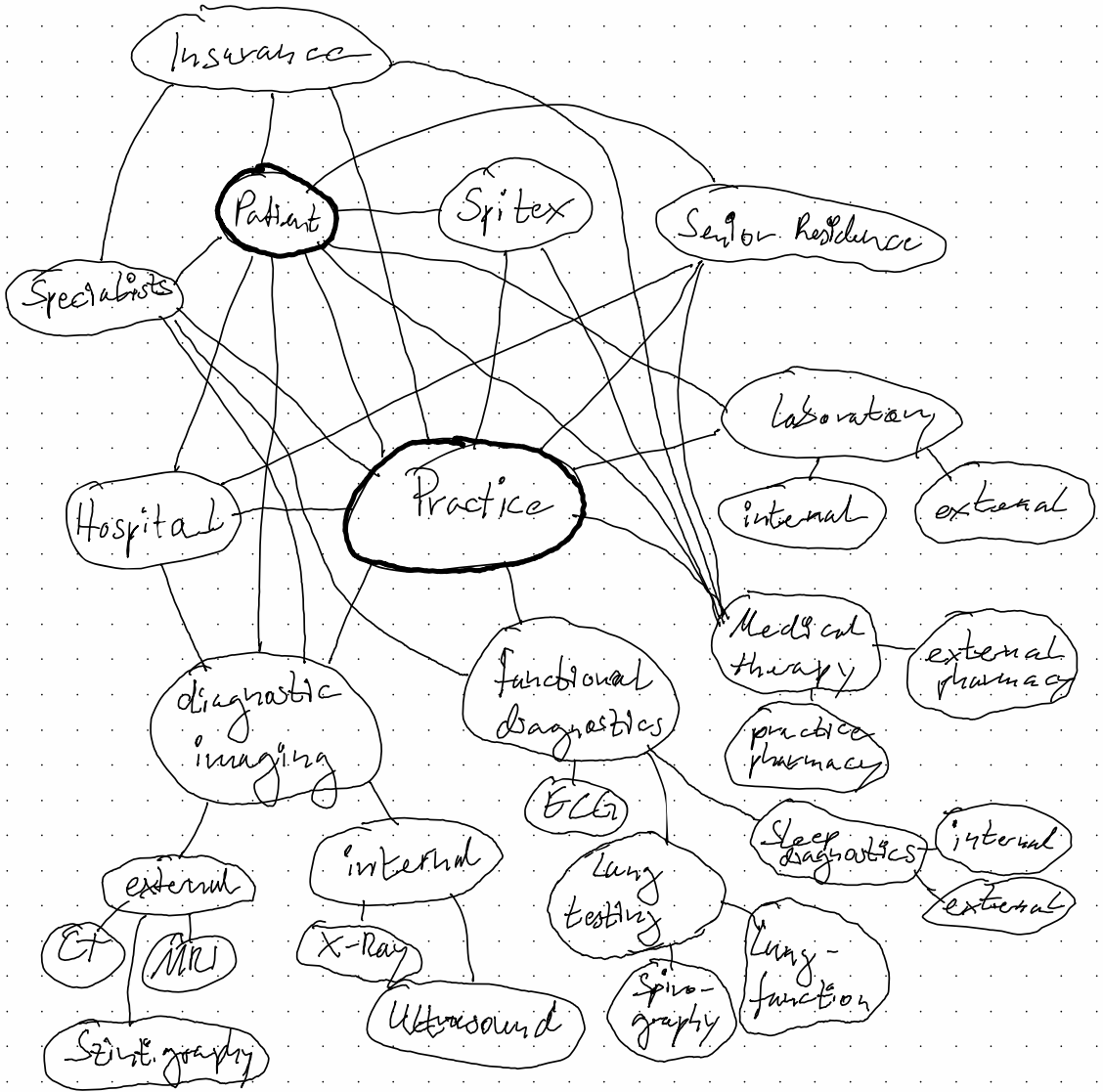


## Dependencies (practice centered)



# Practice communication process

Patient	1. calls 2. emails 3. talks in person 4. sends letter	1. practice personnel	for	1. appointment 2. medication refill 3. prescription (physio, medication, ...) 4. laboratory testing 5. referral to external service 6. medical certificate/side note 7. insurance information / SNA 8. medical report (copy) 9. recommended functional diag.
Spix / nursing service	1, 2, 3, 4	1, 2. practitioners	2, 3, 4, 5	
Hospital	1, 2, 4	1, 2	4, 8, 5	
external specialist / h.c. provider	1, 2, 4	1, 2	4, 7, 8, 5	
pharmacy reseller	1, 2, 3, 4	1, 2	1	
insurance	2, 4	2	3, 5, 7, 8	